

**County of San Luis Obispo
Behavioral Health Department
Mental Health Services Act**

Mental Health Advisory Committee (MAC) Stakeholder Group Meeting:

This document is proof of stakeholder involvement in decision making priorities and practices for the County of San Luis Obispo Mental Health Services Act programs.

The MAC Stakeholder Group asserts that they have fully understood and made a decision regarding the changes for the following program/service:

Expanded Promotores Services	
Current Program/Service: WET Interpretation Services \$37,454	New Changes/Updates to Program/Services <ul style="list-style-type: none"> • FY 21-22: \$30,522 (Released Prudent Reserves) • FY 22-23 ongoing WET Expense \$79,240
Current Total Amount: \$93,375	New Total Amount: \$101,095
<p>Justification:</p> <ul style="list-style-type: none"> • Requests for interpretation services increased 37% from FY 18–19 to FY 20–21 from just under 300 to over 400 requests which require coordination between the Interpreter, clinics, and tracking tools. • Assist with staff costs dedicated to the administration of the Interpretation Services contract such as bookkeeping, payroll, and management of project fiscal filing system • Increased supervision responsibilities for growing demands of a high-functioning Interpretation Services program including ongoing supervision and training of five Behavioral Health Interpreters, coordination of professional development, and recruitment of trilingual Mixteco, Spanish, and English Promotores. • Increase Scheduler from 10 hours/week to 25 hours/week to accommodate expansion of cross-communication responsibilities with staff at five San Luis Obispo County Clinics and partner agencies such as Central Coast Treatment Center, Coast Allied Health, and SAFE. <p>Units of Service:</p> <ul style="list-style-type: none"> • Units Defined: <ul style="list-style-type: none"> ○ i. Client served = client may be seen more than once. ○ ii. Service Session = one to two hours (1–2) hour(s) Promotores Behavioral Health Interpreters service including communication and scheduling with County staff, travel time, one-on-one sessions with the client and County staff, and a debrief with the Promotores Collaborative Scheduler. • Estimated annual Units: <ul style="list-style-type: none"> ○ i. Minimum number of clients = Two hundred to two hundred twenty (200–220) clients served. ○ ii. Minimum number of service sessions = Three hundred to three hundred thirty (300–330) service sessions. <p>Outcomes:</p> <ul style="list-style-type: none"> • Eighty percent (80%) of scheduled Latino clients receiving assistance from Promotores shall participate or attend their Behavioral Health appointments. 	

- Eighty percent (80%) of Latino clients surveyed shall indicate high satisfaction with interpretation services.

On Wednesday, March 30, 2022: WET Interpretation Services funding request

SLOBHD Staff recommend approval by the MAC Stakeholder Group as specified above.

SLOBHD Staff do not recommend approval by the MAC Stakeholder Group as specified above.

Notes:



WELLNESS • RECOVERY • RESILIENCE

