



**County of San Luis Obispo Public Health Department**  
**Public Health Emergency Preparedness Program (PHEPAC) Meeting**  
**January 4, 2018**

In attendance: James Beebe, Kerry Boyle, George Brown, Peggy Callison, Reanna Clayton, Brandi Colombo, Claire Grantham, Megan Harrington, Robin Hendry, Joe Hoeflich, Karen Jones, Emma Lauriston, Daniel Mata, Elizabeth Merson, Vince Pierucci, Eric Ruelas, Jeannette Tosh  
 For corrections/comments: email Megan Harrington: [mharrington@co.slo.ca.us](mailto:mharrington@co.slo.ca.us)

<b>Call to Order</b>	Meeting began at 10:30 with a welcome from Elizabeth Merson and introductions.
<b>TOPIC</b>	<b>DISCUSSION</b>
<b>PROGRAM REPORTS</b>	
BEHAVIORAL HEALTH	No Report
OFFICE OF EMERGENCY SERVICES	No Report
JAMES BEEBE LABORATORY / COMMUNICABLE DISEASE	<ul style="list-style-type: none"> <li>• Influenza infections—transmission is widespread in the county, state and probably most of the United States.</li> <li>• No fatalities to report this season (Oct 1, 2017 start)</li> <li>• Impact affecting all medical community providers; hospitals, practices, urgent care, 6 outbreaks in LTCs</li> <li>• Personnel among medical and public health are also affected.</li> <li>• Thanks to med community partners especially Dignity and Tenet hospitals for provision of specimens for lab surveillance—we like to test till transmission crests, but Dr. Borenstein will make the call.</li> <li>• Typical Influenza Season – 25% of specimens submitted (ILI patients) are positive. This Influenza season - 80% are positive – PH lab has been very busy and back logged with 95 specimens yesterday alone. This surge has been useful for lab to locate a capacity bottleneck; lab can use only one of three thermocyclers for the CDC-developed influenza PCR assay. Testing is done with a plastic tray with 96 wells, but because of the high positivity rate it’s most efficient to do the full subtyping with 9 patients on a tray that take 2 hours per test; which limit capacity to only 36 test cases a day.</li> <li>• Of the Influenza patients that have tested positives 85% are type A and 15% are type B. 97% of the type A are H3N2—rest 2009 A H1N1; of the B two thirds are subtype Yamagata, one third subtype Victoria</li> <li>• Vaccine effectiveness studies take months to years to complete and report.</li> <li>• Rapid tests are performing well—the lab has detected only a few misses based on reports of rapid tests from hospitals</li> </ul>
ROUNDTABLE INFLUENZA IMPACTS	<ul style="list-style-type: none"> <li>• Tenet: Critical staffing issues. Census is at 84%. Several patients waiting in the ER, with no rooms available for hospital admission. The hospital is doing its best to separating influenza Type A and Type B patients. Administration is working to obtain program flexes from CDPH. Emergency Room wait times are over 900</li> </ul>

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	<p>minutes at Twin Cities. Sierra Vista has opened the old ICU Unit. Using HICS 254&amp;259. Census is at 90% their normal average is 60%.</p> <ul style="list-style-type: none"> <li>• Dignity Health: Critical staffing shortages, staff calling out sick. Patients are being held in the ER for 45 hours, because of bed shortages. 3 hours wait times. Ran out of influenza swabs. 140 patients in ER on average. ER is approved to get as many traveling nurses as needed. Materials manager is standing at the door of the ER passing out masks. Administration is coming and working in the ER, all hands-on deck.</li> <li>• Home Health: Staff is calling out sick. 6 nurses out of 25 in home health are calling out sick. 3 nurses out of 12 hospice nurses are calling out sick.</li> <li>• Cal Poly: Students come back January 6<sup>th</sup>. A couple of students have come to the clinic, but the clinic has not been overwhelmed.</li> <li>• Ombudsman: Most residential care facilities are on quarantine and have closed their doors, and are not accepting new patients. LTCO is working with facilities to accept patients to help relieve the hospitals.</li> </ul>
ENVIRONMENTAL HEALTH	No Report
VINCE PIERUCCI EMERGENCY MEDICAL SERVICES AGENCY	<ul style="list-style-type: none"> <li>• Record number of calls in the last four days. 100 calls per day, when county is used to seeing 70 on average.</li> <li>• San Luis Ambulance says their average wait time once they get to the hospital is approximately 20 minutes.</li> <li>• During the Thomas Fire, Public Health activated CHADOC for the movement of 27 residents from Santa Barbra county facilities to SLO county facilities.</li> <li>• San Luis Obispo City Fire helped load the cots and blankets for the residential care facility that received the patients.</li> </ul>
ELIZABETH MERSON PHEP REPORT	<ul style="list-style-type: none"> <li>• SLO County CHEMPACK training is now available online (<a href="#">see attached flyer</a>). Again, special thanks to Emma Lauriston for the hours she spent reviewing the material. If partners watch the training and have feedback, please send comments to PHEP for future revisions. PHEP is already aware of audio fluctuations.</li> <li>• The Health Agency is partnering with the American Red Cross to offer Disaster Mental Health Fundamentals on February 2, 2018 (<a href="#">see attached flyer</a>). The training is open to all mental health professionals interested in learning how to respond during a disaster. Registration is available through: <a href="https://sloco.wufoo.com/forms/z1xq9n4a1846ema/">https://sloco.wufoo.com/forms/z1xq9n4a1846ema/</a></li> <li>• Medical Reserve Corps (MRC) Orientation on January 31, 2018 at the SLO Public Health Department. <a href="#">See attached flyer</a> and please distribute to friends and colleagues. It is most effective and beneficial for medical professionals to get trained prior to a disaster hitting our community.</li> <li>• PHEP is convening a new work group for healthcare entities new to emergency planning. Provide a forum for entities to share best practices and network. First meeting will be Feb. 1<sup>st</sup> from 2:00-3:00pm. (<a href="#">see attached flyer</a>).</li> <li>• The Health Agency activated CHADOC twice for the Thomas fires. The first time was on Sunday, Dec. 10, 2017 for the purposes on monitoring air quality in coordination with the Air Pollution Control District to determine whether public distribution of masks was warranted. The air quality did not reach levels that indicated that masks were needed. The second activation was on Dec. 16, 2017 for the coordination and tracking of residents evacuating from Residential Care Facilities in Santa Barbara county to a facility in SLO</li> </ul>

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	<p>County. The Public Health Department also filled a resource requests for costs and blankets for the residents. The activations went smoothly and ensured efficient coordination of responding entities.</p>
ROBIN HENDRY COMMUNICATIONS	<ul style="list-style-type: none"> <li>• Link for Graphical Information System (GIS) Licensed Facility map: <a href="http://arcg.is/OCKqf">http://arcg.is/OCKqf</a> <ol style="list-style-type: none"> <li>1) To toggle a layer on/off: click on “Content” then uncheck to remove the layer from view or check to add a layer to view</li> <li>2) Each colored dot represents a licensed facility within the County of SLO. Click on a dot to see details about that facility (i.e. name, address, type, total beds, number of residents on Oxygen etc.).</li> <li>3) If known, type the address of a facility in the search bar to zoom in to that facility</li> </ol> </li> <li>• New Satellite phone numbers list (<b>see attached</b>).</li> </ul>
ELIZABETH MERSON DISASTER HEALTHCARE COALITION GOVERNANCE DOCUMENT	<ul style="list-style-type: none"> <li>• To comply with federal grant requirements, PHEP updated the PHEPAC Governance Structure (<b>see attached and</b> note that it’s a fillable pdf so entities will have to download the form to their computer, open Adobe Reader and then open the form) to include newly required elements (preparedness, response and recovery functions, sustainability, partner entity roles and responsibilities, and goals). The new governance structure will replace the old governance structure and the Healthcare Coalition MOU. In lieu of an MOU, partners will be asked to complete a Partnership Agreement every five years and a Capabilities Worksheet.</li> <li>• In addition, to be more consistent with federal terminology, the name of PHEPAC will change to San Luis Obispo County Disaster Healthcare Coalition (SLO-DHCC)</li> </ul>
UP COMING EVENTS	<ul style="list-style-type: none"> <li>• Medical Reserve Corps Orientation January 31, 2018 @3:00 pm</li> <li>• Healthcare Preparedness Work Group Meeting February 1, 2018 @2:00pm</li> <li>• Emergency Monitoring and Decon (EMAD) Dress Rehearsal January 24, 2018</li> <li>• Emergency Monitoring and Decon (EMAD) FEMA Evaluated Exercise March 21, 2018</li> </ul>
NEXT MEETING	<p>Next SLO-DHCC Meeting: Thursday, April 12<sup>th</sup>, 2018 at 10:30 am (please note it’s the second Thursday of the month) CHP Coastal Division Headquarters, 4115 Broad Street, #B-10, San Luis Obispo, CA</p>
ADJOURN	<p>The meeting adjourned at 12:10 pm.</p>



# CHEMPACK Training NOW Online!

Number	Module Title	Audience	Video Length
1	CHEMPACK 101	All	18:38
2	Initial Training-Medical	Pharmacists Hospital ED Staff	25:16
3	Initial Training- Modified Medical	First Responders EMS CHEMPACK Host Site Personnel Public Health Staff Dispatch CHP Other Emergency Responders	20:03
4	SLO SOP	All	9:56
5	Tabletop Exercise	All	6:33
6	CHEMPACK Host Site Responsibilities/Actions	CHEMPACK Host Site Personnel Dispatch Public Health Staff	6:41
7	Incident Commander/First Responder/EMS Roles/Considerations	EMS First Responders Public Health Staff	7:29
8	Hospital IC Roles/Considerations	Pharmacists Hospital ED Staff Public Health Staff	5:51
9	Agency Dispatch Roles/Considerations	Agency Dispatch	6:17
10	MedCom/Sheriff's Watch Commander Role/Considerations	MedCom Sheriff Watch Commanders	5:07
11	CAL FIRE/County Fire ECC Roles/Considerations	CAL FIRE/County Fire	5:49
12	MHOAC/CHADOC Roles/Considerations	Public Health Staff including MHOAC, Environmental Health OES staff	6:19
13	County AG Commissioner Roles/Considerations	County Ag Dept. Staff	4:04
14	CHEMPACK Material Coordination Considerations	All	4:14

Learners can take the training by enrolling in the training through the canvas website:

<https://canvas.instructure.com/enroll/W77LNA>

If your organization would like to upload the training into your learning management system, Robin Hendry is available to provide technical support.

Please contact Robin at: [rhendry@co.slo.ca.us](mailto:rhendry@co.slo.ca.us) or 805-788-2923.

# California Partners CHEMPACK Training NOW Online!

Number	Module Title	Audience	Video Length
1	CHEMPACK 101	All	18:38
2	Initial Training-Medical	Pharmacists Hospital ED Staff	25:16
3	Initial Training- Modified Medical	First Responders EMS CHEMPACK Host Site Personnel Public Health Staff Dispatch CHP Other Emergency Responders	20:03
5	Tabletop Exercise	All	6:33

Learners can take the training by enrolling in the training through the canvas website:

<https://canvas.instructure.com/enroll/LYR687>.



**TO REGISTER GO TO:**

<https://sloco.wufoo.com/forms/z1xq9n4a1846ema/>

**WHEN:**

Friday, February 2, 2018

**TIME:**

9:00am—12:00pm

**WHERE:**

SLO Veterans Hall  
801 Grand Avenue  
San Luis Obispo, CA 93401

**ACCOMMODATIONS,  
GRIEVANCE,  
REFUNDS,  
CANCELLATIONS or  
QUESTIONS?**

Rebecca Redman

County of San Luis Obispo Behavioral Health  
Department

**Email:** rredman@co.slo.ca.us

Or

Elizabeth Merson

**Email:** emerson@co.slo.ca.us

**Phone:** 805.781.1077

**Disaster  
Mental  
Health  
Fundamentals  
Course**



## DESCRIPTION:

The purpose of the course is to prepare licensed mental health professionals to provide for and respond to the psychological needs of people throughout the disaster cycle of preparedness, response and recovery.

*Disaster Mental Health Fundamentals* is a basic level, instructor-led course that introduces the key concepts, knowledge and skills required of a Red Cross Disaster Mental Health (DMH) responder. It provides participants the opportunity to apply their learning to real-world examples that reflect challenges experienced by DMH responders, be it on a Disaster Action Team (DAT) response or serving on a larger disaster relief operation.

The February 2, 2018 session of this training is designed and designated for orienting San Luis County Behavioral Health staff and partner agency staff to be able to assist and support American Red Cross Disaster Mental Health responders during local or regional disaster relief operations.

**Note:** This course was formerly titled, *Foundations of Disaster Mental Health*. The name change was effective November, 2013 with the release of this fact sheet. The course content as of January 2013, was not changed.

## WHO:

Licensed mental health professionals who meet one of the following criteria:

- An independent license (license to practice without supervision) and master's degree as a clinical social worker, psychologist, professional counselor, marriage and family therapist, psychiatric nurse, or psychiatrist.
- A state license or state certification and master's degree as a school psychologist or school counselor issued by a state board of education.
- A state license and a bachelor's degree (BSN) as a registered nurse and American Nurse Credentialing Center (ANCC) certification for psychiatric and mental health nursing to include RN-BC or PMHNP-BC or PMHCNS-BC.

All other behavioral health professionals (such as Psychiatric Technicians and Licensed Marriage and Family Therapists Interns) may audit\*\* the course.

\*\*Auditing a course allows a student to take a class without the benefit or receiving credit. A student who audits a course does so for the purpose of self-enrichment and academic exploration.

## INSTRUCTORS:

Monty Clouse, Ph.D.

Killorin Riddell, Ph. D.

## OBJECTIVES:

**At the close of this training, the participant will be able to:**

1. State the three Elements of Disaster Mental Health Response.
2. State three of the Tips for Working with Disaster Survivors that will be personally helpful.
3. State three of the DMH Self Care Strategies that will be personally helpful.

## CEUs:

Please allow 2 weeks for completion of training and evaluation to receive certificate. County of San Luis Obispo Behavioral Health Department - course meets the qualifications for 3 hours of continuing education credit for MFTs, LPCCs, and/or LCSW as required by the California Board of Behavioral Sciences. Approval #55422" Provider approved by the California Board of Registered Nursing, Provider Number #1857 for up to 3 hours.

County of San Luis Obispo Behavioral Health Department is approved by the California Association of Marriage and Family Therapists to sponsor continuing education for behavioral health professional. County of San Luis Obispo Behavioral Health Department maintains responsibility for this program/course and its content.



# SLO MRC ORIENTATION

SAN LUIS OBISPO COUNTY MEDICAL RESERVE CORPS

Wednesday, January 31st, 2018

3:00 – 4:00 pm

SLO MRC is made up of volunteer healthcare professionals and auxiliary staff trained to respond with and assist local emergency responders and public health professionals.



SLOMRC provides an organized group for healthcare professionals to efficiently volunteer their expertise to fulfill crucial staff needs in large-scale emergencies.

San Luis Obispo County Public Health Department  
2191 Johnson Avenue, San Luis Obispo, CA



**TO REGISTER:**

Email Denise Yi at  
[sломrc@aol.com](mailto:sломrc@aol.com)

Find out more about SLO MRC at <http://www.slocounty.ca.gov/MRC>



# Healthcare Preparedness Work Group Meeting

The County of San Luis Obispo Public Health Department would like to invite all healthcare facilities new to emergency planning to attend the Healthcare Preparedness Work Group meeting. This work group is designed to provide a platform for healthcare partners to network, share best practices and exchange information on emergency planning and preparedness efforts in the county.

2018

Schedule

February 1st  
March 1st  
May 3rd  
June 7th  
August 2nd  
September 6th  
November 1st  
December 6th

County of San Luis Obispo  
Public Health Department  
2180 Johnson Ave, 2nd Floor  
Large Conference Room  
2:00-3:00 pm



Questions?  
Contact Denise Yi  
805-788-2067  
[dyi@co.slo.ca.us](mailto:dyi@co.slo.ca.us)

# APPENDIX 2H

## Satellite Phone Numbers - Current (Effective 11-17-17)

Sat Phone Number	Type	Location & Landline Number	Type	Assigned To
<b>Five Cities Fire Authority</b>				
8816 314 49750	Iridium		881 632 411 962	Iridium Ron Alsop
<b>CalFire/County Fire</b>				
8816 316 70619	Iridium	CalFire/County Fire-SLO	881 632 410 212	Iridium Kelly Van Buren
<b>California Dept of State Hospitals-Atascadero (ASH)</b>				
8816 5140 1017	Iridium	ICC-Chief of Police-Ron Harmon	881 632 411 913	Iridium Jorge Rodriguez
8816 5140 0784	Iridium	PD-Sgt Vanessa Pullen; Lt. Janette Zuniga	881 632 415 213	Iridium Scott Milner
8816 5140 3305	Iridium	FD-Christopher Stuibler, Emerg Response	881 632 410 132	Iridium Anita Konopa
<b>City of San Luis Obispo Fire</b>				
8816 514 76023	Iridium	City of SLO Fire Station No. 1	881 632 411 905	Iridium OES Satellite
<b>City of Morro Bay</b>				
8816 514 43183	Iridium	Morro Bay Fire Station No. 1	881 632 635 333	Iridium ICP - North
			881 632 635 334	Iridium ICP - Central
			881 632 635 332	Iridium ICP - South
			(254)543-0575	Globalstar NGC-OES Office
			(254)543-0577	Globalstar EOC - OES Room
			(254)543-0578	Globalstar EOC - OES Room
			(254)543-0579	Globalstar NGC - OES DOC
			(254)543-0641	Globalstar County Fire ECC
<b>Hospitals</b>				
8816 224 26696	Iridium	Sierra Vista Hospital (SLO) 546-7600		
8816 514 56259	Iridium			
8816 316 56483	Iridium	Twin Cities Hospital 434-3500		
8816 514 29730	Iridium			
8816 316 56482	Iridium	Arroyo Grande Hospital 489-4261		
8816 316 82346	Iridium	French Hospital (SLO) 543-5353		
<b>Public Health Department</b>				
8816 224 32954	Iridium	Emergency Medical Services Agency (EMSA) <b>Response Vehicle</b>		
8816 214 33333	Iridium	Emergency Medical Services Agency (EMSA) <b>Division Manager/MHOAC</b>		
8816 224 70537	Iridium	SLO Public Health Officer 781-5500		
8816 224 05265	Iridium	SLO Deputy Public Health Officer		
8816 224 66981	Iridium	PHEP-Deployed to incident site 788-2923		
8816 224 32955	Iridium	PHD-EP Office 2180 Johnson Ave 788-2923		
8816 224 32953	Iridium	CHADOC-2191 Johnson Ave., SLO 781-5500; Part of Docking Station		
8816 224 63293	Iridium	Public Health-Paso Robles (723 Walnut, P.R.) 237-3050		
8816 224 63291	Iridium	Public Health-Grover Beach (286 S. 16th St.) 473-7050		
8816 224 59235	Iridium	Public Health-EH-HazMat Vehicle (parked at EH, 2156 Sierra Way then deployed to an incident site) 781-5544		
<b>Skilled Nursing Facilities</b>				
8816 316 56489	Iridium	LTC Ombudsman Services of SLO County 805-785-0132		
8816 316 56486	Iridium	Mission View Hlth Center 805-543-0210		
8816 316 56485	Iridium	San Luis Transitional Care 805-545-7575		
8816 316 56496	Iridium	Vineyard Hills Health Ctr (Templeton) 805-434-3035		
8816 316 56495	Iridium	Danish Care Center (Atascadero) 805-466-9254		
8816 316 56494	Iridium	Bayside Care Center (Morro Bay) 805-772-2237		
8816 316 56502	Iridium	Arroyo Grande Care Center 805-489-8137		
8816 316 56501 <b>(Effective 11-1-17 no longer in service)</b>	Iridium	Country Care (Atascadero) 805-466-0282		
8816 316 56498	Iridium	Bella Vista Care Center (SLO) 805-544-5100		

  

Sat Phone Number	Location
<b>PG &amp; E (Diablo Canyon NPP)</b>	
<b>All Iridium - Dial below numbers as you would a regular Land Line</b>	
(480)458-6134	Warehouse B
(480)458-6135	Warehouse B
(480)456-7422	DCPP OEL
(480)458-6231	DCPP FMT Team A
(480)458-6232	DCPP FMT Team B
(480)458-6233	DCPP FMT Team C
(480)458-6235	SLO County FMT
(480)458-6236	SLO County FMT
(480)458-6237	SLO County FMT
(480)456-7420	DCPP FMT Communicator (EOF)
(480)458-6226	DCPP Radiological Control Area
(480)456-7418	DCPP Control Room
(480)458-6229	DCPP Fire Dept
(480)458-6224	DCPP Simulator Bldg
(480)458-6223	DCPP Security Watch Commander
(480)456-2805	
(480)458-6227	DCPP Spare Phones
(480)458-6230	

  

<b>Dialing Instructions:</b>	
1. Landline/cell phone/Globalstar TO Globalstar: Dial 1 then the Globalstar number (with Area code)	
2. Landline/Cell phone/Globalstar TO Iridium: dial 011 first, then Iridium sat phone number *(see note 5 below for phones without International calling capability).	
3. Iridium Sat phone TO Landline/cell phone/Globalstar: Dial 00 1 then the number (with area code)	
4. Iridium TO Iridium: Dial 00 then the sat phone number	
5. NOTE: Two Stage number - for dialing TO an Iridium Sat phone (in case the landline or cell phone does not have international call capability): 1-480-768-2500 follow prompts to call the Iridium sat phone (enter the number only, no 0's or 1's before it)	

  

<b>Iridium GETS Card Instructions</b>	
<b>FROM Iridium Phone</b>	
1. Enter 001 710 627 4387	
2. Operator will ask for the GETS PIN - SPEAK the PIN	
3. Operator will ask for destination number - SPEAK the #	
4. GETS will route the call	
<b>TO Iridium Phone from landline</b>	
1. Dial GETS access #	
2. Enter GETS PIN	
3. For destination # enter 480 768 2500	
4. At the prompt to enter Iridium Sat phone number, enter the 12 digit sat phone # (begins with 8816) do NOT enter 00 or 001, just the 12 digit #)	
5. Follow prompt instructions	