

HOMELESS SERVICES OVERSIGHT COUNCIL
Homeless Services Coordinating Committee
April 4, 2022 1-2:30pm
Meeting held by Zoom call

MEMBERS PRESENT		MEMBERS ABSENT	STAFF & GUESTS
Brandy Graham Devin Drake Jack Lahey Janna Nichols Nicole Bennett		John Klevins	Abby Lassen Carrie Collins Elaine Archer Elizabeth Pauschek George Solis Jeff Al-Mashat Jessica Lorange Joe Dzvonic Jorge Gonzales Lawren Ramos Leon Shordon Rick Gulino Riley Smith Russ Francis Sarah Montes Reinhart Steve Martin Yesenia Alonso
AGENDA ITEM			CONCLUSIONS/ACTIONS
1. Call to Order and Introductions	Devin called the meeting to order at 1pm.		
2. Public Comment	None.		

<p>3. Consent: Approval of Minutes</p>		<p>Jack made a motion to approve the minutes, seconded by Janna. The motion passed with none opposed and no abstentions.</p>
<p>4. Action/Information/Discussion</p>		
<p>4.1. Action Item: Vote to Form a Task Force Regarding End of Life Protocol</p>	<p>Devin provided some background on this item. Prior discussions took place at this Committee among agencies caring for clients at the end of life, as this has been provided on an ad hoc basis. In the last Committee meeting, it was suggested that a Task Force be formed to look into the issue on a more comprehensive basis.</p> <p>Carrie Collins, Jack Lahey, Amelia Grover and Amelia Stevens (5Cities Homeless Coalition) are interested in being members of the Task Force. Brandy will also send contact details of a representative from CAPSLO (Community Action Partnership of San Luis Obispo). The Task Force will meet and report back at the next Committee meeting.</p>	<p>A vote was held and the motion passed to form a Task Force regarding End of Life Protocol.</p>
<p>4.2. Discussion Item: Oklahoma Site – Safe Parking Sites and Sanctioned Encampments</p>	<p>Russ provided an update from Jeff Al-Mashat on the Oklahoma Safe Parking site. The only major development is that CAPSLO has been staffing up and have multiple people at the site regularly, which is going very well.</p> <p>Following on from a discussion at the last full HSOC meeting, the Committee discussed the difference between Safe Parking sites</p>	

	<p>and Sanctioned Encampments, as different expectations are set depending on the terminology used. In particular, the Oklahoma site was established as a Safe Parking site where people would arrive in the evening and leave in the morning, but it has functioned more as a Sanctioned Encampment. Joe clarified that there has not been ambiguity at the Board of Supervisors level, as they were clear in their August 2021 meeting, when they voted to set up the site, the services that would be available. However, some aspects did change, such as allowing towed vehicles into the site, and the provision of food. Nicole suggested that the site could become an official Sanctioned Encampment if the Board approved this.</p> <p>The Committee also discussed a proposal from Hope’s Village to create a sanctioned encampment behind the Department of Social Services building on South Higuera street.</p>	
<p>4.3. Discussion Item: Staff Shortages Among Provider Agencies</p>	<p>Devin provided some background on this item. Many agencies have expressed they are feeling pressure as they are finding they are unable to recruit, and in some cases retain, staff. The County is also seeing this, as Departments are tending to hire more from other Departments than recruit external people. Jack stated that this is a dual resource issue, as uncertainty in funding streams makes it difficult to staff up when agencies may soon need to ramp down again, and it is difficult to be competitive when non-profits are not able to pay higher salaries.</p> <p>Devin mentioned that agencies were no longer able to rely on volunteers to fill gaps when COVID started, as many volunteers pulled back due to not wanting to be at risk of infection. The</p>	

	<p>Committee discussed volunteering opportunities including internships and College Corps, and the challenges and barriers here.</p> <p>The Committee discussed training to help orient staff to the processes, which could be delivered through the CoC (Continuum of Care). Some CoCs provide and even require training for case managers. Joe to follow up with the CAO (County Administrative Office) and HR (County Human Resources) about the possibility of making Neogov trainings, which the County has access to, accessible to partner agencies. Jessica and George shared that HMIS (Homeless Management Information System) training, and ongoing training from HCD (California Department of Housing and Community Development) are available.</p> <p>The Committee also discussed a path to leadership within agencies as a means of retaining staff. However, this depends on agencies' capacity of current leadership and having relatively full staffing.</p>	
<p>4.4. Discussion Item: COVID-19 Updates</p>		
<p>4.4.1. Discussion Item: COVID Vaccine Outreach Efforts</p>	<p>Abby reported that her role is shifting more to long term planning, from planning daily mobile outreach for people experiencing homelessness. There have been repeated visits to the Oklahoma site, and a strong response to a clinic set up in Atascadero.</p>	

<p>5. Future Discussion/Report Items</p>	<ul style="list-style-type: none"> • CalAIM (California Advancing and Innovating Medi-Cal) presentation – Nicole • Point in Time Count data – George • Challenges around keeping medically fragile people in Permanent Supportive Housing – Nicole 	
<p>6. Next Scheduled Meeting Date: June 13, 2022</p>		
<p>7. Adjournment</p>	<p>Devin adjourned the meeting at 2:30pm.</p>	