Victim Services

RAINN - National Sexual Assault Hotline 1-800-656-HOPE (1-800-656-4673)

National Organization of Parents of Murdered Children 1-888-818-POMC (1-888-818-7662)

National Mothers Against Drunk Driving 1-877-MADD-HELP (1-877-623-3435)

National Domestic Violence Hotline 1-800-799-SAFE (1-800-799-7233)

National Organization for Victim Assistance 1-800-TRY-NOVA (1-800-879-6682)

National Center for Victims of Crime 1-800-FYI-CALL (1-800-394-2255)

California State Victim Notification Service

These 17 counties participate in their own VINE service. Please visit www.vinelink.com for more information about the VINE service for these counties and to obtain their respective toll-free VINE numbers.

Alameda, Butte, El Dorado, Fresno, Humboldt, Imperial, Kings, Los Angeles, Mendocino, Napa, Orange, Sacramento, San Bernardino, Santa Clara, Santa Cruz, Solano, and Sutter counties

VINE Information

Write down the following information and keep in a safe place:

Offender name
Offender number

Your four-digit PIN

Notes

DO NOT DEPEND SOLELY ON THE VINE SERVICE FOR YOUR PROTECTION. IF YOU FEEL THAT YOU MAY BE AT RISK, TAKE PRECAUTIONS AS IF THE OFFENDER HAS ALREADY BEEN RELEASED.

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For crime victims, there is strength in numbers.

Especially this one:

1-877-411-5588

TTY 1-866-847-1298
www.vinelink.com



For offender information, call the California State Victim Notification service provided by your local county sheriff.



California State Victim Notification Service



VINE FACTS

What will VINE do for me?



VINE will tell you if an offender is in jail and will give you other important custody information. VINE will also let you leave a phone number where you want to be called automatically when that offender is released, transferred, or escapes.

What do I need to do?

Call 1-877-411-5588 from a touch-tone phone and follow the instructions. You can also register for notification at www.vinelink.com.

If the offender **is** in jail, you can leave your phone number to be called when the offender is released. Enter the phone number where you want to be reached, including area code, followed by the pound (#) key.

When VINE asks, make up and enter a four-digit Personal Identification Number (PIN) that will be easy for you to remember. Write it on the back of this brochure or in a safe place. VINE will ask for the PIN when it calls you.

When VINE calls, listen to the message, then enter your PIN when asked. Entering the PIN lets VINE know that **you** got the call, and will stop the service from calling you again.

MINE

Victim Information & Notification Everyday

 The offender will not know you are registered with VINE.



- If you are not home, VINE will leave a message on an answering machine.
 If there is no answer, VINE will continue to call for up to 48 hours or until you enter your PIN.
- Since VINE calls automatically when an offender's custody status changes, you may get a call from VINE in the middle of the night.
- Do not leave a phone number with VINE that rings to a switchboard.
- Do not depend only on the VINE service or any other single program for your protection. Make VINE part of your safety plan.
- You can leave more than one phone number with VINE.

1-877-411-5588 TOLL-FREE

www.vinelink.com