

**County of San Luis Obispo
Behavioral Health Department
Mental Health Services Act**

Mental Health Advisory Committee (MAC) Stakeholder Group Meeting:

This document is proof of stakeholder involvement in decision making priorities and practices for the County of San Luis Obispo Mental Health Services Act programs.

The MAC Stakeholder Group asserts that they have fully understood and made a decision regarding the changes for the following program/service:

Bishop Street Case Manager	
Current Program/Service: 1.0 Case Manager at Bishop Street (currently funded with released prudent reserve)	New Changes/Updates to Program/Services 1.0 FTE Case Manager at Bishop Street
Current Total Amount: \$93,375	New Total Amount: \$101,095
<p>Justification:</p> <ul style="list-style-type: none"> • Assist in the development of the client’s treatment plans. • Medi-Cal reimbursable documentation as part of service delivery. • Assist clients in developing problem solving skills related to daily living, housing, managing chronic symptoms of illness, decreasing psychiatric hospitalizations and employment. • Assist residents with cooking, cleaning, conflict resolution, budgeting, socialization and community integration. <p>Units of Service:</p> <ul style="list-style-type: none"> • Units Defined: <ul style="list-style-type: none"> ○ i. Service Unit = Service minutes provided through various modes of contact that may include telephone, text messaging, e-mail communication, video conferencing, or face-to-face conversations and meetings. ○ ii. Billable Service Minute = County billing system service minute entered • Minimum annual Units: <ul style="list-style-type: none"> ○ i. Thirty-six thousand (36,000) Service Units ○ ii. Eighteen thousand (18,000) Billable Service Minutes <p>Outcomes:</p> <ul style="list-style-type: none"> • New clients within the first twelve (12) months will demonstrate community participation through learned activities, such as enhanced self-sufficiency, life skill training, and medication management among others by a minimum increase of ten percent (10%). • New clients within the first twelve (12) months will use learned coping skills to help them better manage their mental health symptoms by a minimum increase of ten percent (10%). 	

- New clients within the first twelve (12) months will report the use of learned applicable interpersonal skills, such as verbal communication, listening skills, problem solving, and decision-making skills among others, to deal with stress-related triggers by a minimum increase of ten percent (10%).
- Measurement Method: Pre/post surveys conducted retrospectively, and/or use of scales (e.g. MORS) at least bi-annually with at least fifty-one percent (51%) of clients surveyed.

On Wednesday, March 30, 2022 the Case Manager at Bishop Street (please check a box below):

Recommend approval by the MAC Stakeholder Group as specified above.

Do not recommend approval by the MAC Stakeholder Group as specified above.

Notes:



WELLNESS • RECOVERY • RESILIENCE

