

Receive your reimbursement faster with direct deposits

If you see doctors outside your plan's network, we usually send you a check when we reimburse you for a portion of the costs. Now, instead of waiting for a check to come in the mail, you can receive your money directly in your bank account by signing up for direct deposit.

Here's how:

First, log in to [anthem.com/ca](https://www.anthem.com/ca) and select **Profile** in the top right corner. Then, follow these four steps:

Select Payments & Reimbursements under Account Details. Select Claims Reimbursement Method.

1

Account Details
Payments & Reimbursements

Pharmacy
Add credit cards or bank accounts, or change your preferred payment method. These payment methods will only be used to pay for pharmacy orders.
[View Pharmacy Payment Methods](#)

Claims Reimbursement Method
Choose if you would like to be reimbursed by a mailed paper check or by direct deposit.
[View Claims Reimbursement Methods](#)

Billing & Payment
Access billing and payment information for your medical insurance and care. Review bills, make payments or set up automatic payments.
[View Claims Reimbursement Methods](#)

Enter your banking information and select Save.

2

Add New Reimbursement Method
Add a new bank account for direct deposit.

Bank Account Information

Pay to the order of: 123
For: Dollars

Routing # Account #
062501601 9712497268 123

First Name
Last Name
Personal Checking

Account Type

Bank Routing Number (ABA)

Bank Account Number

By entering these bank account details, you give permission for them to be saved in our system.

Save
Cancel

Once your banking information has been added, select Save as Default.

3

Account Details
Payments & Reimbursements

Saved Reimbursement Methods
+ Add new reimbursement method

Direct Deposit*
Timothy Skinner
Bank of America
Acct # XXXX-XXXXX-5098
Save as Default

Paper Check By Mail
to update your address for paper check reimbursements, please contact your employer's benefit administrator or the health insurance exchange where you signed up for your plan.

3928 Address Street
APT 01
Atlanta, GA 23233
Save as Default

You can update your banking information at any time if you wish to change your preferred method.

4

Account Details
Payments & Reimbursements

Success! Your new or edited details have been successfully updated.

Saved Reimbursement Methods
+ Add new reimbursement method

Direct Deposit*
Timothy Skinner
Bank of America
Acct # XXXX-XXXXX-5098
Save as Default

Paper Check By Mail
to update your address for paper check reimbursements, please contact your employer's benefit administrator or the health insurance exchange where you signed up for your plan.

3928 Address Street
APT 01
Atlanta, GA 23233
Save as Default

What happens next?

We'll send you an email to let you know we received your direct deposit enrollment.

We'll also email you:

- If you make a banking change.
- If you cancel direct deposit.
- If we can't complete the deposit.

After you've set up your direct deposit, your Explanation of Benefits (EOB) will show the amount we've deposited into your account.



Switch to Direct Deposit

Log in at [anthem.com/ca](https://www.anthem.com/ca) to change your reimbursement method today.