

Online Payments

What is this newly provided service?

Electronic Payments

With an Encroachment or Transportation permit number, payments can now be made electronically through our new payment portal system at any time. By accessing the [Citizens Connect Portal](#), and creating an account, you can then pay for permits online and view permit information. There will no longer be the need to call in permit payments. For help with an electronic payment, please refer to the [payment guide](#).

- **Major Credit Cards only**
- **Debit cards ok**
- No E-Checks

PROCESSING FEE NOTICE: There is a 2.35% convenience fee (\$1.49 minimum charge) that will be added to all credit card or debit card transactions.