

# HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC) Finance & Data Committee Meeting Agenda

April 25, 2023, 9:00am

# Committee members must participate in person (except for just cause reasons approved by the HSOC):

Room 356, County of San Luis Obispo Department of Social Services, 3433 South Higuera St, San Luis Obispo, CA 93401

Members (those with just cause reasons approved by the HSOC staff) and the public may participate by Zoom video call:

https://us06web.zoom.us/j/82304327581?pwd=VU51dmVGOTVWaEp1djFzOGhNSIR <u>YUT09</u>

> Or dial in: +1 16694449171 Meeting ID: 823 0432 7581

> > Passcode: 417595

- 1. Call to Order and Introductions
- 2. Public Comment
- 3. Consent: Approval of Minutes
- 4. Action/Information/Discussion
  - 4.1. Implementing Five-Year Plan Line of Effort 3 Improve and Expand Data Management Efforts Through HMIS and Coordinated Entry System to Strengthen Data-Driven Operational Guidance and Strategic Oversight



- 4.1.1. Discussion Item: Homeless Management Information System (HMIS)
  - 4.1.1.1. Discussion Item: Introduction of New HMIS Program Manager
  - 4.1.1.2. HMIS New User Access
  - 4.1.1.3. Discussion Item: HMIS System Administrators Monthly Call
  - 4.1.1.4. Discussion Item: Data Quality
- 4.2. Implementing Five-Year Plan Line of Effort 4 Create, Identify, and Streamline Funding and Resources
  - 4.2.1. Discussion Item: Development of Universal Scoring Rubric Elements for Homeless Assistance Grants Reviewed by the HSOC
  - 4.2.2. Discussion Item: U.S. Department of Housing and Urban Development (HUD) Continuum of Care Grant
    - 4.2.2.1. Discussion Item: System Performance Measures
- 4.3. Discussion Item: Update on Housing and Homelessness Incentive Program (HHIP) Funding Allocations and Reporting Measures
- 4.4. Discussion Item: Homeless Housing, Assistance and Prevention Program Round 3 (HHAP 3) Outcome Data
- 5. Future Discussion/Report Items
- 6. Next Regular Meeting: May 23, 2023, at 9am
- 7. Adjournment

The full agenda packet for this meeting is available on the SLO County HSOC web page:

https://www.slocounty.ca.gov/Departments/Social-Services/Homeless-Services-Oversight-Council-(HSOC).aspx

# HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC) FINANCE AND DATA COMMITTEE MEETING MINUTES

## **Date**

March 28, 2023

## Time

10-11:30 am

## Location

Room 356, Dept of Social Services, 3433 S Higuera St., San Luis Obispo

## **Members Present**

Janna Nichols

**Kate Swarthout** 

Lauryn Searles

Mark Lamore

Sstoz Tes

## **Members Absent**

Bill Crewe

**Brandy Graham** 

Carrie Collins

**Jessica Thomas** 

Mimi Rodriguez

Riley Smith

**Shay Stewart** 

## **Staff and Guests**

**Christy Nichols** 

Erica Jaramillo

Gary Peterson

**George Solis** 

Jack Lahey

Joe Dzvonik

Kate Bourne

Kristin Ventresca Laurel Weir Merlie Livermore Morgan Torrell Russ Francis Staci Dewitt Skylar Caldwell Wendy Lewis Timothy Seller

## 1. Call to Order and Introductions

Mark called the meeting to order at 10:10 am.

### 2. Public Comment

George shared that the FY 2022 HUD's CoC Program funding announcements came out. CAPSLO and Lumina's applications were accepted and are fully funded. CAPSLO will receive \$72,585 for their Coordinated Entry project expansion. Lumina will receive \$145,170 for their Rapid Rehousing project specifically geared for their domestic violence program.

Laurel made clarification regarding the participation requirements for return to inperson meetings. The rules have changed on how the meetings are held under the Brown Act. All the Committee members are required to attend the meetings inperson, unless they have just cause reasons or emergency reasons approved by the HSOC. Exemptions in attending in-person meeting include having a communicable illness, child care issues or being out of town on an official business (until further clarification, interpretation of "official business" pertains to doing something in relation to being a member of this Committee). She also mentioned that members who are not available in-person can listen online but cannot participate in conversations and will not count towards quorum. However, their designated alternates may participate as Committee alternate if they are present in-person.

Christy Nichols announced that HHIP (Housing and Homelessness Incentive Program) funding for the HMIS (Homeless Management Information System) upgrade went through yesterday. The amount of \$400,000 was approved for the development of the HMIS system.

Mark shared information he learned from a staff member who works with the San Luis Obispo Fire department as a case manager with the crisis team. He told Mark that in the last two weeks, about 20 homeless people were given one-way bus passes from Salinas, Santa Barbara, Fresno and Monterey county. Mark wanted everyone to be aware of this trend.

Wendy William shared that ECHO (El Camino Homeless Organization) is holding a two-part event in their locations in Atascadero and Paso Robles on April 20 and 27 respectively. This 8<sup>th</sup> Annual Empty Bowls event is held to support individuals and families facing homelessness. Wendy thanked Cencal as one of their sponsors.

## 3. Consent: Approval of Minutes

Tabled. Not enough members for quorum.

## 4. Action/Information/Discussion

## 4.1 Discussion Item: Scoring Approach to Grants

During the last full HSOC meeting, members requested more information regarding the grants funding process. In response to that, Laurel started her presentation by giving some background information on County purchasing policies. She mentioned that State and Federal grants require us to operate grants in accordance with the County's purchasing policies. One of the County's requirements is to have an unbiased Grant review Committee without any financial interests to review proposals and make decisions on the grants using some common criteria . The grants committee is anonymous to avoid unnecessary outside influences. The committee is also allowed to develop further criteria and procedures in evaluating grant applications.

George shared a copy of the scoring rubric used last year for Emergency Solutions Grant administered through the California Department of Housing and Community Development. This is also going to be the same scoring rubric that will be used for upcoming fund competitions. (See attachment in agenda packet). There were questions raised regarding the composition of the scoring committee, etc. Laurel would like the Committee members to look and review this scoring matrix and get some feedback with any recommendations and changes for criteria and to discuss in the next meeting.

# 4.2 Discussion Item: Homeless Management Information System (HMIS) 4.2.1 Discussion Item: HMIS New User Access

Kate shared about the current process for registration in the HMIS. This registration is for both the existing and new users. Once registered, the new users will receive an email regarding the registration process. She briefly went through each page of the registration form (total of 5 pages). Scott Peterson of Shower the People suggested a more streamlined process for small service providers. Kate also mentioned that this system is active right now and will be used to gather more information that will be used in streamlining a better system. Kate also mentioned that live training with Bell data will resume in April once the new HMIS Program Manager joins the Homeless Services division.

## 4.2.2 Discussion Item: HMIS System: Administrator's Monthly Call

Kate mentioned that an Administrator's monthly call with HUD earlier this month. Reminders for system performance measures were discussed. HUD will be releasing their data standards this fall, which will include some updates and changes. She also mentioned that Point in Time (PIT) and Housing Inventory Count (HIC) information are requested from the providers and due on April 10. The mention of an upcoming conference hosted by HUD with HMIS vendors is coming up in April. This is a great venue for HMIS training and networking.

# 4.3 Discussion Item: Systems Performance Report

These are results of performance report submitted to HUD (see agenda packet). George mentioned that this will be discussed at a more in-depth level at a later meeting.

# 4.4 Discussion Item: Update on HHIP (Homeless and Housing Incentive Program) Funding Allocations and Reporting Measures

Christy Nichols of CenCal Health provided a brief overview and update on this matter. She said that working with the County's Homeless Services Division has provided a funding of \$400,000 for the HMIS improvement. George also mentioned that the county's collaboration with Cencal will help bring more alternative ways to make sure data entered the HMIS are not duplicated and are reliable.

# 4.5 Discussion Item: Data Quality

Kate mentioned that she is reaching out to the different providers who are HMIS users to gather information as to what would be the most effective way to get

quality data into the HMIS. She asked if there would be an interest from the providers to have training in the HMIS system.

# 4.6 Discussion Item – HHAP 3 (Homeless Housing, Assistance and Prevention Program Round 3) Outcome Data

Laurel suggested that this item be moved to the next meeting.

# 4.7. Discussion Item: Reporting Out Information

This item will be moved to a future meeting as well.

# 4.8. Discussion Item: Future Meeting Schedule

Laurel mentioned a suggestion to start the meeting at an earlier time, maybe at 8:30am or 9am. There is no quorum to vote on this suggestion. A doodle poll will be sent out to get members' opinions.

## 5. Future Discussion/Report Items

6. Next Regular Meeting: April 25, at 9am, in person

# 7. Adjournment

Mark adjourned the meeting at 11:31 am.

# HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC) FINANCE AND DATA COMMITTEE MEETING MINUTES

## **Date**

February 7, 2023

## Time

10-11:30 am

## Location

Zoom

## **Members Present**

Bill Crewe Brandy Graham Janna Nichols Jessica Thomas Mark Lamore Shay Stewart

## **Members Absent**

Carrie Collins
Kate Swarthout
Lauryn Searles
Mimi Rodriguez
Riley Smith
Sstoz Tes

## **Staff and Guests**

Christy Nichols
Gary Peterson
Jack Lahey
Joe Dzvonik
Kristin Ventresca
Laurel Weir
Merlie Livermore
Russ Francis

Staci Dewitt
Skylar Caldwell
Stefanie Hernandez

### 1. Call to Order and Introductions

Mark called the meeting to order at 10:01 am. Morgan Torrell and Gary Peterson introduced themselves.

## 2. Public Comment

Janna shared that there was a robust conversation during the Services Coordinating Committee meeting regarding issues on data tracking and accountability factors. Mark mentioned that Transitions Mental Health Association (TMHA) has been contacted by a consultant from Magellan Group to be a stakeholder regarding grants available for digital equality.

## 3. Consent: Approval of Minutes

Tabled. Not enough members for quorum.

## 4. Action/Information/Discussion

# 4.1 Action Item: Committee Roles and Responsibilities

Laurel and Russ shared a brief overview of the role of the Committee and membership which primarily focuses on the Point in Time (PIT) count and the Homeless Management Information System (HMIS) data. Laurel shared that the next Point in Time count will be conducted in January 2024. She also mentioned that the Homeless Services division is in the process to do a major overhaul on the HMIS system. Updates will be provided to the Committee on this process. Laurel also shared that because California has declared an end to the COVID state of emergency, future HSOC meetings will now be held in person at the Department of Social Services building on Higuera St. in San Luis Obispo. More information on this to follow.

# 4.2 Discussion Item: Data maturity Assessment Tool

Tabled for next meeting.

# 4.3 Discussion Item: HMIS (Homeless Management Information System) System Administrators Monthly Call

Laurel mentioned that the Homeless Services division is in the process of working with County IT to help analyze and recommend additional and desirable functionalities for a much better HMIS database system.

Joe also added more information regarding the process and implementation of the new system.

# 4.4 Discussion Item: Update on HHIP (Homeless and Housing Incentive Program) Funding Allocations and Reporting Measures

Christy Nichols of CenCal Health provided an update on this matter.

# 4.5 Discussion Item – HHAP 3 (Homeless Housing, Assistance and Prevention Program Round 3) Outcome Data

Laurel provided an update. She mentioned that the Division worked on seven performance measures to gain eligibility for bonus funding in 2024.

- 5. Future Discussion/Report Items
- **6. Next Regular Meeting:** March 28, 2023, at 10am, in person

# 7. Adjournment

Mark adjourned the meeting at 11:30 am.

# Funding Application Threshold Review – INITIAL DRAFT FOR COMMENT San Luis Obispo County

Proj	ect Name: Agency Name:			Date:		
Тур	e of Project: Renewal or Expansion:	Renewal or Expansion:				
Time	e Period of Last APR: Number of Clients Served in Last APR:	Cost per Client:				
Α	Project Eligibility Threshold					
<b>A1</b>	HUD Threshold Requirements	YES	NO	COMMENTS		
	See Threshold Requirements in Section V.C.3 of the NOFO:					
	https://www.hud.gov/sites/dfiles/SPM/documents/Continuum of Care Competition and					
	Noncompetitive YHDP.pdf					
	Active SAM registration					
	Applicant has Valid UEI number					
	Eligibility of Proposed Activities					
	Financial and Management Capacity					
	Certifications					
	Eligibility of Population Served					
	HMIS or Equivalent Participation					
	Applicant has no Outstanding Delinquent Federal Debts					
	Applicant has no Debarments and/or Suspensions					
	Sufficiency of Financial Management System					
	Recipient or applicant confirms all statements in application are truthful					
	Mandatory Disclosure Requirement					
	Prohibition Against Lobbying Activities					
	Equal Participation of Faith-Based Organizations in HUD Programs and Activities					
	Resolution of Civil Rights Matters					
<b>A2</b>	CoC Threshold Requirements	YES	NO	COMMENTS		
	Project applicant participates in Coordinated Entry					
	Project applicant implements Housing First and/or Lower Barrier approach.					
	Project applicant can demonstrate documented/secure minimum match funding.					
	Project has reasonable costs per permanent housing exit, as defined locally.					
	Project is financially feasible.					

Project applicant actively participates in the CoC.			
Project applicant's data quality is at or above 90%.			
Project applicant's bed/unit utilization rate at or above 90%.			
Project applicant's most recent organizational audit/financial review is acceptable.			
A3 State Threshold Requirements	YES	NO	COMMENTS
Project aligns with the State's guidance on Promising & Evidence-Based Practices			
Applicant complies with Executive Order N-6-22 (Economic Sanctions in Response to Russia's Actions in Ukraine)			
Local Threshold Requirements	YES	NO	COMMENTS
Project contributes to meeting at least one Line of Effort from the Strategic Plan			
Project strengthens the County's existing homeless services network			
Project improves the County's ability to assist people experiencing or at risk of homelessness			
Other Threshold Requirements	YES	NO	COMMENTS
Project meets specific needs of population prioritized by program (if applicable)			
Project complies with the practices of Housing First: at least 75% of the project application commit to operating as Housing First			
The proposed project has provided a description of how it will address accessibility for communities of color which are disproportionately impacted by homelessness, particularly			
Black, Latinx, Asian, Pacific Islander, and Native and Indigenous communities			
Program materials will be available in English and Spanish, and interpretation services will be provided			
Applicant passes threshold review:			

# Funding Application Core Elements Scoring Rubric<sup>1</sup> – INITIAL DRAFT FOR COMMENT San Luis Obispo County

-	ect Name: of Project:	Agency Na Renewal or			Date:		
Time	Period of Last APR:	Number of Clients Served in Last APR:		Cost per Client:			
						_	
Α	Applicant Experience						
		Application Question	Points Available:				
<b>A1</b>	Applicant Experience			SCORE	COMMENTS		
	Experience of the applicant and subrecipients (if any) in working with the proposed population and in providing housing or services similar to that proposed in the application  Stability of staffing for project (i.e. hired staff dedicated to proposed project)  History and strength of partnerships, if applicable  Evidence of local support						Commented [RF1]: From HHAP 1 rubric  Commented [RF2]: From HHAP 1
A2	Grant Management						
	Applicant Experience in effectively utilizing federal funds including HUD grants and other public funding, including satisfactory drawdowns and performance for existing grants as evidenced by timely reimbursement of subrecipients (if applicable), regular drawdowns, timely resolution of monitoring findings, and timely						

<sup>&</sup>lt;sup>1</sup> This document is intended to contain core elements that would be included regardless of funding source. Additional elements would be added to the rubric based on the priorities and rules of the particular grant, as well as changing or emerging local priorities.

submission of required reporting on existing grants			
		Subtotal:	

**Commented [RF3]:** Removed Housing First as this is now in threshold review

## **B** Performance for Coordinated Entry and Supportive Services Only Projects

	·	Application Question	Points Available	:		
B1	Reducing Barriers to Housing				SCORE	COMMENTS
	Low barrier project; project allowed entry to program participants that include low or no income, current or past substance use, criminal records – with the exceptions of restrictions imposed by federal, state or local law or ordinance (e.g., restrictions on serving people who are listed on sex offender registries), and history of domestic violence. Any project that indicates it is low barrier will be required to operate as a low barrier project					
	Rate (or projected rate) of housing placement (exits to Permanent Housing)					
B2	Outreach and Engagement					
	Covers entire geographic area and has outreach plan to bring homeless participants directly from the street or other locations not meant for human habitation					

**Commented** [RF4]: Wondering if this is necessary as I have included Housing First in the threshold review

Decreases number of unsheltered persons				
		Subtotal:		

Commented [RF5]: From HHAP 1

**Commented [RF6]:** Removed Coordinated Entry question as this has been moved to threshold review

	Application Question	Points Available:		
Exits to Permanent Housing/ Retention			SCORE	COMMENTS
The percentage of households who remained in a permanent housing program as of the end of the operating year or exited to permanent housing				
<b>Employment and Income Growth</b>				
Change or estimate in earned income for adult system stayers				
Change or estimate in non- employment cash income for adult system stayers				
Change or estimate in total income for adult system stayers				
Change or estimate in earned income for adult system leavers				
Change or estimate in non- employment cash income for adult system leavers				
Change or estimate in total income for adult system leavers				
Adds to inventory of permanent housing				

Commented [RF7]: I combined two separate subsections here - the CoC application split scoring out into 'actual' for renewal projects, and 'estimated' for new and bonus projects, but both sections scored on the same criteria. By combining them into 'change or estimate' for each question, the GRC would have the option to look at past year's performance via APR, future years as estimated via application form for new applications, or both for renewals where outcomes are likely to change.

Commented [RF8]: From HHAP 1

					ervices	<b>Design of Housing and Supportive So</b>	D
			<b>e:</b>	Points Available	Application		
			<b>-</b>	. omes / transacte	Question		
MENTS	COMME	SCORE				Needs of Clients to Be Served	D1
						Extent to which the applicant	
						demonstrates understanding of the	
						needs of the clients to be served	
						Extent to which the applicant	
						demonstrates that the type and scale	
						of all the supportive services that will	
						be offered to program participants to	
						ensure successful retention in or help	
						to obtain permanent housing,	
						regardless of funding source, meets	
						the needs of clients to be served	
						Extent to which the applicant	
						Extent to which the applicant demonstrates how clients will be	
						assisted in obtaining mainstream	
						benefits	
						Plan to Assist Clients	D2
						Applicant described the plan to assist	UZ
						clients to rapidly secure and maintain	
						permanent housing that is safe,	
						affordable, accessible, and acceptable	
						to their needs	
						Leveraging Housing Resources	D3
						The project will utilize housing	
						subsidies or subsidized housing units	
						not funded through the CoC or ESG	
						programs. (Housing subsidies or	
						subsidized housing units may be	
						funded through any of the following	
						sources: Private organizations; State	
						programs. (Housing subsidies or subsidized housing units may be funded through any of the following	

	or local government, including through the use of HOME funding provided through the American Rescue Plan; Public Housing Agencies, including through the use of a set aside or limited preference; Faithbased organizations; or Federal programs other than the CoC or ESG programs)  The project applicant has a current			
	strategy used to recruit landlords and			
	described how well it works at			
	identifying units across the entire CoC			
	area, including areas where the CoC has historically not been able to find			
	units			
D4	Leveraging Health Resources			
	The project will utilize healthcare			
	resources to help individuals and			
	families experiencing homelessness. (Sources of health care resources			
	include: Direct contributions from a			
	public or private health insurance			
	provider to the project (e.g.,			
	Medicaid), and Provision of health			
	care services, including mental health			
	services, by a private or public			
	organization (including FQHCs and			
	state or local health departments) tailored to the program participants			
	of the project, direct partnerships			
	with organizations that provide			
	healthcare services, including mental			
	health services to individuals and			
	families (including FQHCs and state			

and local public health departments) experiencing homelessness who have HIV/AIDS). Eligibility for the project must comply with HUD program and fair housing requirements. Eligibility criteria cannot be restricted by the eligibility requirements of the health care service provider)				
		Subtotal:		

E	Severity of Needs Served					
		Application Question	Points Available	e:		
1	Severity of Needs Served				SCORE	COMMENTS
	% of participants to be served will be chronically homeless % of participants to be served will have no or low income					
	% of participants to be served that have history of victimization/abuse, domestic violence, sexual assault, childhood abuse					
				Subtotal:		

F	Timeliness			
		Application Question	Points Available:	
F1	Timeliness		SCORE	COMMENTS
	Applicant has a plan for rapid implementation of the program, documenting how the project will be ready to begin housing the first program participant. Applicant			

	provided a detailed schedule of				
	proposed activities for 60 days, 120				
	days, and 180 days after grant award				
			Sub	total:	
G	Financial				
		Application	Points Available:		
		Question			
G1	Organization's Most Recent Audit			SCORE	COMMENTS
	1) Found no exceptions to standard				
	practices, 2) Identified agency as 'low				
	risk', 3) Indicates no findings				
	Adequate accounting structure (staff,				
	accounting system, etc.)				
G2	Documented Match				
	Documented match amount meets				
	HUD requirements				
G3	Project Budget				
-	Budgeted costs are reasonable,				
	allocable, and allowable				
	Sufficient funding for continued				
	operation following grant expiration				
	Realistic timeline – realistic				
	milestones and project will complete				
	prior to expiration date of funds				
	prior to expiration date or rands				
Н	Project Effectiveness				
		Application	Points Available:		
		Question	Points Available:		
H1	Cost Effectiveness			SCORE	COMMENTS
	Project cost per person does not				
	exceed average local costs for such				
	services by more than 7%				
	•		1		

Performance outcomes (# persons			
served in relation to type of project)			
Project involves financial or in-kind			
leveraging			
		Subtotal:	

Commented [RF11]: From HHAP 1

Equity Factors				
	Application Question	Points Available:		
<b>Equity Factors</b>			SCORE	COMMENTS
Project applicant's Board of Direct includes more than one person wi lived experience				
Project applicant has identified barriers to participation for underserved communities and has identified actions that the organization will take to eliminate these barriers				
Project applicant staff or Board of Directors has under-represented individuals (BIPOC, LGBTQ+, etc.)				
		Sub	total:	

**Commented [RF12]:** 'Aligns with Countywide plan/aligns with one LoE' was a single question category. I removed it as this has been moved into threshold review

J	Involve individuals with lived experience			
	Application Question	Points Available:		
J1	Involve individuals with lived experience		SCORE	COMMENTS
	Project applicant has relational process for receiving and incorporating feedback from people with lived experience			

Applicant provided examples of		
professional development and		
employment opportunities provided		
to individuals with lived experience		
	Subtotal:	

## K The project addresses the needs of LGBTQ+ individuals

	Application Question	Points Available		
The project addresses the need individuals	s of LGBTQ+		SCORE	COMMENTS
The agency has anti-discriminati policies in place	on			
The agency has a plan to ensure LGBTQ+ individuals and families receive supportive services, shel and housing, free from discrimin	ter			
		Subto	otal:	

	Subtotals:	CE/SSO	PH New	PH Renewal
Α	Applicant Experience			
В	Performance for CE and SSO Projects			
С	Performance for PH Projects – Actual (Renewals)			
D	<b>Design of Housing and Supportive Services</b>			
Ε	Severity of Needs Served			
F	Timeliness			
G	Financial			
Н	Project Effectiveness			
1	<b>Equity Factors</b>			
J	Involve individuals with lived experience			
K	The project addresses the needs of LGBTQ+ individuals			

TOTAL SCORE:	

## Summary Report for CA-614 - San Luis Obispo County CoC - FY2022 System Performance Measures

#### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects. Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

Universe (Persons)							Average LOT Homeless (bed nights)					Median LOT Homeless (bed nights)						
	FY 2018	FY 2018 FY 2019 FY 2020 FY 2021 FY 2022 FY					FY 2018 FY 2019 FY 2020 FY 2021 FY			FY 2022	FY 2018	FY 2019 FY 2020		FY 2021	FY 2022			
1.1 Persons in ES and SH	614	718	677	862	908	64	62	67	109	59	24	22	21	48	22			
1.2 Persons in ES, SH, and TH	637	718	677	867	915	84	62	67	110	60	26	22	21	49	22			

#### b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

		Unive	erse (Persor	ıs)			Average	LOT Homeless (bed n	Median LOT Homeless (bed nights)						
	FY 2018 FY 2019 FY 2020 FY 2021 FY 2				FY 2022	FY 2018	FY 2018 FY 2019 FY 2020 FY 2021 FY 202				FY 2018	FY 2019	FY 2020 FY 2021		FY 2022
1.1 Persons in ES, SH, and PH (prior to "housing move in")	1093	1015	1106	1246	1393	491	708	835	850	962	223	274	243	304	339
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	1115	1015	1106	1251	1400	519	708	835	848	966	229	274	243	304	341

#### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

Áfter entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior) FY2021		Percentage of Returns in less than 6 months					Percentage of Returns to Homelessness from 6 to 12 months				Percentage of Returns to Homelessness from 13 to 24 months					Percentage of Returns in 2 Years					
		FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY2018	FY 2019	FY 2020	FY2021	FY 2022	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Exit was from SO	0	0%	0%	0%	0%	0%	0%	0%	30%	0%	0%	0%	0%	10%	0%	0%	0%	0%	40%	0%	0%
Exit was from ES	96	8%	8%	16%	7%	3%	8%	5%	5%	4%	9%	6%	8%	8%	8%	12%	22%	21%	30%	20%	34%
Exit was from TH	0	13%					0%					0%	1				13%				
Exit was from SH	0																				
Exit was from PH	427	2%	3%	4%	3%	2%	0%	2%	3%	1%	4%	2%	2%	4%	1%	6%	4%	7%	11%	5%	12%
TOTAL Returns to Homelessness	523	4%	4%	6%	4%	4%	2%	3%	5%	2%	4%	3%	2%	5%	3%	7%	9%	9%	16%	8%	15%

#### **Measure 3: Number of Homeless Persons**

Metric 3.1 - Change in PIT Counts

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2018 PIT Count	January 2019 PIT Count	January 2020 PIT Count	January 2021 PIT Count	January 2022 PIT Count
Universe: Total PIT Count of sheltered and unsheltered persons	1095	1483	0	0	1448
Emergency Shelter Total	248	290	228	276	258
Safe Haven Total	0	0	0	0	0
Transitional Housing Total	25	21	23	21	34
Total Sheltered Count	273	311	251	297	292
Unsheltered Count	822	1172	0	0	1156

### Metric 3.2 - Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Unduplicated Total sheltered homeless persons	833	1075	750	1098	1117
Emergency Shelter Total	810	1075	750	1093	1110
Safe Haven Total	0	0	0	0	0
Transitional Housing Total	29	0	0	5	8

## Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

### Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Number of adults (system stayers)	47	41	52	55	51
Number of adults with increased earned income	4	5	7	7	5
Percentage of adults who increased earned income	9%	12%	13%	13%	10%

#### Metric 4.2 - Change in non-employment cash income for adult system stayers during the reporting period

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Number of adults (system stayers)	47	41	52	55	51
Number of adults with increased non-employment cash income	32	27	28	37	31
Percentage of adults who increased non-employment cash income	68%	66%	54%	67%	61%

#### Metric 4.3 – Change in total income for adult system stayers during the reporting period

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Number of adults (system stayers)	47	41	52	55	51
Number of adults with increased total income	34	32	34	43	35
Percentage of adults who increased total income	72%	78%	65%	78%	69%

### Metric 4.4 - Change in earned income for adult system leavers

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Number of adults who exited (system leavers)	44	17	14	12	27
Number of adults who exited with increased earned income	5	0	2	3	4
Percentage of adults who increased earned income	11%	0%	14%	25%	15%

#### Metric 4.5 – Change in non-employment cash income for adult system leavers

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Number of adults who exited (system leavers)	44	17	14	12	27
Number of adults who exited with increased non-employment cash income	14	3	7	5	8
Percentage of adults who increased non-employment cash income	32%	18%	50%	42%	30%

#### Metric 4.6 – Change in total income for adult system leavers

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Number of adults who exited (system leavers)	44	17	14	12	27
Number of adults who exited with increased total income	16	3	9	8	15
Percentage of adults who increased total income	36%	18%	64%	67%	41%

## Measure 5: Number of persons who become homeless for the 1st time

#### Metric 5.1 - Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Person with entries into ES, SH or TH during the reporting period.	750	1027	619	1062	997
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	157	203	174	254	247
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	593	824	445	808	750

### Metric 5.2 - Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	1177	1215	1089	1540	1778
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	186	247	229	322	355
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	991	968	860	1218	1423

## Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Programfunded Projects

This Measure is not applicable to CoCs in FY2022 (Oct 1, 2021 - Sept 30, 2022) reporting period.

## Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

### Metric 7a.1 – Change in exits to permanent housing destinations

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Persons who exit Street Outreach	21	2	20	15	54
Of persons above, those who exited to temporary & some institutional destinations	2	1	3	0	2
Of the persons above, those who exited to permanent housing destinations	10	0	3	8	31
% Successful exits	57%	50%	30%	53%	61%

### Metric 7b.1 – Change in exits to permanent housing destinations

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	810	1051	887	564	912
Of the persons above, those who exited to permanent housing destinations	251	360	329	229	254
% Successful exits	31%	34%	37%	41%	28%

#### Metric 7b.2 - Change in exit to or retention of permanent housing

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Persons in all PH projects except PH-RRH	99	125	131	380	387
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	90	113	121	369	352
% Successful exits/retention	91%	90%	92%	97%	91%