



County of San Luis Obispo Public Health Department Public Health Emergency Preparedness Program (PHEPAC) Meeting July 6, 2017

In attendance: Ron Alsop, Brigitte Bateman, Kerry Boyle, Peggy Callison, Reanna Clayton, David Coss, Debbie Deem, Claire Grantham, Beth Haberkern, Mark Hally, Megan Harrington, Robin Hendry, Colleen Hubbard, Karen Jones, Aaron LaBarre, Emma Lauristan, Ann McDowell, David Majors, Daniel Mata, Elizabeth Merson, Scott Milner, Vince Pierucci, Teri Reeder, Eric Ruelas, Andy Scott, Jeannette Tosh, Denise Yi
For corrections/comments: Email Megan Harrington: mharrington@co.slo.ca.us

Call to Order	Meeting began at 10:30 with a welcome from Elizabeth Merson and introductions.
TOPIC	DISCUSSION
PROGRAM REPORTS	
RON ALSOP COUNTY OES	<ul style="list-style-type: none">• Thanked all hospitals for their participation in their Nuclear Power Plant FEMA exercise.• OES got approval in their budget to supply the hospitals with portal monitors.• Emergency Monitoring and Decontamination (EMAD) training will take place at Camp Roberts<ul style="list-style-type: none">-Field Based Training on September 7th, 2017-Dress rehearsal on September 20th, 2017-FEMA evaluated exercise on October 25th, 2017
ANN MACDOWELL COMMUNICABLE DISEASE	<ul style="list-style-type: none">• Cal Poly had a Noro Virus outbreak. Public Health was able to track the source the same day Public Health was notified.• Public Health will pay for any/all lab testing when it is related to an outbreak.
AARON LABARRE ENVIRONMENTAL HEALTH	<ul style="list-style-type: none">• HazMat team drills once a month and did a joint training with Santa Barbara County in January.
VINCE PIERUCCI EMERGENCY MEDICAL SERVICES AGENCY	<ul style="list-style-type: none">• On May 1st, EMSA rolled out new Multi Casualty Incident (MCI) Policy that set a trigger for MCI at three patients. The new policy is being used two to three times a week and has shown to be successful.
ELIZABETH MERSON PHEP REPORT	<ul style="list-style-type: none">• There have been several Standard Operating Procedure (SOP) revisions, which are currently in the process of being signed by response partners: Medical Health Operational Area Coordinator (MHOAC), Surge, and Public Point of Distribution (P POD). With the revision of the MHOAC SOP, PHEP will be conducting training for Health Agency staff and partners. Possible dates for the training in August or September so that everyone is trained prior to the Statewide Med/Health exercise in Nov.• New grant period began on July 1st. All of our work plans have been approved by the State. Our budgets are going through final review by the State.• Health Agency staff are getting trained for their role in the Nuclear Power Plant Evacuee Monitoring and Decon (EMAD) exercises this fall.

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	<ul style="list-style-type: none"> As part of our preparedness activities for a pandemic or biological threat, we are practicing our Point of Distribution (POD) plans this fall by conducting First Responder Point of Distribution (FRPOD) full scale exercise. PHD played a small role in the response to the Hill Fire. Public Health used the new GIS map that we've been partnering with CDPH to maintain and identified two Developmentally Disabled houses that were in the evacuation area for the fire. We contacted Tri Counties Regional Center to confirm those families were aware of the evacuations. We also sent out a ReddiNet message to the hospitals and coordinated with Air Pollution Control District (APCD) to ensure the air quality was being monitored. Environmental Health assessed the Red Cross Shelter, as did Public Health.
DENISE YI HPP REPORT	<ul style="list-style-type: none"> The first Medical Reserve Corps Orientation of the grant year has been scheduled for Wednesday August 30th at 3pm located at the health campus Currently working on coordinating a Hands Only CPR demonstration at the Mid State Fair with Cal Fire and Save a Life SLO Sheriff's Family Day is scheduled for September 9th from 10am-3pm at the Madonna Meadows. We will be coordinating with Save a Life SLO / SLA to set up a booth and demonstrate Hands Only CPR. The Statewide Medical and Health Exercise Planning meeting has been scheduled for Wednesday July 19th at 10:00am. The date of the Statewide Exercise is Thursday, November 16th. The scenario this year is a Multiple Casualty Incident (MCI) involving a terrorist incident. During the planning meeting, we will be discussing which objectives each facility would like to test and building the scenario. Denise will send an email with the Agenda for the planning meeting next week. If you would like to participate in the planning of the exercise, please let Denise know. We ordered new Family Emergency Planning Cards (Z Cards) , which include tips and resources such as making an emergency plan with your family, creating an emergency kit, food supplies, important phone numbers, and personal information such as insurance etc.
ROBIN HENDRY COMMUNICATIONS	<ul style="list-style-type: none"> See attached Power Point Presentation: Communication Pathways New Satellite Phone List was handed out County of SLO will go Live with their new website on July 26, 2017. <ul style="list-style-type: none"> www.slocounty.ca.gov/phep www.slocounty.ca.gov/healthcarecoalition
DEBBIE DEEM / BETH RAUB TRAINING: VICTIM ASSISTANCE PROGRAM	<ul style="list-style-type: none"> Please visit these links for more information and see Beth's Presentation attached. <ul style="list-style-type: none"> https://www.fbi.gov/resources/victim-assistance/publications http://file.lacounty.gov/SDSInter/dhs/1003741_VARDTFactSheet.pdf https://www.ovc.gov/AEAP/ https://www.ovc.gov/pdftxt/AEAP_Brochure.pdf

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	<p>Debbie Deem Victim Specialist, FBI Los Angeles Division Phone Number 310-996-3582 Email: Debra.Deem@ic.fbi.gov</p> <p>Beth Raub Victim Witness Assistant Director SLO County District Attorney's Office Phone Number: 805-781-5821 Email: braub@co.slo.ca.us</p>
ROUNDTABLE	<ul style="list-style-type: none"> • K. Jones – Was able to notify Country Care when the Hill Fire started to put them on alert about the fire. She also advised everyone to test their satellite phones to become more familiar with them in time of an emergency. • V. Pierucci – Thank you to OES for keeping everyone updated on all of the fires. • K. Russell – Red Cross had a great response time to the Hill Fire and was able to open their shelter within 45 minutes of being notified. • M. Haley – Thank you to Public Health for working so well with the Cal Poly team on the Noro Virus.
UP COMING EVENTS	<ul style="list-style-type: none"> • Statewide Medical and Health (SWMHE) Planning Meeting July 19th, 2017 • Medical Reserve Corps (MRC) Orientation: August 30th, 2017 • Sheriffs Day: September 9th, 2017 • Emergency Monitoring and Decontamination (EMAD) training will take place at Camp Roberts <ul style="list-style-type: none"> -Field Based Training on September 7th, 2017 -Dress rehearsal on September 20th, 2017 -FEMA evaluated exercise on October 25th, 2017 • First Responder Point of Distribution (FRPOD) October 18, 2017 • SWMHE November 16th, 2017
NEXT MEETING	<p>Next PHEPAC Meeting: Thursday October 5, 2017 at 10:30 am CHP Coastal Division Headquarters, 4115 Broad Street, #B-10, San Luis Obispo, CA</p>
ADJOURN	<p>The meeting adjourned at 12pm.</p>



SLO MRC ORIENTATION

SAN LUIS OBISPO COUNTY MEDICAL RESERVE CORPS

Wednesday, August 30th, 2017

3:00 – 4:00 pm

SLO MRC is made up of volunteer healthcare professionals and auxiliary staff trained to respond with and assist local emergency responders and public health professionals.



SLOMRC provides an organized group for healthcare professionals to efficiently volunteer their expertise to fulfill crucial staff needs in large-scale emergencies.

San Luis Obispo County Public Health Department
2191 Johnson Avenue, San Luis Obispo, CA



COUNTY
of SAN LUIS
OBISPO

TO REGISTER:

Email Denise Yi at
sloamrc@aol.com

Find out more about SLO MRC at <http://www.slocounty.ca.gov/health/publichealth/btprep/sloamrc.htm>



COUNTY OF SAN LUIS OBISPO

Health Agency
Public Health Emergency Preparedness
July 6, 2017

Information Flow and Coordination of Activities with the County of San Luis Obispo Health Agency



COUNTY OF SAN LUIS OBISPO

www.slocounty.ca.gov

County of San Luis Obispo Emergency Operations Plan

- The County Health Agency has the responsibility for ensuring public and environmental health for the operational area (OA)
- Health Agency field personnel generally communicate and coordinate with the Health Agency DOC (CHADOC), and those personnel in turn coordinate with the County Emergency Operations Center.
- It is the responsibility of the agency running a DOC to remain in contact with, and coordinate with, the EOC when it is activated.



Ensure continuity of information flow and coordination of activities between

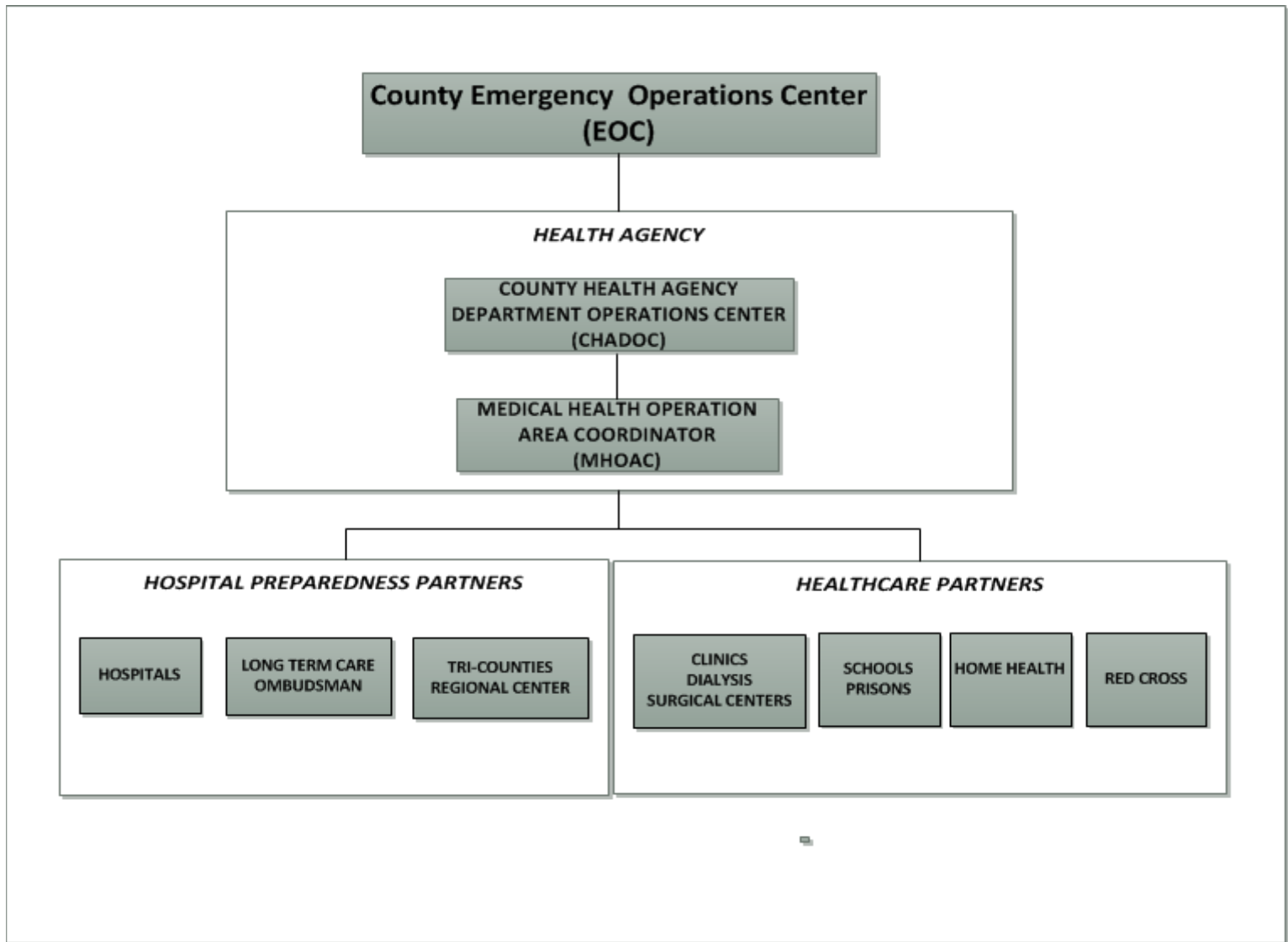
- Emergency Operations Center (EOC)
- Medical Health Operation Area Coordinator (MHOAC)
- County Health Agency Department Operations Center (CHADOC)
- Hospitals, Healthcare Partners, Residential Facilities



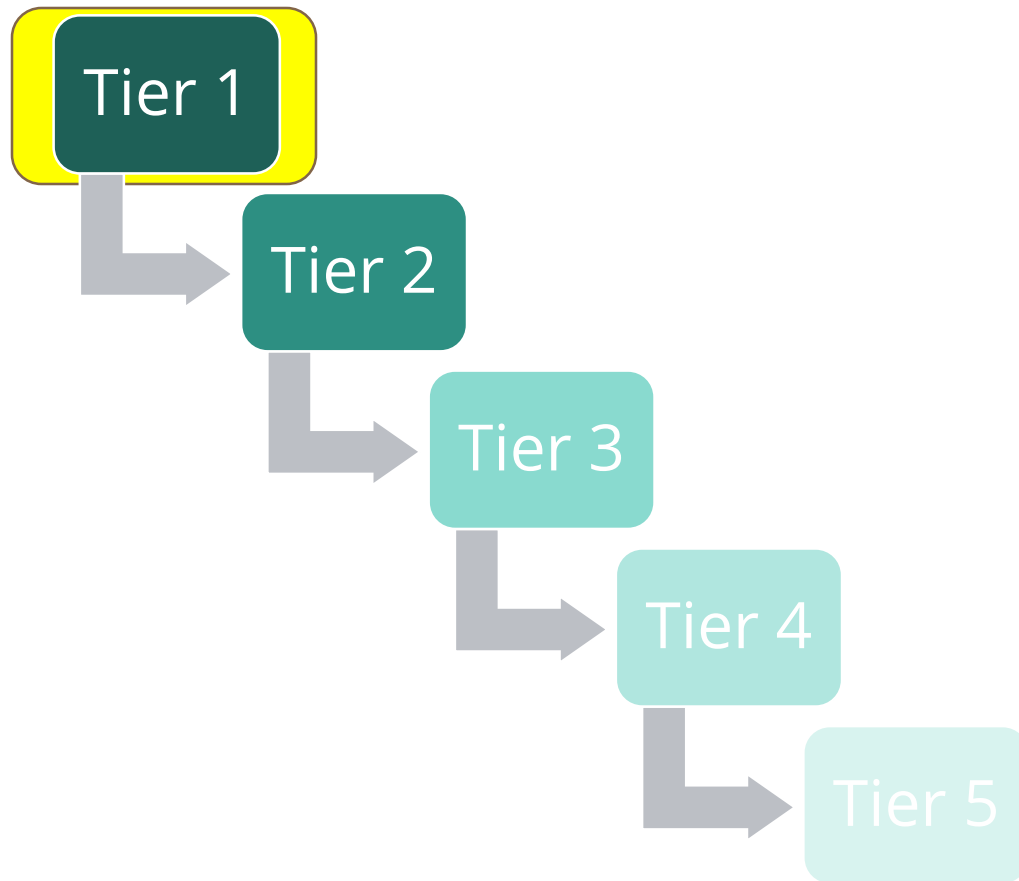
Use of Common Emergency Management Systems

- National Incident Management System (NIMS)
 - State of California also uses Standardized Emergency Management System (SEMS)
 - Incident Command System (ICS) – nationally used standardized organizational structure
-
- Avoids confusion
 - Common terms
 - Structured hierarchy





Tier Structure of Communication Methods



Tier 1

- Used in everyday routine communication
 - Use first in an emergency

Landline Phone

Cell Phone

ReddiNet



Landline Phone

A phone that uses a metal wire or fiber optic telephone line for transmission as distinguished from a mobile cellular line, which uses radio waves for transmission.

- Tier 1 Communication Pathway
- Dependent on physical wiring
 - Voice Over Internet Protocol (VOIP) also requires Internet connectivity
- Can use the Government Emergency Telecommunication System (GETS) to put a call in a higher queue for use.



Cell Phone

Any portable telephone which uses a cellular network (cellular masts or towers distributed across the country in a grid-like pattern) technology to make and receive calls.

- Tier 1 Communication Pathway
- Dependent on cell phone mast (tower) infrastructure
 - Each mast covers a relatively small region of the grid, usually around ten square miles
- Can use the Wireless Priority System (WPS) to put a call in a higher queue for use



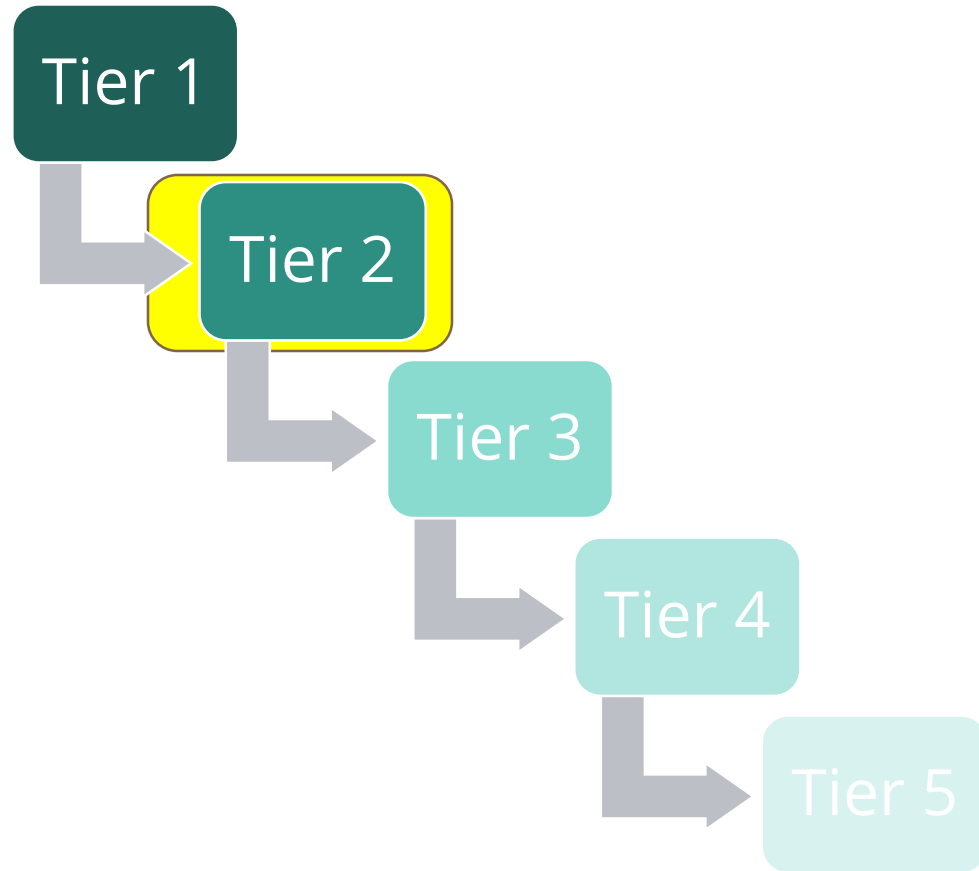
ReddiNet®

Facilitates information exchange among hospitals, EMS agencies, paramedics, dispatch centers, law enforcement, homeland security, public health officials and other health care system professionals in local and regional communities.

- Tier 1 Communication Pathway
- Dependent on Internet
- In SLO county, only: For Hospitals, Ambulance providers, Emergency Medical Services have accounts to use system
- Can view regional information from other participating entities



Tier Structure of Communication Methods



Tier 2

- Use as an alternative or in conjunction with a Tier 1 method
-

WebEOC
CAHAN



WebEOC

Used in the County **Emergency Operations Center** (EOC) to coordinate assets and resources. WebEOC is a web-based information management system that provides a single access point for the collection and dissemination of emergency or event-related information.

- Tier 2 Communication Pathway
- Dependent on Internet
- For County EOC Liaisons, Health Agency Department Operations Center (CHADOC)



California Health Alert Network (CAHAN)

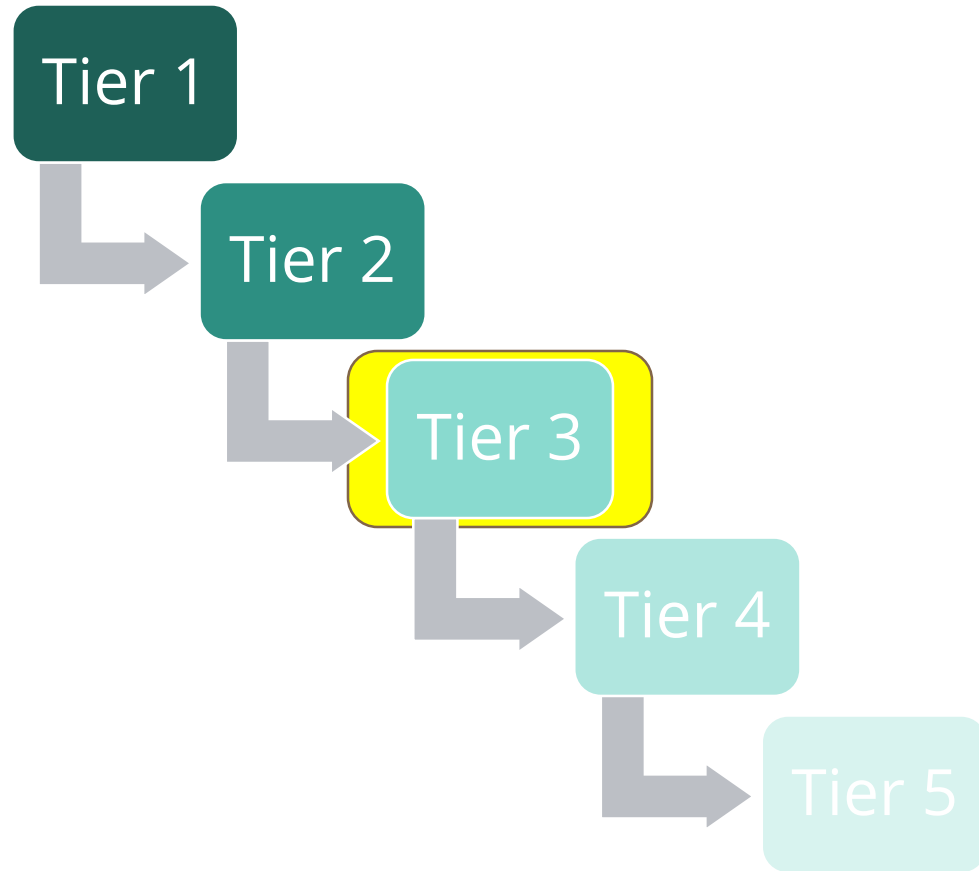
CAHAN provides an alert, notification and central collaborative work environment for health and medical emergency partners to securely share and store confidential and sensitive information.

-
- Tier 2 Communication Pathway
 - Dependent on Internet connectivity

***** One way communication from administrator/EPO to contacts*****



Tier Structure of Communication Methods



Tier 3

- Use when Tier 1 and/or Tier 2 methods are unavailable or compromised

Brown Net (radio communication)

Brown Phones



County Public Health Brown Net

County radio system using repeaters (with generator backup) throughout the county.

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- Tier 3 Communication Pathway
 - Communication between Health Agency, Hospitals and EOC (MedComm)
 - Dependent on radio towers (county-wide communication)



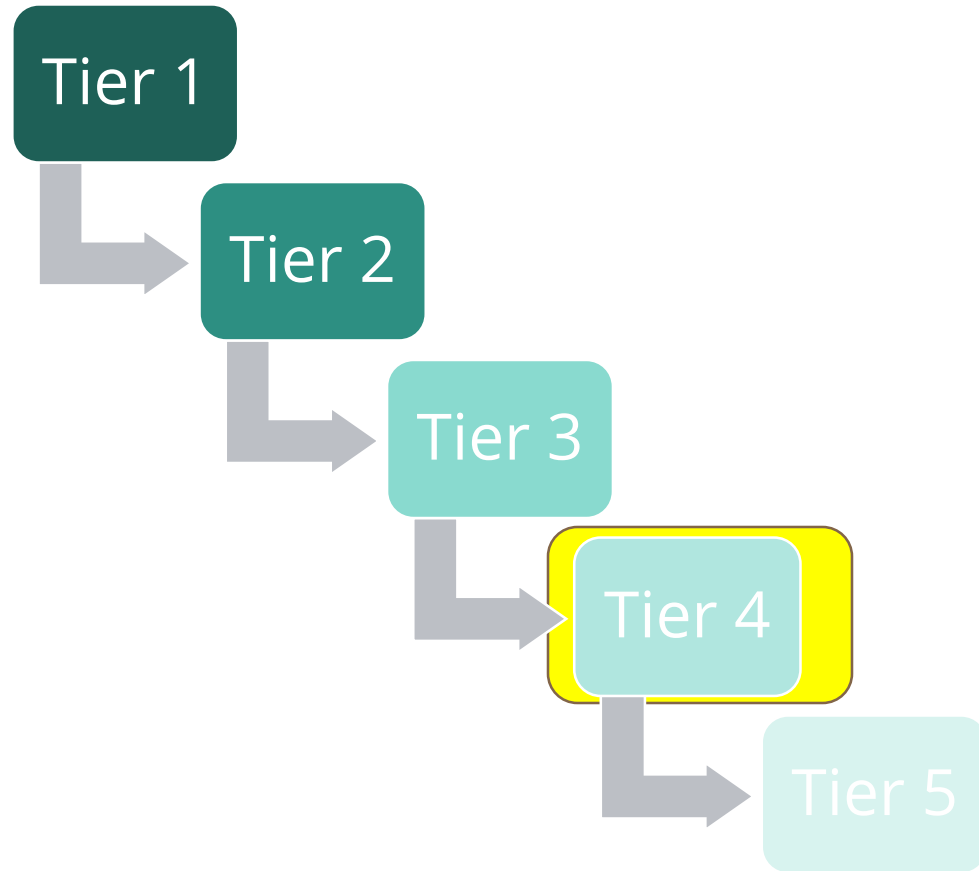
County Brown Phones

Direct line, dedicated telephone system between the County EOC and Health Agency DOC (CHADOC)

- Tier 3 Communication Pathway
- Separate infrastructure from traditional/CENTREX phones
- Dependent on integrity of physical phone line



Tier Structure of Communication Methods



Tier 4

- Use when Tiers 1, 2 and 3 methods are unavailable
-

Satellite Phones/Internet
Ham Radios



Satellite Phones/Internet

Voice and data communication when land based phone system(s) (i.e. telephone, cell phone, internet, radios) are unavailable.

- Tier 4 Communication Pathway
- Dependent on satellite system integrity/weather
- Not available to everyone



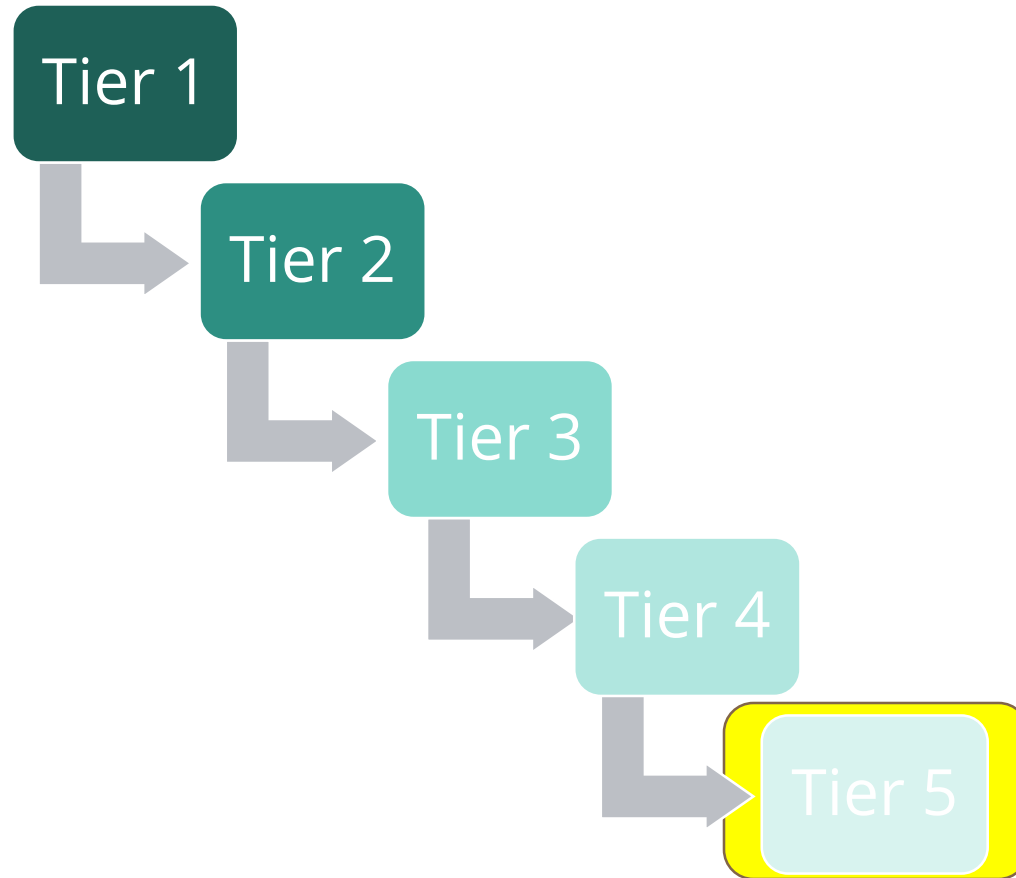
Amateur Radios

An alternative radio and computer communication system located in the County EOC and CHADOC, which operates independently of county systems.

- Tier 4 Communication Pathway
- Separate infrastructure from County PH Brown Net
- Dependent on ARES/RACES



Tier Structure of Communication Methods



Tier 5

- Tier 5: Use when Tiers 1, 2, 3 and 4 methods are unavailable.
- “When all else fails...”

Runners



Runners

County of San Luis Obispo Disaster Service Workers (DSW)

- Tier 5 Communication Pathway
- Dependent on ability for humans to travel between locations

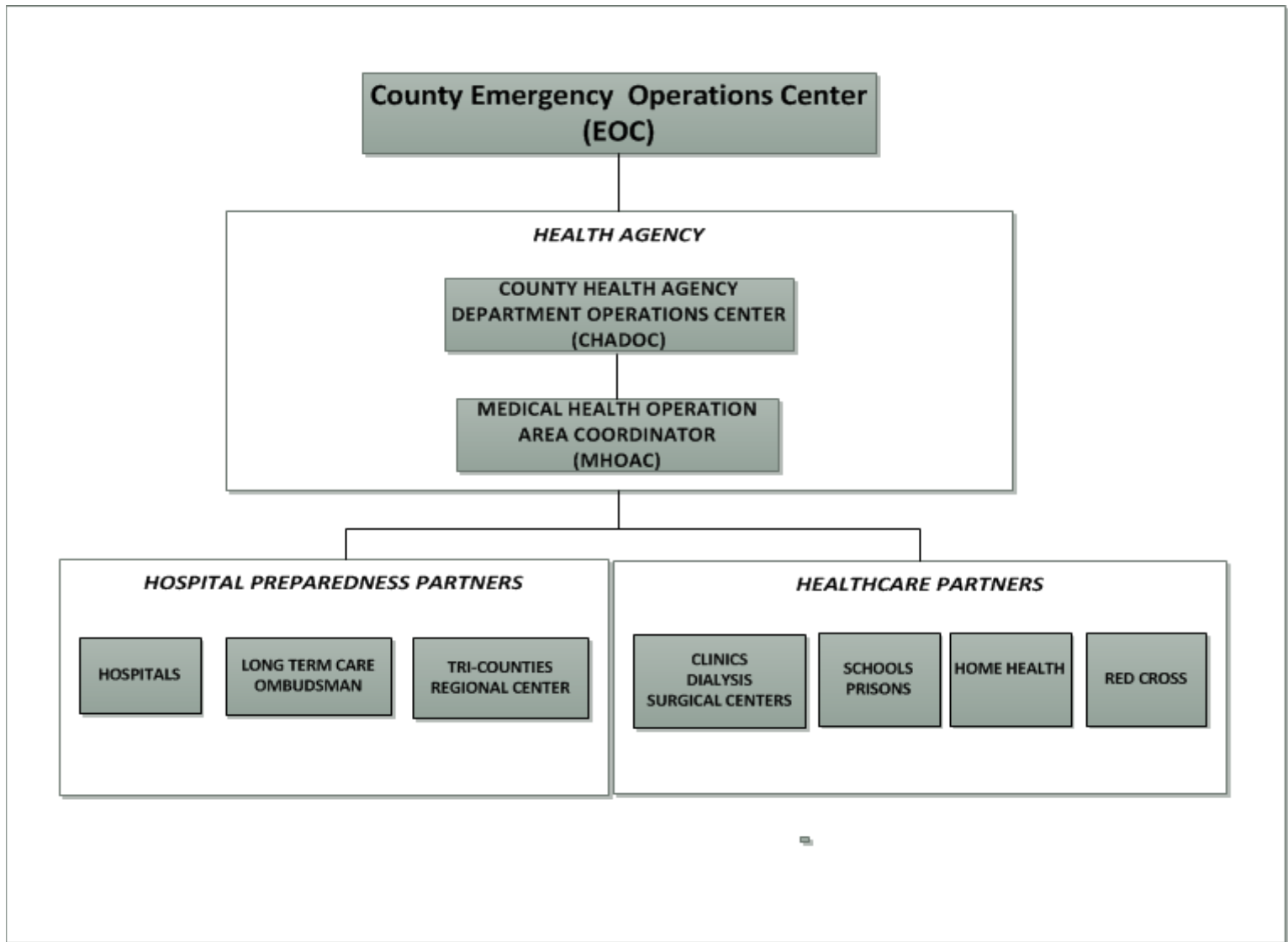


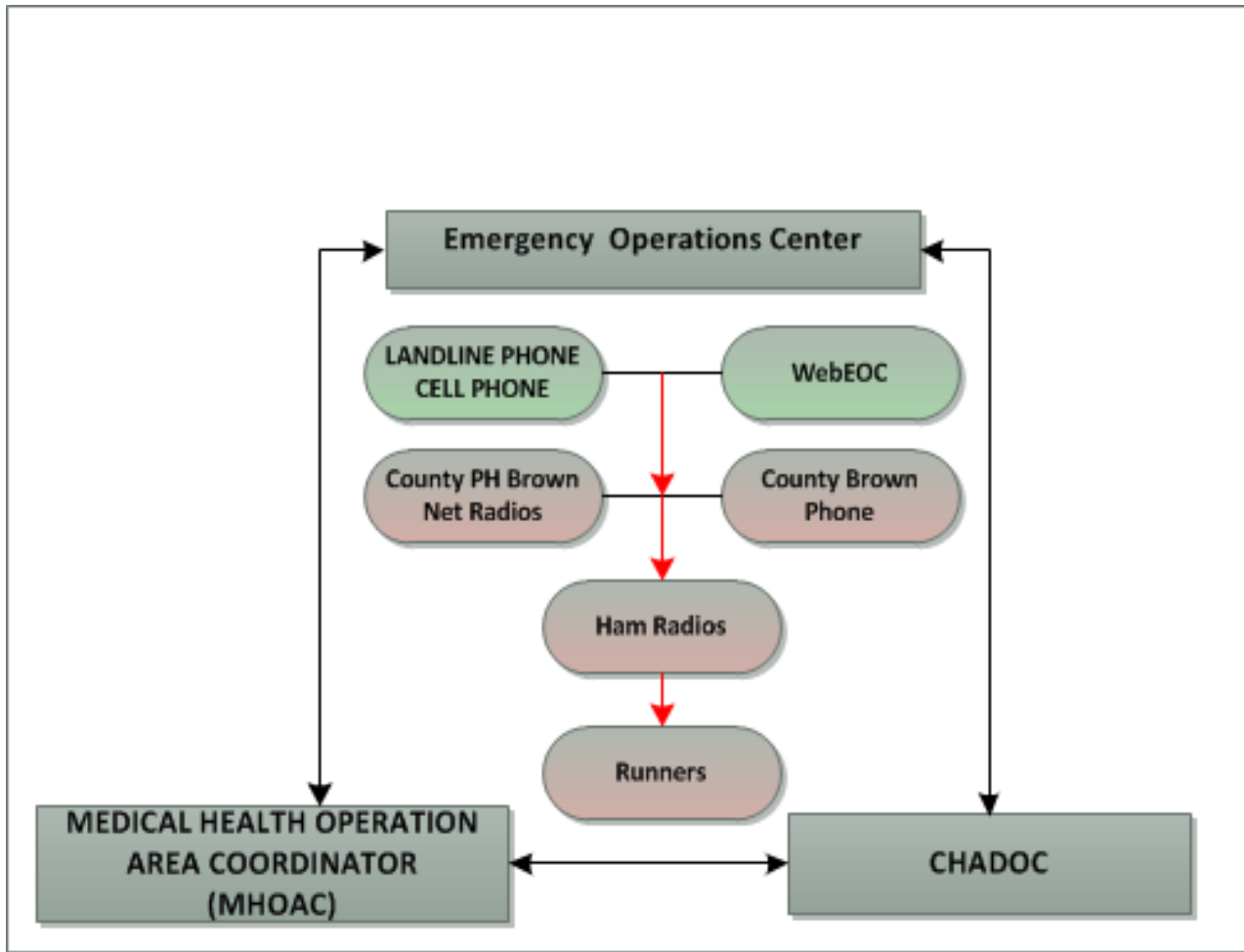
Flow Chart – Communication Pathways

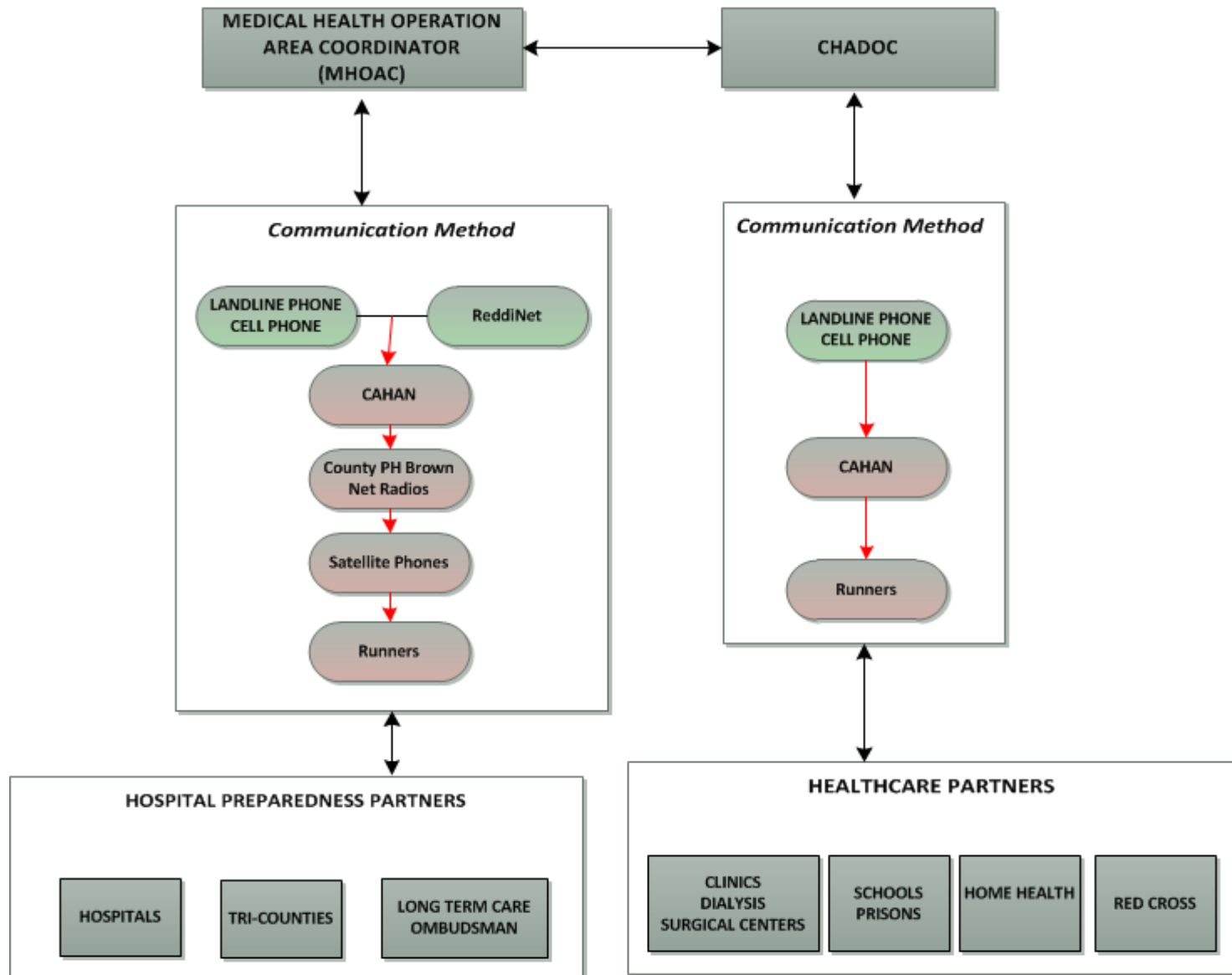


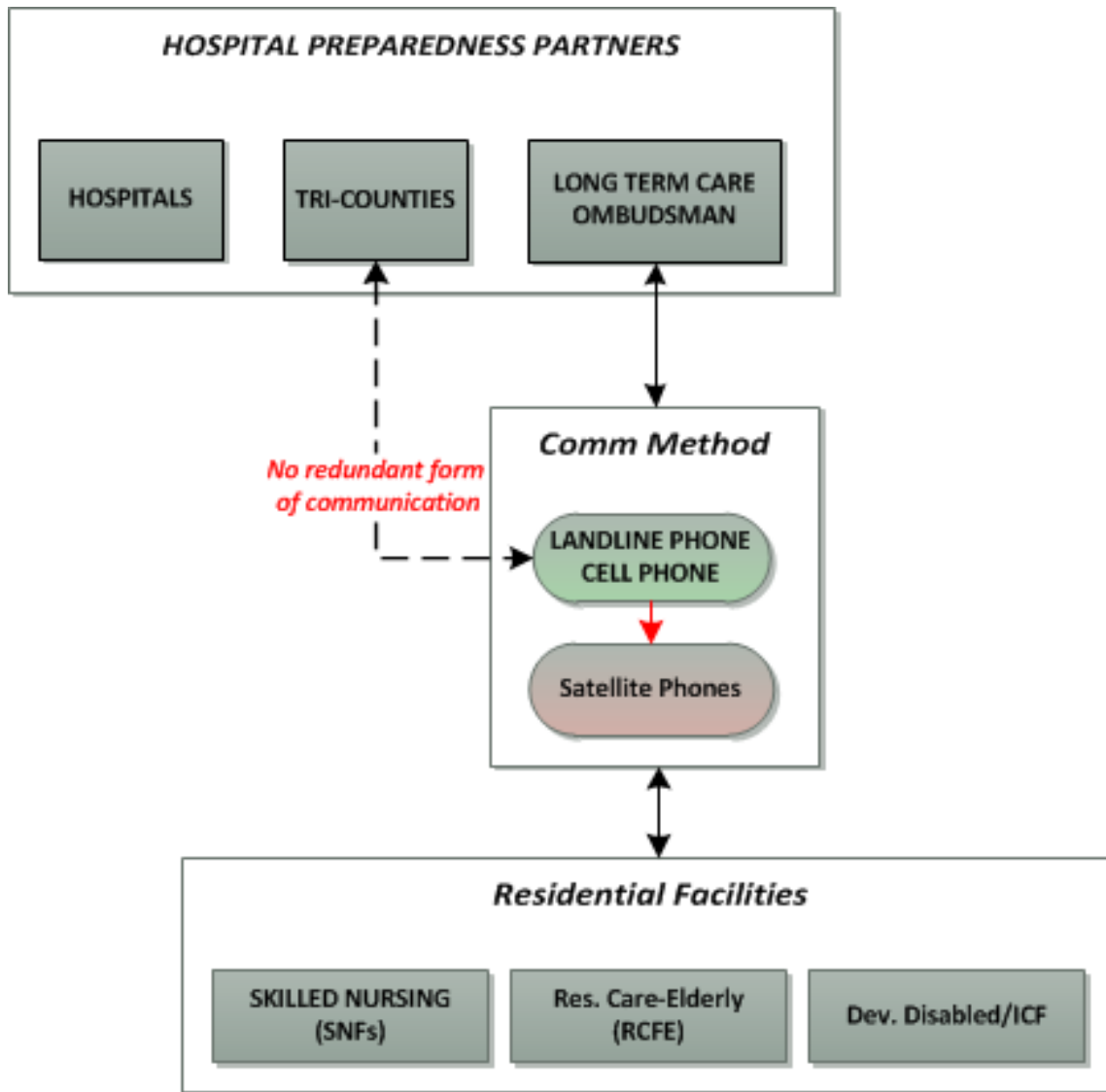
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Summary

- Communication flow is ensured between the EOC, CHADOC and Healthcare partners using NIMS/SEMS structure
- Redundant systems utilized on a tiered basis (1 to 5) depending on circumstances and availability
- Important that each entity has emergency plans and procedures which are reviewed and practiced on a regular basis
 - Identify and correct gaps
 - At least one alternative/redundant method of communication should be available



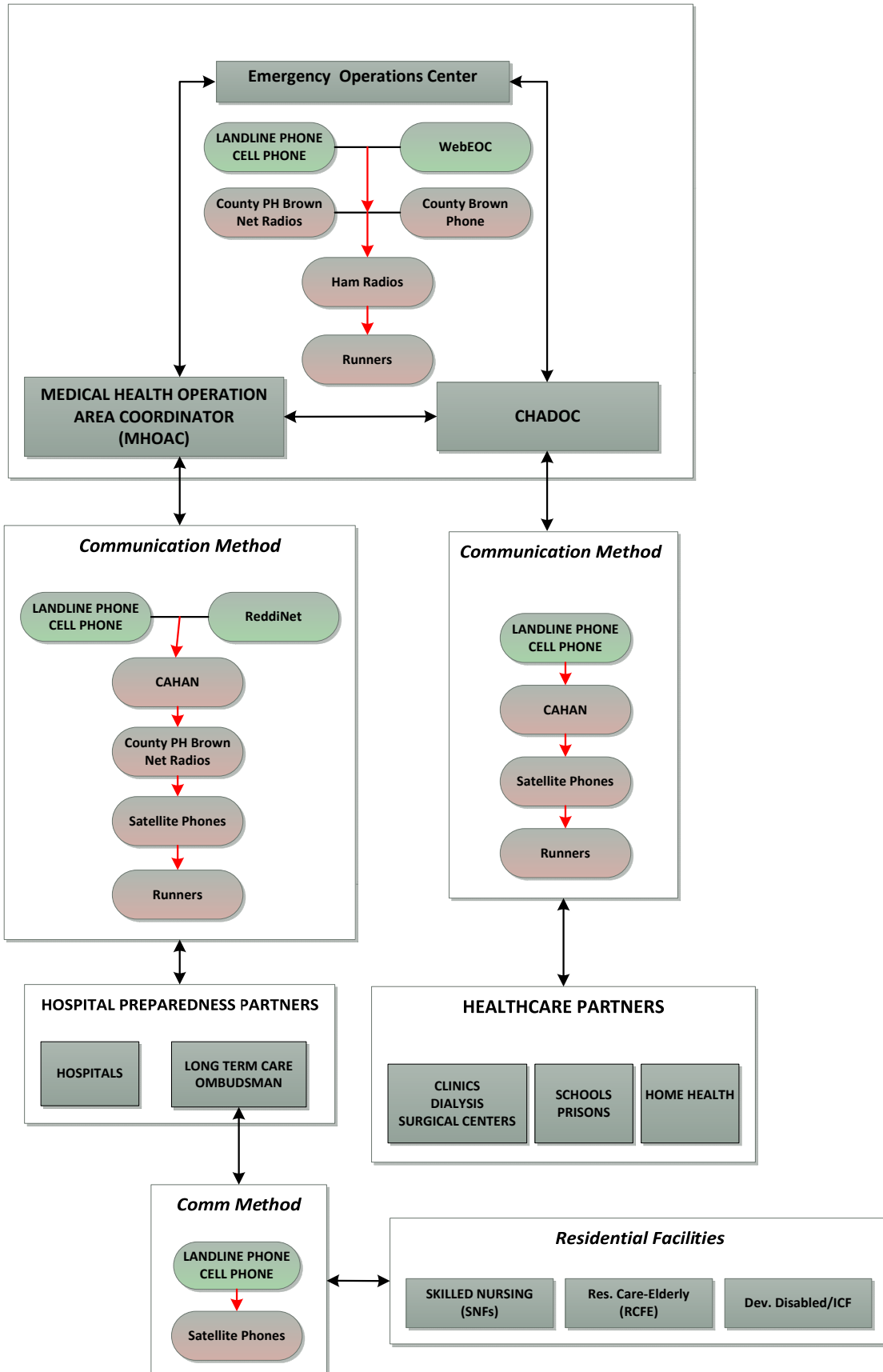
For More Information and Assistance

- County of SLO Public Health Emergency Preparedness Program
 - www.slopublichealth.org/phep
- Elizabeth Merson, Program Manager
 - 805-781-1077
 - emerson@co.slo.ca.us
- Denise Yi, PHEP Specialist
 - 805-788-2067
 - dyi@co.slo.ca.us
- Robin Hendry, IT/Communications Tech
 - 805-788-2923
 - rhendry@co.slo.ca.us





Communication Pathways to Insure Continuity of Information Flow and Coordination of Activities



CHRISTOPHER G. MONEY
VICTIM/WITNESS ASSISTANCE CENTER
San Luis Obispo County District Attorney's Office

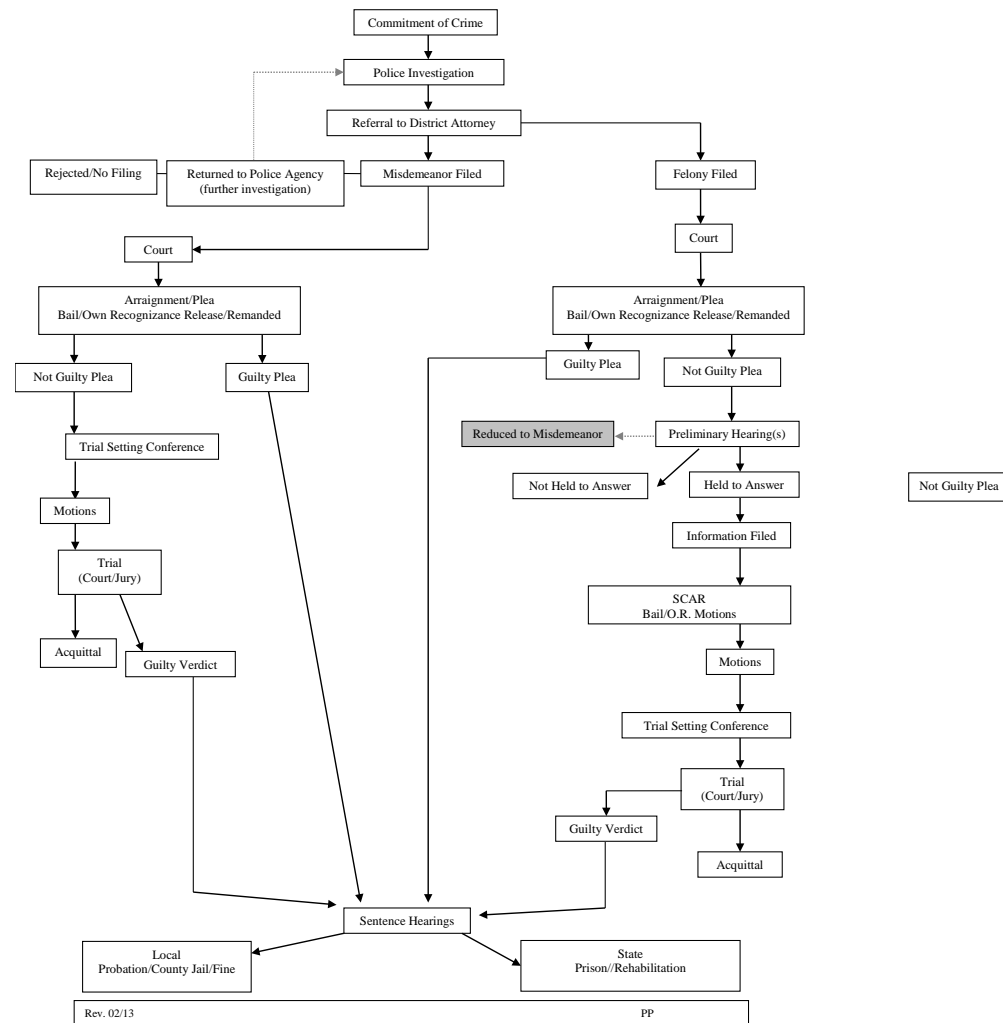


Dan Dow, District Attorney
Diana McPartlan, Director

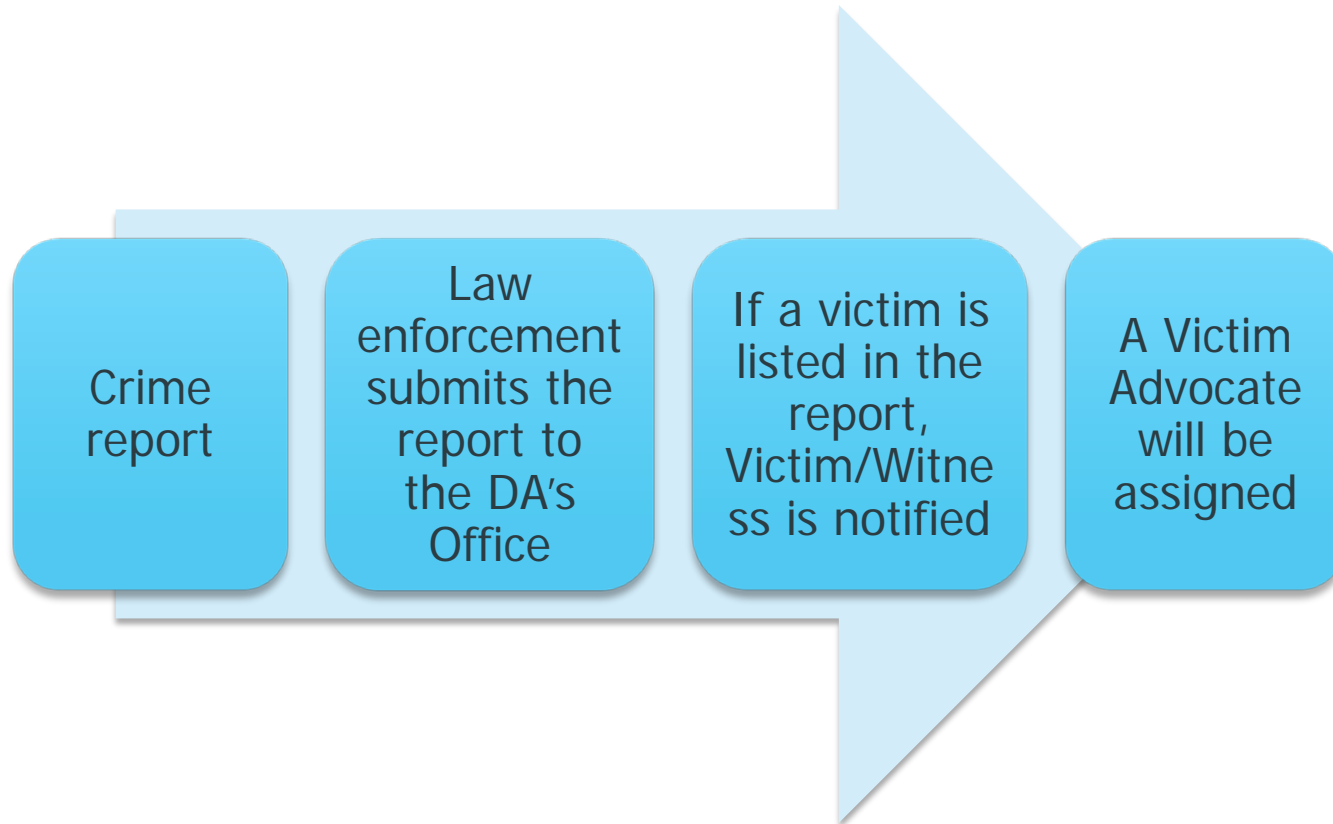
Mission Statement

The San Luis Obispo County Victim/Witness Assistance Program works to reduce the trauma, frustration and inconvenience experienced by victims, witnesses, and family members affected by crime. We do this by providing a wide variety of services to victims of crime and their families, in addition to supporting victims and witnesses throughout the criminal justice process.

Prosecution Process



How does a case get to our office?



Crimes Against Persons

- Aggravated Assault
- Assault with a deadly weapon
- Child Abuse
- Domestic Violence
- DUI resulting in injury/death
- Elder & Dependent Adult Abuse
- Hit & run causing injury/death
- Homicide/Manslaughter
- Kidnapping
- Robbery
- Sexual Assault



Victims of any of these types of crime may be eligible to apply for compensation for out-of-pocket expenses through the State Victim of Crime Program.

Some crimes can leave victims with physical injuries and/or emotional trauma. The Victim/Witness Assistance Center provides basic services and if necessary, referrals to other governmental & community programs.

Services

Standard Services:

- Crisis Intervention
- Emergency Assistance
- Resource & Referral Assistance
- Direct Counseling
- Victim of Crime Claims Assistance
- Property Return
- Orientation to the Criminal Justice System
- Court Escort
- Case Status/Case Disposition
- Notification of Family/Friends
- Employer Notification/Intervention
- Restitution Assistance

Related Services:

- Employer Intervention
- Creditor Intervention
- Child Care Assistance
- Witness Notification
- Funeral Arrangements
- Crime Prevention Information
- Witness Protection
- Transportation Assistance
- Court Waiting Area
- Temporary Restraining Order – (TRO) Assistance/Referral
- Media Intervention

Prompt intervention and support with crime victims after a crime occurs reduces victims' confusion, frustration and emotional trauma that the criminal justice system may impose.

Marsy's Law

- ▶ Marsalee (Marsy) Nicholas- 1983
- ▶ On November 4, 2008, the People of the State of California approved Proposition 9, the Victims' Bill of Rights Act of 2008: Marsy's Law
- ▶ Amended the California Constitution to provide additional rights to victims

Witness Coordination

If you receive a subpoena from the District Attorney's Office to testify in court, the Victim/Witness Assistance Center provides the following services:

- Subpoena check-in/witness confirmation
- Call line for law enforcement
- Case status information/witness cancellation
- Orientation to the Criminal Justice System
- Liaison between witnesses and Deputy District Attorney
- Court escort/support
- Interpreter services if needed
- Witness travel/accommodation arrangements
- Assistance obtaining witness fee/other reimbursements
- Case outcome/plea information

Victim Compensation

Victim Eligibility

The following are some conditions that need to be met to qualify:

- Crime occurred in California or to a California resident;
- Victim had no involvement or participation in the crime;
- Victim cooperated with law enforcement; and
- Victim cooperated with the Claims Board.



Benefits may include:

- Medical/dental expenses
- Mental health counseling
- Lost wages/income loss
- Support loss to eligible family members
- Funeral/burial expenses
- Job retraining (if applicable)
- Residential security devices or systems
- Home/vehicle modifications for disabled victims

Losses that are not covered:

Personal property losses, including cash
Pain and suffering

Funding – No taxpayer dollars. Funded by:

- Offenders
- Restitution fines & orders
- Federal Victims of Crime Act matching funds
- Portion of State penalty assessments

Post-Sentencing



If the offender is under the supervision of the California Department of Corrections and Rehabilitation, the victim has the right to request:

Restitution

A Direct Order of restitution awarded by the sentencing judge may be collected on behalf of the victim of the crime for any economic loss; medical, funeral expenses, or costs of the crime.



Notification Upon an inmate's:

- Release
- Death
- Escape
- Transfer
- Parole status/hearing



Special Conditions of Parole

A victim's request for special conditions of parole will be considered at the time of release.

Contact Us:

Phone: (805) 781-5821

Toll-free: (866) 781-5821

Fax: (805) 781-5828

E-mail: victimwitness@co.slo.ca.us

Web site: www.slocounty.ca.gov

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