

COUNTY OF SAN LUIS OBISPO HEALTH AGENCY PUBLIC HEALTH DEPARTMENT Michael Hill Health Agency Director Penny Borenstein, MD, MPH Health Officer/Public Health Director

PROVIDER HEALTH ADVISORY

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SLO County Residents Can Now Schedule COVID-19 Vaccine with My Turn

Public Health Department transitions from appointment registry to State's My Turn system

Residents of San Luis Obispo County can now schedule an appointment for the COVID-19 vaccine at one of the County's three mass vaccination clinics using the State's <u>My Turn</u> website. The County has closed its own vaccine registry at recoverslo.org and anyone still in the registry has received the opportunity to make a first-dose appointment for next week.

As a reminder, the COVID-19 vaccine is now available to SLO County residents age 16 and older.

Appointments at the County's mass vaccination clinics will open regularly on My Turn based on the County's available vaccine supply. All residents seeking a COVID-19 vaccine appointment through the Public Health Department can:

- **Check** <u>myturn.ca.gov</u> on a computer, smartphone or tablet. My Turn is available in 12 languages: Armenian, English, Japanese, Khmer, Korean, Punjabi, Russian, Simplified Chinese, Spanish, Tagalog, Traditional Chinese, and Vietnamese.
- Call the My Turn Help Line at 1-833-422-4255 for appointment assistance Monday through Friday 8 a.m. to 8 p.m., or Saturday through Sunday from 8 a.m. to 5 p.m. Agents speak English and Spanish and real-time translation is available for 250+ other languages.

Other SLO County vaccine providers offer appointments separately from <u>My Turn</u>. Anyone looking for a COVID-19 vaccine from a different provider can use the CDC's Vaccine Finder at <u>vaccinefinder.org</u>.

The COVID-19 vaccine is free of charge at County community vaccine clinics, regardless of health insurance or immigration status. Please note some pharmacies may bill insurance and/or charge an administration fee to those who do not have insurance. Please remind patients to check with their pharmacy about any vaccine administration fees they may charge.

For local FAQs updated frequently with information about the COVID-19 vaccine in SLO County, see <u>www.RecoverSLO.org/VaccineFAQs</u>. CDC provides guidance for health care providers on talking with patients about the vaccine, answering questions, and addressing specific concerns at <u>www.cdc.gov/vaccines/covid-19/hcp</u>.

The SLO County Phone Assistance Center at (805) 543-2444 remains open weekdays from 8 a.m. to 5 p.m. For more information, visit <u>www.RecoverSLO.org/Vaccine</u>.