

# San Luis Obispo County Care Coordination Coalition

## Meeting Minutes

**Date:** Friday, January 15, 2021

**Time:** 12:00 p.m. – 2:00 p.m.

**Attendees:**

Janna Nichols	Christy Mulkerin	Shonntae Cross	Tuyet Nguyen
Michelle Shoresman	Amanda Getten	Mark Lamore	Thomas Keifer
Anne Robin	Grace McIntosh	David Duke	Nicole Bennett
Karla Quiroga	Ron Yukelson	Adriana Link	Meaghin Burke
Kayla Whitson	Terri Howell	Sarah Burkhardt	Laura Parker
Nestor Veloz-Passalacqua			

**Recorder:** Nestor Veloz-Passalacqua, Whole Person Care Program Manager, County of San Luis Obispo

**Location:** Zoom Meeting, San Luis Obispo, Ca 93401

TOPIC	DISCUSSION	ACTION
1. <b>Agenda Item:</b> Welcome/Introductions (Facilitator: Nestor Veloz-Passalacqua)	<p>The meeting for the San Luis Obispo County Care Coordination Coalition was called to order at 12:03 p.m. by Nestor Veloz-Passalacqua, Whole Person Care Program Manager, Health Care Access Division, County of San Luis Obispo.</p> <p><b>Introductions:</b> Everyone went around the room and introduced themselves and their organizations.</p> <p>Handouts: Nestor confirmed the delivery of the flyer shared by Joe Madsen regarding the new short-term counseling service offered by TMHA and the meeting minutes from the 11/20/20 meeting.</p>	No
2. <b>Agenda Item:</b> Review Minutes – November 2020 Meeting	Minutes were approved as written by Grace McIntosh and Ron Yukelson.	No
3. <b>Agenda Item:</b> SLO-HUB Grant Report	<p>Nestor introduce Grace McIntosh and Tom Keifer to present the information and slides. Slides will be shared with the coalition. Some highlights include:</p> <ol style="list-style-type: none"> <li>1. SLO-HUB represents the top-tier due to goal achievement and best practices;</li> <li>2. It is unfortunate to report that one participant was lost due to COVID-19;</li> <li>3. The data presented in the PPT is data through the end of September of 2020 (grant cycle is Sept. 30<sup>th</sup> to Sept. 29<sup>th</sup> of the following year);</li> <li>4. Caseloads are rising overall;</li> <li>5. Due to the pandemic, outreach has been impacted;</li> <li>6. Under integrated treatment, a total of 98% of clients/participants have received these services. The goal was 88%</li> <li>7. Currently 72% of participants have been permanently housed. The goal is 90%.</li> </ol>	Nestor will send the slides along with the meeting minutes.

4. <b>Agenda Item:</b> ECHO Motel 6 Paso Robles Update	Wendy Lewis was unable to present. This agenda item has been moved to March 19, 2021.	Nestor to follow up presentation for the March 19, 2021 meeting.
5. <b>Agenda Item:</b> Whole Person Care Pilot Project Update	<p>Nestor announced the following information:</p> <ol style="list-style-type: none"> <li>1. A set of logos for the Coalition to decide which to utilize.</li> <li>2. A draft of the newsletter that will also have the selected logo by the Coalition. It is intended to have a community presence and to recognize the work achieved by the organizations. The logo and the newsletter will help move in that direction.</li> <li>3. A draft of an MOU has been completed and it is currently under review. The MOU includes a description of the WPC pilot project and the target population, it lists the organizations that make up the Care Coordination Coalition.</li> <li>4. MOU language reflects collaboration and does not alter the independent functions of each organizations.</li> <li>5. MOU language also reflects open communication between partners within legally permitted elements, consistency in partnership roles, identification of policies and procedures that lead to successful implementation, and support.</li> <li>6. There is also language regarding the use of the County of San Luis Obispo Multi-Agency Referral and Client Release of Information (Form 815) which is currently under revision by DSS. It also proposes a Shared Care Plan form. The form is intended to be shared with client's approval between collaborators, and sets objectives designed by the client/patient.</li> <li>7. Metrics and evaluation components for the WPC Pilot Project are under development to reflect the overall work being completed. This information will be shared with the CCC.</li> </ol>	<p>Nestor to follow up via e-mail with the logos.</p> <p>Once internal feedback is presented, Nestor will follow through with edits on the MOU and then begin working with CCC Representatives to receive counsel approval.</p> <p>Once a complete metrics draft is complete, Nestor will send to CCC to review.</p>
6. <b>Agenda Item:</b> Roundtable County Vaccine Update	<p>Janna Nichols with 5 Cities Homeless Coalition indicated that she is part of the Vaccine Task Force (VTC), a group of 30 individuals selected from the entire county. The group provides guidance to the County regarding vaccine distribution. It considered the challenging issue of supply and demand. One key component of the VTF is to help the community understand and navigate the complex issue of rolling the vaccine for all communities, particularly those who are being disproportionately affected. People of Color continue to be disproportionately affected by the virus. The most important message is to inform the community that if you are not over 75, please wait since there are other populations that are vulnerable. In regards to messaging and communication it was suggested to look at the Blood Bank strategies that were done to deter the effects of myths for the Latino/Hispanic/Latinx population.</p> <p>Dr. Christy Mulkerin with the Sheriff's Department indicated that congregate settings like the jail had experienced an outbreak and the virus slowly started to dissipate. Current practices include testing individuals during intake. It was also reported that staff need to be provided with the vaccine as they are interacting with inmates and so far a total of 77 staff members have been vaccinated. The Sheriff's Department conducted an anonymous survey an about 65% of respondents said that they would take the vaccine, 25% said maybe, and 10% said no.</p> <p>Anne Robin with SLOBHD mentioned that under community information it should be mentioned that if you had or have COVID19 to wait to get the vaccine. Current information states that anyone who had or has COVID19</p>	

	<p>need to wait 90 days and then sign-up to get the vaccine. Additionally, Anne Robin is working to provide behavioral health support during shot clinic hours in case of individuals who report in person are denied the vaccine. It was also stated that community information must also be culturally appropriate to the Latino/Hispanic/Latinx community.</p> <p>Nicole Bennett with CenCal stated that within their vaccination campaign, they are preparing language and information to debunk the myths and push for facts of the COVID-19 vaccine and her organization will collaborate with other CBOs to ensure proper messaging is sent to community.</p> <p>Grace McIntosh with 40Prado also mentioned that to support communication and messaging their Seasonal Migrant Program might be a good place to start. Regarding the vaccine, all 40 Prado staff is waiting to be vaccinated.</p> <p>Amanda Getten Quality Support Team Division Manager with SLOBHD stated that an upcoming survey will be released in the SLOBHD website and available to the community. The survey is meant to provide information to the County on how well their response to the pandemic was. The survey will become available Jan. 25<sup>th</sup> and will be promoted via social media.</p>	
5. <b>Agenda Item:</b> <i>Discuss future meeting time/date/frequency</i>	<p>Meetings will be kept on the third Friday every other month.</p> <p><u>Upcoming Meeting Agenda Items:</u>  CenCal Medi-Cal Rx Update – Potentially scheduled for March 19  ECHO Motel 6 Update – Scheduled for March 19  Braided Funding Table – Status Update  CalCRG – Nestor, in collaboration with TMHA and CAPSLO, applied for a \$900k grant with the Governor’s Office of Business and Economic Development. The Collaborative Application moved on to phase 2 and Nestor is currently working on the new application with a deadline of Feb. 8<sup>th</sup>. The proposed grant activities will expand services in specific areas where communities have been affected by the War on Drugs. These services include behavioral health services, job placement, medical care, and system navigation.  PHAP – Nestor also announced that he is currently working on the CDC Public Health Associate Program Grant. This will allow the Health Care Access Division to expand its role in the WPC Pilot Project by adding a staff member assisting in the implementation, outreach, and evaluation of the pilot project. The deadline of this grant is Feb 16<sup>th</sup>.</p>	
<i>Next Meetings</i>	<p>March 19, 2021  May 21, 2021  July 16, 2021  September 17, 2021  November 19, 2021  12:00 p.m. – 2:00 p.m.  San Luis Obispo County Health Agency – Zoom</p>	No
Adjourn	Approximately 1:30pm.	No