

This enrollment guide has been designed with the user in mind with convenient step by step instructions on how to enroll your fur family in Pet Insurance:

You can access the MetLife Pet Insurance quote funnel to get a quote and/or enroll:

- 1. Visit metlife.com/getpetquote
- 2. Scan this QR code >





# **Step 1: Tell us more about your furry family member.**

Simply fill out the following information about your pet.

- Type (Dog, Cat or Exotic)
- Name
- Age
- Color
- Gender
- Breed
- Size

Add your Personal Email Address (required), Work Email Address (optional) and Zip Code (required).

Note: Once you enter your employer's name in the dropdown and select it, the work email address field will appear. It is optional and is not required.

# Tell us more about your best friend You have a(n) CAT DOG EXOTIC Required. Your Pet's Name Bo 3 What do you call your pet? Required. At least 1 character. How old is your pet to date? Required. Your Pet's Color Apricot Pet's most approximate color(s). Required. Your pet's breed is MALE FEMALE Please tell us about your pet's gender. Required. Tell us more about Bo's breed, Required.





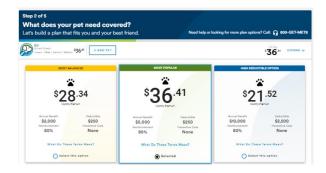
### Step 2: Customize your plan

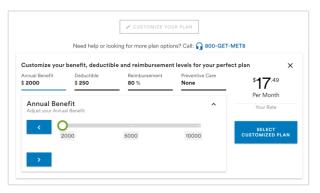
What does your pet need to be covered for? Here you can build a plan that best fits you and your best friend and customize your plan. You can select from *Most Balanced, Most Popular or High Deductible Option*.

- You can quote up to 3 pets at a time, For 4 or more pets, please call 1-800-GET-MET8.
- Add-ons are available, such as Preventive Care for routine checkups.
- If you select "Customize Your Plan", you can customize your benefit, deductible and reimbursement levels for the perfect plan.
  - **Tip #1:** If you want additional coverage for more routine care/wellness items, consider adding optional Preventive Care to your plan.
  - **Tip #2:** Please be sure to check that any applicable discounts are selected in the Discounts Applied section before proceeding to checkout.

Once you select "Go To Checkout", a pop-up screen will appear and ask you if your pet has insurance with another Pet Insurance provider.

Please answer yes or no. If you select yes, please note that it will ask you to enter the current pet insurance provider's name.



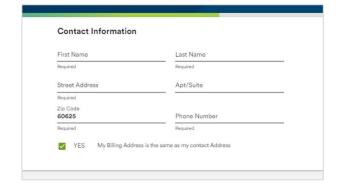






### **Step 3: Contact Information**

Simply complete the required contact information and billing address information and select "Go to Payment".





### **Step 4: Credit Card Information**

Complete your payment information and select "Confirm Payment".







### **Step 5: Confirm coverage purchase**

This page allows you to review your selected plan information and shows you your monthly rate and when your accident and illness coverage starts.

If everything looks good, check the box to agree to terms and conditions and click **Purchase**.

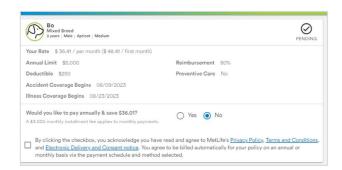
### All done! Enrollment confirmation

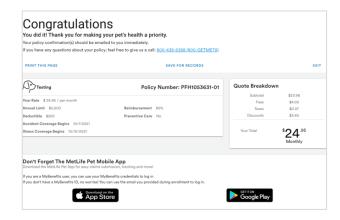
## Congratulations! You're now a pet insurance policyholder!

This page provides your policy number and plan information.

An email will be sent to your email address on file confirming your purchase.

You have completed the enrollment process.





Coverage issued by Metropolitan General Insurance Company ("MetGen"), a Rhode Island insurance company, headquartered at 700 Quaker Lane, Warwick, RI 02886, and Independence American Insurance Company ("IAIC"), a Delaware insurance company, headquartered at 11333 N Scottsdale Rd, Ste 160, Scottsdale, AZ 85454. Coverage subject to restrictions, exclusions and limitations and application is subject to underwriting. See policy or contact MetLife Pet Insurance Solutions LLC ("MetLife Pet") for details. MetLife Pet is the policy administrator. It may operate under an alternate or fictitious name in certain jurisdictions, including MetLife Pet Insurance Services LLC (New York and Minnesota) and MetLife Pet Insurance Solutions Agency LLC (Illinois).