HOMELESS SERVICES OVERSIGHT COUNCIL HSOC FINANCE AND DATA COMMITTEE MEETING February 2 2022, 9am-10:30pm

| MEMBERS PRESENT | | MEMBERS ABSENT | STAFF & GUE | STS |
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| Andrea Montes Alvarado Bill Crewe Janna Nichols Jessica Thomas Kelly Underwood Shay Stewart Sstoz Tes | | Mark Lamore Brandy Graham Carrie Collins Riley Smith | Elizabeth Paus George Solis Jessica Loranc Leon Shordor Russ Francis | e |
| AGENDA ITEM | | | | CONCLUSIONS/ACTIONS |
| 1. Call to Order and Introductions | | called the meeting to order at 9pm an made. | d introductions | |
| 2. Public Comment | Janna commented that Mark Lamore is now Chair of the Committee, but she is chairing this meeting as Mark is not able to make it at the time the Committee typically meets. | | Russ to send out Doodle poll and reschedule Committee meetings. | |
| 3. Consent: Approval of Minutes | | | | Shay made a motion to approve the minutes, seconded by Andrea. The motion passed with all in favor, none opposed and no abstentions. |
| 4. Action/Information/Discussion | | | | |

| 4.1 Discussion Item: 2022 Point in Time (PIT) and Housing Inventory Count (HIC) | George reported that the PIT (Point in Time) Count has been rescheduled to February 23rd, after HUD (US Department of Housing and Urban Development) granted SLO County an exception. Most of the California CoCs (Continuums of Care) requested this exception. County staff will now be reaching out to agencies regarding census tract map assignments, and will then be in touch with volunteers to ensure all areas are covered. There are currently 44 teams of 2-3 people signed up. Video training and instructions for volunteers will be released by the contractor ASR (Applied Survey Research). George took questions from the Committee and confirmed the following: Volunteers will most likely receive their tract maps the week before the count date There have been no conversations about pushing the count date back any further Volunteer list and will be contacted Most data for the sheltered count will be pulled from HMIS (Homeless Management Information System). The shelters will not have to fill out any manual forms. Data will be collected manually from the DV shelters, which do not participate in HMIS Although warming centers will not be open, there will be shelter data from clients at shelters that are not warming centers, such as 40 Prado | |
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| 4.1.1 Action Item: Approve 2022 San Luis Obispo County Housing Survey | George reported that the survey (included in the agenda packet) has been proposed by ASR. Most of the questions are required by HUD and involve demographic data. George noted one correction – under section C, the survey should read "night of Tuesday, February 22 nd ," rather than "night of Wednesday, February 23 rd ." | Jessica Thomas made a motion to approve the 2022 San Luis Obispo County Housing Survey, with the correction identified, seconded by Shay. The motion passed with all in favor, none opposed and no abstentions. |
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| 4.2 Discussion Item: HUD (US Department of Housing & Urban Development) Reporting | | |
| 4.2.1 Discussion Item: Longitudinal Systems Analysis (LSA) | George gave some background on the Longitudinal Systems Analysis (LSA) data. This is a system wide report that comes from HMIS. LSA reports are based on HUD's fiscal year (October 2020 – September 2021), looking at all housing projects within the CoC. This data is sent to HUD and forms part of the AHAR (Annual Homeless Assessment Report) to Congress. Jessica Lorance reported that County staff are still working through a small number of error reports in the data, relating to utilization issues, comparison between inventory and LSA calculated results from these reports, and comparisons with prior LSA data. The report is due on February 13 th . | |

| 4.2.2 Discussion Item: System Performance Measures | Jessica Lorance reported on the System Performance Measures (SPM), which help show how the system works as a whole, and identifies where improvements are necessary. The SPM has seven specific measurements, such as length of time homeless, returns to homelessness and exit destinations. Jessica Lorance will be in touch with agencies to review this data. This report is due on February 28 th . | |
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| 4.3 Discussion Item: HMIS (Homeless Management Information System) Data Sharing | Jessica Lorance reported on the three HMIS data sharing documents included in the agenda packet. The current closed system is based on the policies and procedures around release of information. These new versions will move HMIS towards an open system, which will allow client identification, assessments and service transactions to be shared between agencies, provided that clients have agreed to data sharing and have consented to the release of information. The new documents would replace the 815 form. The documents have been reviewed and approved by the Department of Social Services, Behavioral Health, and County Counsel. The Committee provided the following feedback: Having a 'living' document, so that other agencies can be added more readily than the 815 allows, would be beneficial Requiring signatures would be a significant challenge, so there should be an option for verbal consent Jessica Lorance requested to table the action items, pending discussions with other CoCs on how they secure verbal consent for privacy notices. | |

| | The Committee asked that 'moving towards an open HMIS system' be added to the next full HSOC agenda. | |
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| 4.3.1 Action Item: Approve San Luis Obispo County CoC (Continuum of Care) HMIS Interagency Data Sharing Agreement | Tabled (see discussion in item 4.3). | |
| 4.3.2 Action Item: Approve San Luis Obispo County CoC (Continuum of Care) HMIS Consent for Release of Information | Tabled (see discussion in item 4.3). | |
| 4.4 Discussion Item: HMIS Emergency Shelter Exit Destination Data Quality | Jessica Lorance reported that there have been issues for some time with exit destination data from emergency shelters. County staff would like to hold a discussion with agencies to come up with a solution to this. Janna suggested contacting agencies to let them discuss the matter internally with their own staff, as operational challenges will be different for different agencies. | |
| 4.5 Discussion Item: HMIS User Updates | | |
| 4.5.1 Discussion Item: Monthly HMIS Live Office Hours | Jessica Lorance reported that the County is now holding monthly live office hours for HMIS. Two people attended the first session and provided positive feedback. | |

| 4.5.2 Discussion Item: Quarterly HMIS Newsletter | Jessica Lorance reported that the quarterly HMIS newsletter is now being released, with news, updates and training information relevant to HMIS. | |
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| 4.5.3 Discussion Item: HMIS User Guides | Jessica Lorance reported that HMIS user guides have been added to the HMIS website, based on what other communities have released. | |
| 4.6 Discussion Item: Coordinated Entry Data Integration into HMIS (Homeless Management Information System) | George reported that CAPSLO (Community Action Partnership of San Luis Obispo) has completed an upload of data into HMIS, representing around 5,000 client records. County staff are now working with CAPSLO to identify the data that still needs to be collected, based on HUD's requirements for Coordinated Entry. | |
| 5. Future Discussion/Report Items | None. | |
| 6. Next Meeting Date: February 23, 2022 | This meeting date will change (see item 2). | |
| 7. Adjournment | Janna adjourned the meeting at 10:50am. | |