



**San Luis Obispo
Countywide 10 Year
Plan to End
Homelessness**

*We envision a future
in which the housing
and comprehensive
services necessary to
remain housed are
available for all,
affording everyone
maximum self-
sufficiency, and the
opportunity to be
productive and
participating
members of our
community*

**HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC)
Finance and Data Committee Agenda**

February 26, 2020, 10 a.m.
County of San Luis Obispo Department of Social Services
3433 S. Higuera, Room 356
San Luis Obispo, CA

1. Call to Order and Introductions
2. Public Comment
3. Action/Information/Discussion
 - 3.1 Discussion Item: Committee Meeting frequency
 - 3.2 Discussion Item: Annual Workplan for the Committee
 - 3.3 Discussion Item: Homeless Housing, Assistance and Prevention Program Grant Planning and Outcome Tracking
 - 3.4 Discussion Item: Homeless Management Information System
 - 3.4.1 Discussion Item: System Performance Measures
 - 3.4.2 Discussion Item: Quarterly Data Quality Reports
 - 3.3.3 Discussion Item: HMIS Exit Data
 - 3.3.4 Discussion Item: Planned amendment to the policies and procedures regarding time from client intake to HMIS data entry
- 4 Future Discussion/Report Items:
- 5 Next Meeting Date: May 27, 2020
- 6 Adjournment

HOMELESS SERVICES OVERSIGHT COUNCIL
HSOC FINANCE AND DATA COMMITTEE MEETING
January 6, 2019, 10:30-12:00pm
Department of Social Services
Room 358

MEMBERS PRESENT	MEMBERS ABSENT	STAFF & GUESTS
Devin Drake Shay Stewart Sstoz Tes Bill Crewe alt. for Paul Worsham	Jessica Thomas	Laurel Weir Jessica Lorance
AGENDA ITEM		CONCLUSIONS/ACTIONS
1. Call to Order and Introductions of Guests	Devin welcomed the group and introductions were made.	
2. Public Comment	NA	
ACTION/INFORMATION/DISCUSSION		FOLLOW UP
3.1. Discussion Item: Homeless Point in Time Count 3.1.1 Action Item: Vote to approve January 27, 2020 as the date for the 2020 Sheltered Homeless Point in Time Count	Laurel shared with the group that the Point in Time Count typically occurs every other year on odd years. Next year is the full Point in Time Count 2021. Housing and Urban Development (HUD) requests that every area completes a shelter count annually. Laurel explained that there is basic demographic information that is collected at the shelter count each year. The group discussed the warming centers being opened in order to help with the sheltered count. The group discussed the approval of the January 27, 2020 as the date for the 2020 sheltered Homeless Point in Time Count as the date is kept generally around the same time. HUD requires	Shay made a motion to approve January 27, 2020 as the date for the 2020 Sheltered Homeless Point in Time Count, seconded by Devin. All were in favor.

<p>3.1.2 Action Item: Vote to 1) use a census methodology for the 2021 Homeless Point in Time Count combined with a sampling methodology for obtaining demographic and survey information; and 2) to use a contractor to plan and carry out the count in accordance with this methodology</p> <p>3.2 Discussion Item: Continuum of Care Reports Schedule</p>	<p>that the regular full count occurs in the last ten days of January. The group discussed the reasoning behind having the count in the end of January.</p> <p>Laurel explained to the group that HUD requires different methodologies of the count. One methodology is sampling, and the other method is census or physical count. The group discussed the proposal of using a hybrid method of the two methodologies. Laurel explained what regions we have in our area: coastal, north county, south county, San Luis Obispo (central). The group also discussed use of a contractor to plan and carry out the count according to the previously discussed methodology. Laurel explained that use of a contractor would be beneficial to ensure compliance with HUD standards. The timeline for 2021 will be done with an earlier start to help with volunteer recruitment as well as the process for selection of a contractor.</p> <p>Laurel shared with the group that there will be more discussion about this agenda item at next months meeting. HUD has asked for the Longitudinal System Analysis Report. This report is coming due in March. There is working going on, to help update and correct the data elements prior to reporting to HUD. A test run of this report will be brought to the committee in February. Laurel explained that there will be HMIS data quality reports sent monthly to sub-agencies to clean up and ensure data quality. An overview of the data quality reports will be</p>	<p>Shay made a motion to 1) use a census methodology for the 2021 Homeless Point in Time Count combined with a sampling methodology for obtaining demographic and survey information; and 2) to use a contractor to plan and carry out the count in accordance with this methodology, seconded by Bill. All were in favor.</p>
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<p>3.3 Discussion Item: State Grant Reports</p>	<p>brought to future meetings. System Performance Reports will be coming this spring as well and will be published for review. Laurel explained to the group that there is a data standard manual available from HUD for those that are interested. The group discussed data collection concerns and best practices.</p> <p>Laurel informed the group that for the HEAP grant HMIS data will need to be used as part of the grant requirements. We have not gotten to this part of the grant yet. The CESH grant will also have requirements that will use HMIS data. The group discussed beta testing with one agency to ensure smooth data collections from other agencies for the grant requirements out of the HMIS data. Similarly, the new HHAP grant will also have HMIS data requirements. The state has also started to ask for more in-depth data from HMIS. The group discussed that an updated privacy notice needs to be created for this report. We have been receiving technical assistance to change our privacy report as well as other forms.</p>		
<p>4. Future Discussion/Report Items:</p>	<p>Continuum of care reports schedule HMIS DQ reports Exit data</p>		
<p>Devin HSOC Report:</p>	<p>- State grant report schedule</p>		
<p>5. Next Meeting Date:</p>	<p>February 4, 2020</p>		

6. Adjournment	Devin adjourned the meeting at 11:12am					
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HUD Data Quality - ADMIN

ReportID: 448950

CAPSLO, Collaborative, Coordinated Entry, ECHO, Family Care Network, Five Cities, SSVF, TMHA

Project included in the Report: CAPSLO - 40 Prado Day, CAPSLO - 40 Prado Night, CAPSLO - CalWORKs Rapid Rehousing, CAPSLO - Coordinated Entry, CAPSLO - Recuperative Care Program, CAPSLO - SLOVets2Work, CE - Coordinated Entry, COLLAB - 50 Now, COLLAB - Bringing Families Home, COLLAB - HDAP, ECHO - Over night stay assigned to a bed, ECHO - Street Outreach, FCN - CA ESG TAY RRH, FCN - Family Unification Program - Permanent Housing, FCN - Housing Supportive Program (HSP), FCN - TAY Family Unification Program - Transitional Hous, SSVF - CAPSLO Homeless Prevention, SSVF - CAPSLO Outreach, SSVF - CAPSLO Rapid Rehousing, SSVF - Veterans Services Homeless Prevention, SSVF - Veterans Services Outreach, SSVF - Veterans Services Rapid Rehousing, TMHA - Bordeaux Expansion, TMHA - CCPH, TMHA - PATH, TMHA - SLO City PSH, VCITIES - County CDBG Homeless Prevention, VCITIES - County CDBG Rapid Re-Housing, VCITIES - County ESG Homeless Prevention, VCITIES - County ESG Rapid Re-Housing, VCITIES - EFSP Homeless Prevention, VCITIES - EFSP Rapid Re-Housing, VCITIES - Klaproad, VCITIES - State CDBG Homeless Prevention, VCITIES - State CDBG Rapid Re-Housing, VCITIES - State ESG Homelessness Prevention, VCITIES - State ESG Rapid Re-Housing, VCITIES - TJX Homeless Prevention, VCITIES - TJX Rapid Re-Housing

Report Run Date: 2/19/2020 - 10:36:30 AM

Report Dates: 10/01/2019-12/31/2019

1. Report Validations Table (View Sub Report in a New Window or in Excel)	
1. Total Number of Persons Served	1692
2. Number of Adults (age 18 or over)	1389
3. Number of Children (under age 18)	303
4. Number of Persons with Unknown Age	0
5. Number of Leavers	137
6. Number of Adult Leavers	80
7. Number of Adult and Head of Household Leavers	80
8. Number of Stayers	1555
9. Number of Adult Stayers	1309
10. Number of Veterans	111
11. Number of Chronically Homeless Persons	325
12. Number of Youth Under Age 25	87
13. Number of Parenting Youth Under Age 25 with Children	22
14. Number of Adult Heads of Household	1271
15. Number of Child and Unknown Age Heads of Household	3
	494

16. Heads of Households and Adult Stayers
in the Project 365 days or more

2. Personally Identifiable Information (PII) (View Sub Report in a [New Window](#) or in [Excel](#))

Data Element	Client Doesn't Know or Client Refused	Information Missing	Data Issues	Total	Percentage Error Rate
Name	0	0	0	0	0%
Social Security Number	134	0	168	182	10.76%
Date of Birth	3	0	1	4	0.24%
Race	42	2		44	2.6%
Ethnicity	13	0		13	0.77%
Gender	0	0		0	0%
Overall Score				223	13.18%

3. Universal Data Elements (View Sub Report in a [New Window](#) or in [Excel](#))

Data Element	Error Count	Percentage Error Rate
Veteran Status	18	1.3%
Project Start Date	21	1.24%
Relationship to Head of Household	10	0.59%
Client Location	0	0%
Disabling Condition	202	11.94%

4. Income and Housing Data Quality (View Sub Report in a [New Window](#) or in [Excel](#))

Data Element	Error Count	Percentage Error Rate
Destination	6	4.38%
Income Sources at Start	32	2.3%
Income Sources at Annual Assessment	371	75.1%
Income Sources at Exit	6	7.5%

5. Chronic Homelessness (View Sub Report in a [New Window](#) or in [Excel](#))

Entering into Project Type	Count of Total Records	Missing Time in Institution	Missing Time in Housing	Missing Approximate Date Started	Missing Number of Times	Missing Number of Months	Percentage Records Unable to calculate
ES, SH, Street Outreach	369	0	0	1	6	8	2.98%

TH	0	0	0	0	0	0	0%
PH (all)	228	0	8	0	1	23	14.04%
Total	597	0	0	0	0	0	7.2%

6. Timeliness (View Sub Report in a [New Window](#) or in [Excel](#))

Time of Record Entry	Number of Project Start Records	Number of Project Exit Records
0 days	435	15
1-3 days	482	3
4-6 days	99	2
7-10 days	56	3
11 plus days	614	85

7. Inactive Records - Street Outreach and Emergency Shelter (View Sub Report in a [New Window](#) or in [Excel](#))

Data Element	Number of Records	Number of Inactive Records	Percentage of Inactive Records
Contact (Adults and HOH in Street Outreach or ES-night-by-night)	170	0	0%
Bed Nights (All Clients in ES-night-by-night)	102	3	2.94%

HUD System Performance Measure 1 - Length of Time Persons Remain Homeless

Report Run Date: 2/26/2020 - 11:14:05 AM

Report Dates: 10/01/2018-09/30/2019

To access and view the HUD released System Performance Measures Overview or Training Video for this Measure click on one of the following links:

[HUD System Performance Measures Overview](#)

[HUD System Performance Measure 1 Video](#)

Measure 1: Length of Time Persons Remain Homeless

The measures are the number of clients active in the report date range along with their average and median length of time homeless across the relevant universe of projects. This includes time homeless during the report date range as well as prior to the report start date, going back no further than the October 1, 2012.

Measure 1a

This measure uses each client's start, exit, and bed night dates strictly as entered in HMIS.

	Click to access Sub Report	Current FY Universe	Current FY Average LOT Homeless	Current FY Median LOT Homeless
Persons in ES and SH	New Window or Excel	706	63.08	23
Persons in ES, SH, and TH	New Window or Excel	706	63.08	23

Measure 1b

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. Each of two measures is divided into two rows as shown in the table below, each row being a different universe of clients.

	Click to access Sub Report	Current FY Universe	Current FY Average LOT Homeless	Current FY Median LOT Homeless
Persons in ES, SH, and PH	New Window or Excel	1003	712.32	275
Persons in ES, SH, TH, and PH	New Window or Excel	1003	712.32	275

The Initial Client Universe:

To access the list of Agencies and Projects the initial Client Universe is based on, click on [New Window](#) or [Excel](#)

- For measures 1a.1 and 1b.1, time spent by clients in TH and PH projects negates overlapping time spent in ES and SH projects.
- * For measures 1a.2 and 1b.2, time spent by clients in PH projects negates overlapping time spent in TH projects.
3. From the above modified dataset we determine the client's Start and End Dates.
 - * The client's End Date will be the latest homeless bed night that falls in the report range.
 - * The client's Start Date will be the 365 day window before the determined client End Date.
 4. Length Of Time (LOT) is calculated by adding all the bed nights for a client between client Start and End Date. Then working backwards in time from the client Start Date, all contiguous bed nights are added until you reach the Maximum Look Back Date (10/01/2012) or the first night the client is not homeless.
 5. Average LOT is calculated by the LOT for the clients divided by the count of unique clients.
 6. Median LOT is calculated by retrieving the median value when you sort the unique clients by their LOT.
-

HUD System Performance Measure 2 - Persons who Exit Homelessness to Permanent Destination and returns to Homelessness

Report Run Date: 2/26/2020 - 11:14:31 AM

Report Dates: 10/01/2018-09/30/2019

To access and view the HUD released System Performance Measures Overview or Training Video for this Measure click on one of the following links:

[HUD System Performance Measures Overview](#)

[HUD System Performance Measure 2 Video](#)

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness within 6, 12, and 24 months

This measure begins with clients who exited to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS system for up to two years after their initial exit.

	Click to access Sub Report	Total Number of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Number Returning to Homelessness in Less than 6 Months (0 - 180 days)	Percentage of Returns in Less than 6 Months (0 - 180 days)	Number Returning to Homelessness from 6 to 12 Months (181 - 365 days)	Percentage of Returns from 6 to 12 Months (181 - 365 days)	Number Returning to Homelessness from 13 to 24 Months (366 - 730 days)	Percentage of Returns from 13 to 24 Months (366 - 730 days)	Number of Returns in 2 Years	Percentage of Returns in 2 Years
Exit was from SO	New Window or Excel	9	0	0	0	0	0	0	0	0
Exit was from ES	New Window or Excel	38	3	7.89	2	5.26	3	7.89	8	21.05
Exit was from TH	New Window or Excel	0	0	0	0	0	0	0	0	0
Exit was from SH	New Window or Excel	0	0	0	0	0	0	0	0	0
Exit was from PH	New Window or Excel	250	8	3.2	6	2.4	4	1.6	18	7.2
TOTAL Returns to Homelessness	New Window or Excel	297	11	3.7	8	2.69	7	2.36	26	8.75

The Initial Client Universe:

To access the list of Agencies and Projects the Initial Client Universe is based on, click on [New Window](#) or [Excel](#)

To access the initial Client Universe, click on [New Window](#) or [Excel](#)

Procedural Steps Followed in the Performance Measure:

HMIS Data Elements referenced in this Measure:

- * Project Type
- * Project Start Date
- * Project Exit Date
- * Destination

1. The initial Client Universe includes:

- * Data from Project Types: Emergency Shelter-1, Safe Haven-8, Transitional Housing-2, Rapid Re-Housing-13, Permanent Supportive Housing-3, Permanent Housing Only-9, Permanent Housing with Services-10 and Street Outreach-4.

-
- * All clients that are exited to a Permanent Housing Destination in the date range two years prior to the Report Date Range, going back no further than the Maximum Look Back Date (10/01/2012).
 - * Permanent Housing Destinations include:
 - Moved from HOPWA funded project to HOPWA PH-26
 - Owned by client (no subsidy)-11
 - Owned by client (subsidy)-21
 - Permanent housing for formerly homeless persons-3
 - Rental by client (GPD TIP subsidy)-28
 - Rental by client (no subsidy)-10
 - Rental by client (other ongoing subsidy)-20
 - Rental by client (RRH or equivalent subsidy)-31
 - Rental by client (VASH subsidy)-19
 - Staying or living with Family, permanent tenure-22
 - Staying or living with Friends, permanent tenure-23
 - 2. Each client's earliest Project Exit Date is determined where the Destination was Permanent Housing.
 - * The distinct number of clients exited according to the Project Type is reported in the first column above.
 - 3. From the above dataset we scan forward in time beginning from each client's Project Exit Date to see if the client has a Project Start into a project indicating the client is now homeless again.
 - * When scanning we exclude the reappearance of a client into a Transitional or Permanent Housing Project if the Date Entered falls within 14 days of the client's above Project Exit Date.
 - * This prevents accidentally counting clients who are proceeding through the CoC in a natural progression.
 - 4. Clients with a subsequent Project Start, is reported in the appropriate column based on the number of days elapsed since becoming homeless again.
-

HUD System Performance Measure 3 - Number of Homeless Persons

Report Run Date: 2/26/2020 - 11:14:59 AM

Report Dates: 10/01/2018-09/30/2019

To access and view the HUD released System Performance Measures Overview or Training Video for this Measure click on one of the following links:

[HUD System Performance Measures Overview](#)

[HUD System Performance Measure 3 Video](#)

Measure 3: Number of Homeless Persons

Measure 3.1

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

Measure 3.2

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Click to access Sub Report	Current FY
Universe is Unduplicated Total sheltered homeless persons	<u>New Window</u> or <u>Excel</u>	1075
Emergency Shelter Total	<u>New Window</u> or <u>Excel</u>	1075
Safe Haven Total	<u>New Window</u> or <u>Excel</u>	0
Transitional Housing Total	<u>New Window</u> or <u>Excel</u>	0

The Initial Client Universe:

To access the list of Agencies and Projects the initial Client Universe is based on, click on [New Window](#) or [Excel](#)

To access the initial Client Universe, click on [New Window](#) or [Excel](#)

Procedural Steps Followed in the Performance Measure:

HMIS Data Elements referenced in this Measure:

- * Project Type
- * Project Start Date
- * Project Exit Date

1. The initial Client Universe includes:

- * Data from Project Types: Emergency Shelter-1, Safe Haven-8 and Transitional Housing-2.
 - * All distinct clients that are active in the date range in each Project Type.
-

HUD System Performance Measure 4 - Employment and Income Growth for Homeless Persons in CoC Program Funded Projects

Report Run Date: 2/26/2020 - 11:15:23 AM

Report Dates: 10/01/2018-09/30/2019

To access and view the HUD released System Performance Measures Overview or Training Video for this Measure click on one of the following links:

[HUD System Performance Measures Overview](#)

[HUD System Performance Measure 4 Video](#)

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Measure 4.1

This measures the change in earned income for adult system stayers during the reporting period.

	Click to access Sub Report	Current FY
Universe is Number of adults (system stayers)	New Window or Excel	41
Number of adults with increased earned income	New Window or Excel	5
Percentage of adults who increased earned income		12.2

Measure 4.2

This measures the change in non-employment cash income for adult system stayers during the reporting period.

	Click to access Sub Report	Current FY
Universe is Number of adults (system stayers)	New Window or Excel	41
Number of adults with increased non-employment cash income	New Window or Excel	27
Percentage of adults who increased non-employment cash income		65.85

Measure 4.3

This measures the change in total income for adult system stayers during the reporting period.

	Click to access Sub Report	Current FY
	New Window or Excel	41

Universe is Number of adults (system stayers)		
Number of adults with increased total income	New Window or Excel	32
Percentage of adults who increased total income		78.05

Measure 4.4

This measures the change in earned income for adult system leavers.

	Click to access Sub Report	Current FY
Universe is Number of adults who exited (system leavers)	New Window or Excel	17
Number of adults who exited with increased earned income	New Window or Excel	0
Percentage of adults who increased earned income		0

Measure 4.5

This measures the change in non-employment cash income for adult system leavers.

	Click to access Sub Report	Current FY
Universe is Number of adults who exited (system leavers)	New Window or Excel	17
Number of adults who exited with increased non-employment cash income	New Window or Excel	3
Percentage of adults who increased non-employment cash income		17.65

Measure 4.6

This measures the change in total income for adult system leavers during the reporting period.

	Click to access Sub Report	Current FY
Universe is Number of adults who exited (system leavers)	New Window or Excel	17
Number of adults who exited with increased total income	New Window or Excel	3
Percentage of adults who increased total income		17.65

The Initial Client Universe:

To access the list of Agencies and Projects the initial Client Universe is based on, click on [New Window](#) or [Excel](#)

To access the initial Client Universe, click on
System Stayers: [New Window](#) or [Excel](#)
System Leavers: [New Window](#) or [Excel](#)

Procedural Steps Followed in the Performance Measure:

HMIS Data Elements referenced in this Measure:

- * Project Type
- * Federal Partner Funding Sources:
 - Only HUD:CoC Funding Source included
 - Where the Grant/Funding Start Date is before the Report End Date
 - And the Grant/Funding Stop Date is on or after the Report Start Date
- HUD:CoC-Permanent Supportive Housing, HUD:CoC-Rapid Re-Housing, HUD:CoC-Supportive Services Only and HUD:CoC-Transitional Housing
- * Date of Birth (Age)
- * Project Start Date
- * Project Exit Date
- * Income and Sources

1. The initial Client Universe includes:

- * Data from Project Types: Safe Haven-8, Transitional Housing-2, Rapid Re-Housing-13, Permanent Supportive Housing-3, Permanent Housing Only-9 and Permanent Housing with Services-10.

2. From the initial Client Universe we select each client's latest project stay.

- * System Stayers (Metric 4.1, 4.2 and 4.3)

All clients active in any one or more of the relevant projects as of the Report End Date.

The client must be an adult of 18 years or older.

The client must have at least 365 days in the latest project stay.

The Metric uses the data from each system stayer's latest assessment up to or on the Report End Date and compares it to the client's most recent assessment prior to that one. This could be annual assessment or project start data.

- * System Leavers (Metric 4.4, 4.5 and 4.6)

All clients exited from one or more of the relevant projects between the Report Start Date and the Report End Date who are not active in any of the relevant projects as of the Report End Date.

The client must be an adult of 18 years or older.

The Metric uses the data from each system leaver's income assessment at project exit and compares it to the client's income assessment at project start.

HUD System Performance Measure 5 - Number of Persons who become Homeless for the First Time

Report Run Date: 2/26/2020 - 11:15:59 AM

Report Dates: 10/01/2018-09/30/2019

To access and view the HUD released System Performance Measures Overview or Training Video for this Measure click on one of the following links:

[HUD System Performance Measures Overview](#)

[HUD System Performance Measure 5 Video](#)

Measure 5: Number of Persons who Become Homeless for the First Time

Measure 5.1

This measures the change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS.

	Click to access Sub Report	Current FY
Universe is Person with entries into ES, SH or TH during the reporting period	New Window or Excel	1027
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year	New Window or Excel	203
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e., number of persons experiencing homelessness for the first time)	New Window or Excel	824

Measure 5.2

This measures the change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollment in HMIS.

	Click to access Sub Report	Current FY
Universe is Person with entries into ES, SH, TH or PH during the reporting period	New Window or Excel	1215
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year	New Window or Excel	247
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e., number of persons experiencing homelessness for the first time)	New Window or Excel	968

The Initial Client Universe:

To access the list of Agencies and Projects the initial Client Universe is based on, click on [New Window](#) or [Excel](#)

To access the initial Client Universe for Measure 5.1, click on [New Window](#) or [Excel](#)

To access the initial Client Universe for Measure 5.2, click on [New Window](#) or [Excel](#)

Procedural Steps Followed in the Performance Measure:

HMIS Data Elements referenced in this Measure:

- * Project Type
- * Project Start Date
- * Project Exit Date

1. The initial Client Universe includes:

- * Data from Project Types: Emergency Shelter-1, Safe Haven-8, Transitional Housing-2, Rapid Re-Housing-13, Permanent Supportive Housing-3, Permanent Housing Only-9 and Permanent Housing with Services-10.
 - * Metric 5.1 includes clients entering into an Emergency Shelter, Safe Haven or Transitional Housing Project.
 - * Metric 5.2 includes clients entering into an Emergency Shelter, Safe Haven, Transitional Housing or Permanent Housing Project.
2. Start with each client's earliest Project Start Date in any of the relevant Project Types during the Report Date Range.
3. Work backwards in time to determine if the client was active in any shelter or housing project within 24 months prior to their earliest Project Start Date, going back no further than the Maximum Look Back Date (10/01/2012).
-

HUD System Performance Measure 7 - Successful Placement from Street outreach into or Retention of Permanent Housing

Report Run Date: 2/26/2020 - 11:26:17 AM

Report Dates: 10/01/2018-09/30/2019

To access and view the HUD released System Performance Measures Overview or Training Video for this Measure click on one of the following links:

[HUD System Performance Measures Overview](#)

[HUD System Performance Measure 7 Video](#)

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Measure 7a.1

This measures the change in exits to permanent housing destinations.

	Click to access Sub Report	Current FY
Universe is Persons who exit Street Outreach	New Window or Excel	2
Of persons above, those who exited to temporary & some institutional destinations	New Window or Excel	1
Of the persons above, those who exited to permanent housing destinations	New Window or Excel	0
Percentage Successful exits		50

Measure 7b.1

This measures the change in exits to permanent housing destinations.

	Click to access Sub Report	Current FY
Universe is Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	New Window or Excel	1035
Of the persons above, those who exited to permanent housing destinations	New Window or Excel	360
Percentage Successful exits		34.78

Measure 7b.2

This measures the change in exit to or retention of permanent housing.

	Click to access Sub Report	Current FY
	New Window or Excel	125

Universe is Persons in all PH projects except PH-RRH who exited after moving into housing, or who moved into housing and remained in the PH project		
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	New Window or Excel	113
Percentage Successful exits/retention		90.4

The Initial Client Universe:

To access the list of Agencies and Projects the initial Client Universe is based on, click on

Metric 7a.1: [New Window](#) or [Excel](#)

Metric 7b.1: [New Window](#) or [Excel](#)

Metric 7b.2: [New Window](#) or [Excel](#)

To access the initial Client Universe, click on

Metric 7a.1: [New Window](#) or [Excel](#)

Metric 7b.1: [New Window](#) or [Excel](#)

Metric 7b.2: [New Window](#) or [Excel](#)

Procedural Steps Followed in the Performance Measure:

HMIS Data Elements referenced in this Measure:

- * Project Type
- * Project Start Date
- * Project Exit Date
- * Housing Move-In Date
- * Destination

The initial Client Universe includes:

- * Data from Project Types: Emergency Shelter-1, Safe Haven-8, Transitional Housing-2, Rapid Re-Housing-13, Permanent Supportive Housing-3, Permanent Housing Only-9, Permanent Housing with Services-10 and Street Outreach-4.
- * Permanent Housing Destinations include:
 - Moved from HOPWA funded project to HOPWA PH-26
 - Owned by client (no subsidy)-11
 - Owned by client (subsidy)-21
 - Permanent housing for formerly homeless persons-3
 - Rental by client (GPD TIP subsidy)-28
 - Rental by client (no subsidy)-10
 - Rental by client (other ongoing subsidy)-20
 - Rental by client (RRH or equivalent subsidy)-31
 - Rental by client (VASH subsidy)-19
 - Staying or living with Family, permanent tenure-22
 - Staying or living with Friends, permanent tenure-23

* Temporary Housing Destinations include:

- Emergency Shelter-1
- Foster Care-15
- Hotel or motel (no voucher)-14
- Moved from HOPWA funded project to HOPWA TH-27
- Psychiatric Hospital-4
- Safe Haven-18
- Living with Family Temporary-12
- Living with Friends Temporary-13
- Substance Abuse Treatment Facility-5
- Transitional Housing-2
- Long-term care facility or nursing home-25

Metric 7a.1:

1. Includes Project Types: Street Outreach-4.
2. Select all clients exited from the applicable Project Types during the Report Date Range.
The exited clients (leavers) must not be active in any other project among the given types as of the Report End Date.
3. From the above dataset determine each client's latest project start.
4. Reference the Destination of each project exit and eliminate leavers with the following Destinations from the entire Metric:
 - Hospital-6
 - Deceased-24
 - Residential project or halfway house-29
5. Report the distinct number of remaining leaver as well as the number of these leavers that were exited to a Temporary or Permanent Housing Destination in the appropriate columns.

Metric 7b.1:

1. Includes Project Types: Emergency Shelter-1, Safe Haven-8, Transitional Housing-2 and Rapid Re-Housing-13.
2. Select all clients exited from the applicable Project Types during the Report Date Range.
The exited clients (leavers) must not be active in any other project among the given types as of the Report End Date.
3. From the above dataset determine each client's latest project start.
4. Reference the Destination of each project exit and eliminate leavers with the following Destinations from the entire Metric:
 - Foster Care-15
 - Hospital-6
 - Long-term care facility or nursing home-25
 - Deceased-24
5. Report the distinct number of remaining leavers as well as the number of these leavers that were exited to a Permanent Housing Destination.

Metric 7b.2:

- 1.

Includes Project Type: Permanent Supportive Housing-3, Permanent Housing Only-9 and Permanent Housing with Services-10.

2. Select all clients exited from the applicable Project Types during the Report Date Range.
The exited clients (leavers) must not be active in any other project among the given types as of the Report End Date.
 3. From the above dataset determine each client's latest project start.
 4. Reference the Destination of each project exit and eliminate leavers with the following Destinations from the entire Metric:
 - Foster Care-15
 - Hospital-6
 - Long-term care facility or nursing home-25
 - Deceased-24
 5. Select and add to the above dataset all the clients that are active in the applicable Project Types during the Report Date Range.
The active clients (stayers) will be distinct and will not already be a leaver as determined above.
 6. Report the distinct number of remaining leavers and stayers as well as the number of these leavers that were exited to a Permanent Housing Destination and stayers that retained Permanent Housing.
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Annual Workplan for HSOC Finance and Data Committee

HMIS Oversight

Review and Update HMIS Policies and Procedures

- Update Privacy Notice and Privacy Policies
- Update Time to Entry Requirements
- Other policy updates as needed

Data Quality Oversight

Consider HMIS System and HMIS Participation by Partners

- CESH funding for improvements/upgrades

Outcome Review and Plan for Updates to HSOC

- Review System Performance Measures/Longitudinal Systems Analysis/Stella P data
- Special Populations Review

2021 Homeless Point in Time Count

Review client survey

Assist with identification of partners and volunteers

Assist with outreach and communications

Homeless Housing, Assistance and Prevention Program (HHAP) Grant Planning and Oversight

Develop Performance Measures for HHAP