County of San Luis Obispo Behavioral Health Department Mental Health Services Act

Mental Health Advisory Committee (MAC) Stakeholder Group Meeting:

This document is proof of stakeholder involvement in decision making priorities and practices for the County of San Luis Obispo Mental Health Services Act programs.

The MAC Stakeholder Group asserts that they have fully understood and made a decision regarding the changes for the following program/service:

| TAY Full Service Partnership | |
|------------------------------|--|
| Current Program/Service | New Changes/Updates to Program/Services |
| | TAY Full Service Partnership Additional Medication Manager Support |
| Current Total Amount: | New Total Amount: \$790,284 (8% increase) |
| \$733,884 | 0.35 MHSA/FSP program bilingual Medication Manager position. Additional 9 hours/week of program bilingual Medication Manager time. |

Justification:

- FCNI has identified the need to increase medication manager support for the MHSA/FSP program. The overall number of clients receiving medication has significantly surpassed the original implementation of the contract with FCNI.
- FCNI has demonstrated competency in providing a quality service, although an inadequate Medication Manager staffing ratio jeopardizes the ability to provide this service on time, and at the intensity and frequency required for client success and wellness.
- Clients and families are still feeling the impact of the Covid-19 pandemic (e.g., Stress, anxiety, and lack of housing or unstable housing). The current FTE for the Medication Manager position is insufficient to meet all client's needs. As a result, staff retention has been a challenge. This fiscal year alone, the position is on its third professional. The lack of consistency is not ideal or advised when maintaining continuity in client care and building rapport with clients and families. Clients continue to feel supported despite these challenges, but the staffing ratio is not aligned with the demonstrated need.
- The medication support required for MHSA/FSP clients and families is extremely complex and critically important for the continued success of the program and the clients/families served.
- FCNI is requesting an increase in FTE of the MHSA/FSP program bilingual medication manager of 9 hours per week. Increasing Medication Manager support time will allow for a timelier response to the urgent medication needs/concerns arising with clients and families.

Outcomes:

- Program will continue to meet FSP outcomes: Reduced hospitalizations, homeless and improvement on the CANS areas of behavioral/emotional needs and areas of life domain functions.
- Partners will have increased access to medical team, as well as improved compliance rates.
- Improved overall experiences with FSP leading to wellness and recovery outcomes.

On Wednesday, July 27, 2022: Add additional medication manager support to TAY FSP program at FCN.

- [X] SLOBHD Staff recommends approval by the MAC Stakeholder Group as specified above.
- [] SLOBHD Staff does not recommend approval by the MAC Stakeholder Group as specified above.

Notes: