

**County of San Luis Obispo
Behavioral Health Department
Mental Health Services Act**

Mental Health Advisory Committee (MAC) Stakeholder Group Meeting:

This document is proof of stakeholder involvement in decision making priorities and practices for the County of San Luis Obispo Mental Health Services Act programs.

The MAC Stakeholder Group asserts that they have fully understood and made a decision regarding the changes for the following program/service:

Latino Outreach Case Managers	
Current Program/Service	New Changes/Updates to Program/Services Latino Outreach Program: Add 3.0 FTE Case Managers
Current Total Amount: \$0	New Total Amount: <ul style="list-style-type: none"> • FY 21-22 (using Released Prudent Reserve) 3.0 FTE = \$69,962.41 (\$134,924.81 salaries and materials less projected Medi-Cal revenue of \$69,962.41) • FY 22-23 ongoing CSS Expense 3.0 FTE = \$199, 887.23 (\$394,774.46 salaries and materials less projected Medi-Cal revenue \$194,887.23)

Justification:

- Population being served by Latino Outreach Program (LOP) have complex needs above and beyond those served through Specialty Mental Health Service (SMHS). Case managers would help to address these needs, increasing capacity for clinicians to provide treatment to more clients.
- Some clients have recently immigrated to the US and require support in navigating multiple systems that impact their mental health and their ability to access mental health services (immigration, housing, healthcare, education, etc.).
- Some adults served in LOP do not qualify for Medi-Cal and need support in finding and accessing alternative resources to pay for medication and meet other medical and mental health needs.
- Case managers could provide outreach and psychoeducation to community partners about the unique cultural considerations involved in understanding and addressing the mental health needs of the population being served by LOP, increasing the effectiveness of all services.
- Expanding the LOP team would increase the breadth of trusting relationships clients and families could develop within the system, increasing trust and engagement in services as well as reducing the demand on clinicians to be the sole connection to the larger system.

Outcomes:

- Serve more clients (this will be done by reestablishing outreach component of program, case managers supporting efficient completion of intake paperwork, and developing process to utilize case managers in stepping clients down to lower level of care).
- Increase consistency of consumer participation in clinical services through reducing barriers to clients participating (e.g. transportation needs, supporting medication management, and increased number of contacts initiated by LOP team).
- Increase staff retention in LOP program.



On Wednesday, January 26, 2022: Establish 3.0 FTE “Case Managers”

SLOBHD Staff recommends approval by the MAC Stakeholder Group as specified above.

SLOBHD Staff does not recommend approval by the MAC Stakeholder Group as specified above.

Notes:



WELLNESS • RECOVERY • RESILIENCE

