

# SLO County Health Agency

## Client Information Center

### Centro de Informacion para Clientes

Rev. August 2015

Mental Health  
Patient Rights  
Poster

A-1

[Print from Intranet](#)

Guide To Medi-Cal  
Services  
(Both Spanish and  
English—Folded)

A-2

This comes from Patients Rights Advocate

Provider List  
Managed Care

A-3

[Print from Intranet](#)

Mental Health  
Patient Rights  
Poster (Spanish)

A-4

[Print from Intranet](#)

D&A Triple Form  
(Appeal— Bribes -  
Waiting List)

B-1

[Print from Intranet](#)

D&A Ethics Guide

B-2

This comes from Drug and Alcohol Administration

Notice of Privacy  
Practices  
(English/Spanish)

B-3

This comes from Compliance Office

Interpreter Services  
-Alternate Language  
Forms

B-4

[Print from Intranet](#)

### Complaint / Appeal Information

Consumer Request  
Instructions

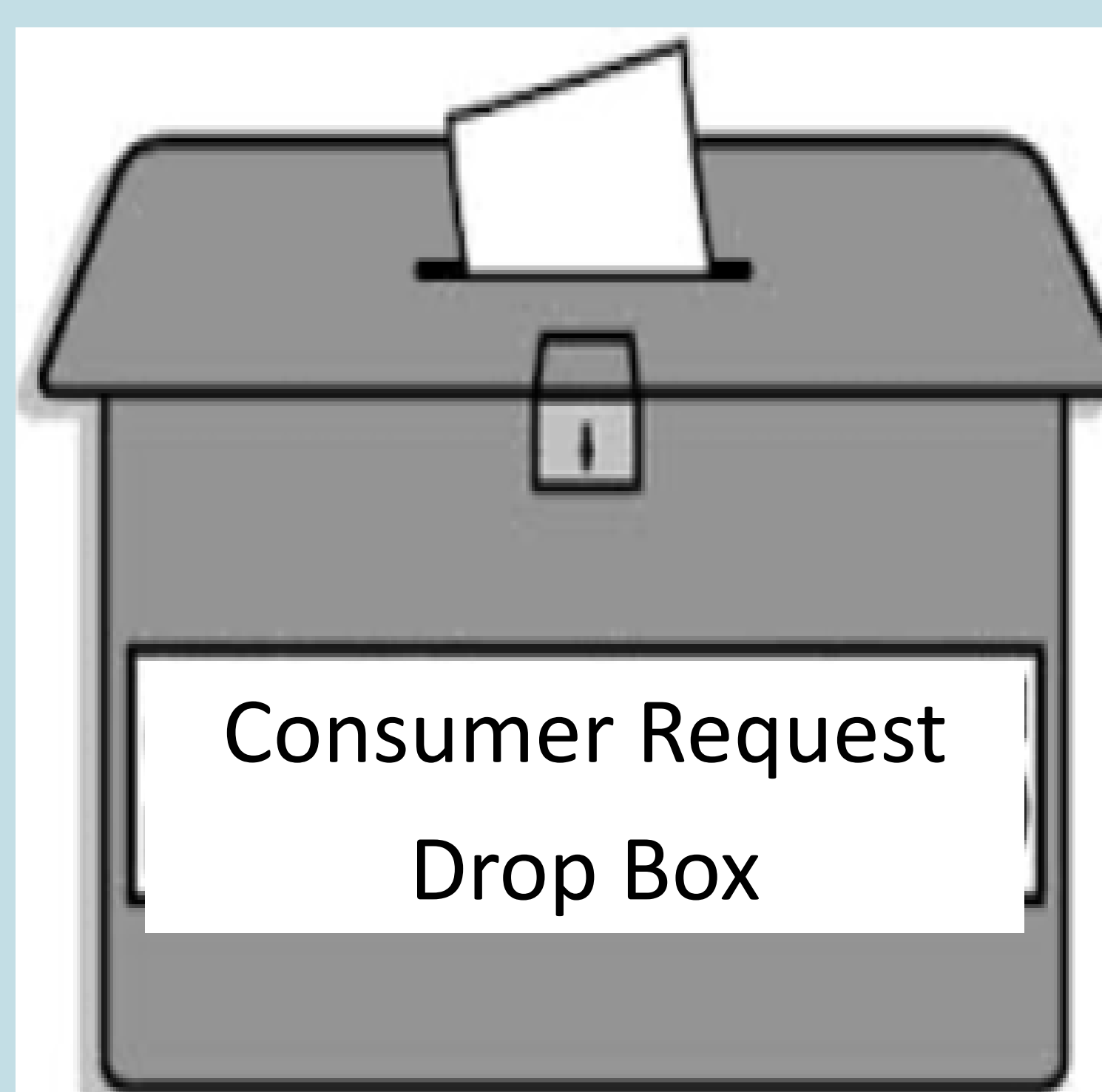
C-1

[Print from Intranet](#)

Consumer  
Request  
Form

C-2

[Print from Intranet](#)  
Envelopes and forms come from  
Patients Rights Advocate.



Consumer  
Request  
Form  
(Spanish)

C-4

[Print from Intranet](#)  
Envelopes and forms come from  
Patients Rights Advocate.

Consumer Request  
Instructions  
(Spanish)

C-4

[Print from Intranet](#)

### Informacion de Quejas / Apelaciones