Ambulance Performance/Operations Committee Meeting Agenda

Thursday, July 18th, at 1:30 PM
2995 McMillan Ave, Suite 178
San Luis Obispo, CA 93401

Members:

CHAIR: Chief Jonathan Stornetta, City of Paso Robles Fire

VICE CHAIR: Matthew Bronson, Grover Beach City Manager

Matt Pontes, County Administrative Officer

Nick Drews, Health Agency Director

Dr. Penny Borenstein, County Health Officer

Jim Lewis, Atascadero City Manager

Chief Daniel McCrain, City of Morro Bay Fire

EMS Agency Staff:

Alyssa Vardas, EMS Admin Assistant

Ryan Rosander, EMS Coordinator

Rachel Oakley, EMS Coordinator

William Mulkerin, EMS Medical Director

AGENDA	ITEM	LEAD
Call To Order	Introductions	Chairperson
	Announcements	
	Public Comment	
Action/Discussion	Approval of minutes: May 16, 2024 (attached)	
Action/Discussion	Emergency Transport Contract Status Update GIS Maps/MEDCOM Review of June 2024 response times	Chairperson
Committee Members Announcements or Reports	Opportunity for Committee members to make announcements, provide brief reports on their EMS-related activities, ask questions for clarification on items not on the agenda, or request consideration of an item for a future agenda (Gov. Code Sec. 54954.2[a][2])	Committee Members
Next Meeting	August 15, 2024	

Ambulance Performance Operations Committee

DRAFT Meeting Minutes
1:30 PM May 16th, 2024
2995 McMillan Way, Suite 178
San Luis Obispo, CA 93401

Members

- ☒ CHAIR Jonathan Stornetta, City of Paso Robles Fire, Chief
- ☒ VICE CHAIR Matthew Bronson, Grover Beach City Manager
- ☐ Dr. Penny Borenstein, County Health Officer
- ☒ Daniel McCrain, City of Morro Bay Fire, Chief
- ☒ Matt Pontes, County Administrative Officer
- ☒ Nick Drews, Health Agency
- ☒ Jim Lewis, Atascadero City Manager

EMS Agency Staff

Alyssa Vardas, EMS Administrative Assistant
Ryan Rosander, EMSA
Rachel Oakley, EMSA
Bill Mulkerin, EMS Medical Director

Guests

Chris Javine, San Luis Ambulance General Manager
Justin Kelton, San Luis Ambulance
Rob Jenkins, CAL Fire

	ACTION
CALL TO ORDER	*1:31 PM*
Introduction	
Announcements None	
Public Comment No public comment	
APPROVAL OF PREVIOUS MINUTES	
Approval of March 21st and April 18th minutes, adding EMS staff to the Staff Section	J. Lewis Motioned, M. Bronson Seconded. Approved
ACTION ITEMS/DISCUSSION ITEMS	
Emergency Transport Contract, Term 7/1/24 – 6/30/26. The Emergency Transport Contract was discussed, including Response times from April. GIS mapping and compliance standards were also discussed. Discussion **Emergency transport contract.** N. Drews – The contract has been signed and it is moving to the board next Tuesday. I have had an opportunity to speak with board members and everyone seems to be in agreement and there are no hiccups. **J. Stornetta mentions that a motion does not need to be held as the contract has already gone out.** **Ambulance response times for April 2024.** R. Rosander – Of the twelve urban areas they were out of compliance in three zones. Compared to last month with five zones out of compliance, they are trending in a positive direction. J. Stornetta – Could you include the response times in the packet and email them to us? C. Javine – At what point are you going to start tracking the times according to the new mapping and times? R. Rosander – As soon as we get them from Ryan Trapp and can implement them into the CAD system. As soon as we get them in there, we will be able to pull them up. N. Drews – We want it by July 1st since that is when the contract is implemented. B. Mulkerin – Los Osos was 62.8% out of compliance. C. Javine – There is a 24-hour car to be implemented in Los Osos, and then Cal Poly will be added to San Luis**.** **Motion to postpone the next meeting until July.** J. Stornetta – If we don't have anything for the agenda, or very little, I would like to entertain a motion to postpone the next meeting to July since that is when the contract will be in effect.	D. McCrain motions / N. Drews seconds / Call for a vote, all approve.
Committee Member's Announcements or Reports	
Announcements None	
Next Meeting	

	ACTION
Next meeting, July 18th at 1:30 PM.	
Adjournment The meeting adjourned at 1:40 PM	J. Stornetta adjourns the meeting.

June Response Times Audit by Zone

Urban			EMSA Numbers			
Zone	Calls	< 9 min 59 sec	< 10 min 59 sec	# of Calls 25:00-29:59	# of Calls Over 30:00	90th Percentile
Arroyo Grande	155	92.2%	94.8%	0	0	0:09:06
Atascadero	159	87.4%	91%	0	0	0:10:37
Grover Beach	62	98.3%	98.3%	0	0	0:08:06
Los Osos	76	64.4%	67.1%	0	0	0:15:06
Morro Bay	129	90.6%	95.3%	0	0	0:09:58
Nipomo	93	94.0%	94.0%	0	0	0:09:19
Oceano	82	87.8%	91.4%	0	0	0:10:23
Paso Robles	248	90.7%	95.5%	0	0	0:09:52
Pismo Beach	106	87.7%	95.2%	0	0	0:10:11
San Luis Obispo	338	92.8%	95.2%	0	0	0:09:21
Templeton	59	93.2%	93.2%	0	0	0:09:01

Suburban			EMSA Numbers			
Zone	Calls	< 19 min 59 sec	< 20 min 59 sec	# of Calls 35:00-39:59	# of Calls Over 40:00	90th Percentile
Avila	24	100.0%	100.0%	0	0	0:14:20
Cayucos	27	100.0%	100.0%	0	0	0:15:09
Country Club	3	100.0%	100.0%	0	0	N/A
Garden Farms	2	100.0%	100.0%	0	0	N/A
San Miguel	20	95.0%	95.0%	0	0	0:19:25
Santa Margarita	8	100.0%	100.0%	0	0	N/A

Rural			EMSA Numbers			

Zone	Calls	< 29 min 59 sec	<30 min 59 sec	# of Calls 45:00-49:59	# of Calls Over 50:00	90th Percentile
Creston	3	100.0%	100.0%	0	0	N/A
Heritage Ranch	11	90.9%	90.9%	0	0	0:37:45
Shandon	7	100.0%	100.0%	0	0	N/A
Whitley Gardens	1	100.0%	100.0%	0	0	N/A
Remote	EMSA Numbers					
Zone	Calls	< 59 min 59 sec	< 60 min 59 sec	# of Calls 1:15:00-1:19:59	# of Calls over 1:20:00	90th Percentile
Cholame	2	100.0%	100.0%	0	0	N/A
Oak Shores	2	100.0%	100.0%	0	0	N/A
Pozo	1	100.0%	100.0%	0	0	N/A
Remote	EMSA Numbers					
Zone	Calls	< 79 min 59 sec	< 80 min 59 sec	# of Calls 1:35:00-1:40:59	# of Calls over 1:40:00	90th Percentile
California Valley	1	100.0%	100.0%	0	0	N/A

Extended Response Time Violations (ERT)					
Zone	ERT Level	Incident Number	Date	Unit	Response Time