

# EMERGENCY MEDICAL CARE COMMITTEE MEETING AGENDA



Thursday, September 21st, 2023, at 8:30 A.M.  
2995 McMillan Ave, Ste #178, San Luis Obispo

## MEMBERS

CHAIR Jonathan Stornetta, *Public Providers, 2020-2024*  
 VICE – CHAIR Dr. Brad Knox, *Physicians, 2022-2026*  
 Bob Neumann, *Consumers, 2022-2026*  
 Matt Bronson, *City Government, 2020-2024*  
 Alexandra Kohler, *Consumers, 2020-2024*  
 Chris Javine, *Pre-hospital Transport Providers, 2022-2026*  
 Michael Talmadge, *EMS Field Personnel, 2020-2024*  
 Jay Wells, *Sheriff's Department, 2020-2024*  
 Julia Fogelson, *Hospitals, 2022-2024*  
 Diane Burkey, *MICNs, 2022-2026*  
 Dr. Rachel May, *Emergency Physicians, 2022-2026*

## EX OFFICIO

Vince Pierucci, *EMS Division Director*  
 Dr. Bill Mulkerin, *EMS Medical Director*

## STAFF

Denise Yi, *PHEP Program Manager*  
 Rachel Oakley, *EMS Coordinator*  
 David Goss, *EMS Coordinator*  
 Ryan Rosander, *EMS Coordinator*  
 Sara Schwall, *Administrative Assistant*

AGENDA	ITEM	LEAD
Call To Order	Introductions	J. Stornetta
	Public Comment	
Action/Discussion	Approval of minutes: May 16th, 2023 Minutes ( <i>attached</i> )	J. Stornetta
Action/Discussion	<ul style="list-style-type: none"> <li>Next Scheduled meeting November 16<sup>th</sup> meeting conflict with SWMH; EMSA to propose moving meeting to Wednesday November 15<sup>th</sup> or alternate date to be decided on by Committee</li> </ul>	V. Pierucci
Receive & File	<ul style="list-style-type: none"> <li>2022 State of the EMS System Report</li> <li>EMS Agency/EMCC 2023/2024 Goals Update</li> </ul>	V. Pierucci
Staff Reports	<ul style="list-style-type: none"> <li>Health Officer</li> <li>EMS Agency Director Report</li> <li>EMS Medical Director Report</li> <li>PHEP Staff Report</li> </ul>	P. Borenstein V. Pierucci B. Mulkerin D. Yi
Committee Members Announcements or Reports	Opportunity for Board members to make announcements, provide brief reports on their EMS-related activities, ask questions for clarification on items not on the agenda, or request consideration of an item for a future agenda (Gov. Code Sec. 54954.2[a][2])	Committee Members
Adjourn	<b>Next Meeting: See Agenda; TBD, 2023, at 8:30am</b>	

**Emergency Medical Care Committee  
Meeting Minutes  
Thursday May 18<sup>th</sup>, 2023  
2995 McMillan Ave, Ste 178, San Luis Obispo**



**Members**

- CHAIR Jonathan Stornetta, Public Providers
- VICE CHAIR Dr. Brad Knox, Physicians
- Bob Neumann, Consumers
- Alexandra Kohler, Consumers
- Matt Bronson, City Government
- Chris Javine, Pre-Hospital Transport Providers
- Michael Talmadge, EMS Field Personnel
- Dr. Rachel May, Emergency Physicians
- Jay Wells, Sheriff's Department
- Julia Fogelson, Hospitals
- Diane Burkey, MICNs

**Ex Officio**

- Vince Pierucci, EMS Division Director
- Dr. Thomas Ronay, LEMSA Medical Director

**Staff**

- Rachel Oakley, EMS Coordinator
- David Goss, EMS Coordinator
- Ryan Rosander, EMS Coordinator
- Denise Yi, PHEP Program Manager
- Sara Schwall, Administrative Assistant

**Guests** – Nick Drews, Health Agency Director; Tim Benes, CCHD  
Aaron Hartney, CalSTAR; Christy Mulkerin, Health Agency  
Chief Medical Officer

AGENDA ITEM / DISCUSSION	ACTION
<b>CALL TO ORDER</b>	Meeting called to order at 08:35 AM
<b>Introductions</b>	
<b>Public Comment</b>	No comments
<b>Approval of March 16<sup>th</sup>, 2023 Meeting Minutes –</b>	R. May Motions. B. Neumann 2nds. All present in favor.
<p><b>Staff Report for revisions to Policy #124, Documentation of Prehospital Care:</b></p> <ul style="list-style-type: none"> <li>• For any patient deemed critical and life-threatening, follow upload requirements of 60 minutes following transfer. Uncategorized patients shall have upload time of 2 hours.</li> <li>• SLO EMSA Repository is adding Hospital Hub to Base Hospital contracts, allowing hospital staff to view reports immediately.</li> <li>• Auto-narratives are not permitted, eliminating insufficient care information.</li> <li>• Specialty Care Systems shall be properly labeled and required in ePCR. <ul style="list-style-type: none"> <li>○ V. Pierucci says the State EMSA purchased a data repository, but it does not include all the nuances of the calls to accurately report the data. This specialty care data is important to accurately show the occurrences in our county.</li> </ul> </li> <li>• Addition of definitions such as patient contact and dry run.</li> </ul> <p><b>Discussion:</b> D. Burkey asks if devices need to be connected to Wi-Fi to upload an ePCR. D. Goss says yes with cellular connection or Wi-Fi in the vehicle. R. May asks if the ePCR will automatically be uploaded in Cerner. D. Goss responds eventually, it will. There is a current issue with Hospital Hub connecting to Cerner. V. Pierucci says there is a software patch we are hoping to get that will make the connection between ImageTrend and Cerner. M. Talmadge requests that non-transport agencies be given 24 hours instead of 12 hours to complete and upload ePCRs due to scheduling conflicts. J. Stornetta says this topic was discussed at length during the operations subcommittee and it was agreed 12 hours would be sufficient. V. Pierucci says that providing good documentation is proving good patient care. J. Stornetta adds that response takes precedence over training, so we should keep the time requirements as is.</p>	D. Goss

<p>T. Benes says that in Cambria, they cannot attach names at this time to each element of care.</p> <p>D. Goss says that in the interim, just listing the agency of the personnel is fine.</p> <p>C. Javine asks to change the wording on the policy item requiring a name of a bystander to simply “bystander” and add in more specifics to the dry run definition, such as AMAs and refusals.</p> <p>R. May also suggests adding a clearer definition of a patient within the dry run definition.</p> <p>Motion for approval with addendums.</p>	<p>Motion to approve: B. Knox 2<sup>nd</sup>: C. Javine All in favor, motion carries.</p>
<p><b>EMS Agency/EMCC 2023/2024 Goals Update:</b></p> <ul style="list-style-type: none"> <li>• Goal 1: Several meetings have taken place with key stakeholders. Currently, no facility exists in SLO County that meets requirements, however there is excitement surrounding the plans for a new sobering center.</li> <li>• Goal 2: Staff are working with stakeholders to develop an on-line resource to find available psychiatric beds. This is expected to go live as soon as July 2023. Staff have also been focused on developing Community Paramedicine and Triage to Alternative Destinations. <ul style="list-style-type: none"> <li>○ J. Stornetta says that this year has seen a 300% increase in unhoused responses since last year.</li> <li>○ B. Knox says that we need to take a deep dive into that data to find out what interventions are needed.</li> <li>○ T. Ronay says that paramedics are experts in triage and knowing where a patient needs to go. There is no reason a paramedic can’t determine mental health needs vs medical needs. Response and billing are two systems that will need to be reworked.</li> </ul> </li> <li>• Goal 3: Staff met with Behavioral Health to discuss policies and protocols for pre-hospital use of Buprenorphine.</li> <li>• Goal 4: No reportable action at this time.</li> <li>• Goal 5: Reviewing City of Grover Beach City Council and County of SLO BOS Code of Ethics. Anticipating presenting a Code of Ethics to EMCC in the Fall.</li> </ul>	<p>V. Pierucci</p>
<p><b>Q&amp;A with Nick Drews, Health Agency Director:</b></p> <p>The Health Agency oversees several departments, with Public Health being one of them. Health Agency has been focusing a lot on the Behavioral Health Department to ensure the solution to this crisis is not 10 years away. One move that was made is the transfer of ownership of the Psychiatric Health Facility (PHF) to Crestwood on July 1<sup>st</sup>. Crestwood owns 6 different PHFs across the state, so this will help a lot with staffing shortages. Another area we are moving toward is creating a crisis receiving center, which will be right next to the crisis stabilization unit (CSU). This center will take patients for triage and ensure they go to the right facility, acting as a location for drop-off instead of the ER. We are anticipating opening a sobering center in the Fall also next to the CSU. The Health Agency is working with Marian to build a regional model for a crisis receiving center. We are also looking at plans to put a clinician on the street.</p> <p>C. Mulkerin talks about 24/7 mobile crisis services and mental health evaluation teams who respond to non-facility calls.</p> <p>J. Stornetta says that if a city can pay a sum to offset costs for a street clinician, that is something we would be interested in to help the system.</p> <p>B. Knox says that if the question of billing is an obstacle, we have to realize we are already paying in other ways for this issue.</p>	

<p>N. Drews says that he would never want something to not be done because of billing. He says another area we should look at are kids and anyone else seeking help who has private insurance.</p>	
<p><b>EMSA Director Report:</b>  An RFP went out for a new Medical Director and the committee selected Bill Mulkerin. Bill is an EMS professor at Stanford, on the medical staff for the 49ers, has gone through paramedic school and many other things that will add a lot of experience and knowledge to the EMSA. Dr. Ronay has done a fantastic job leading in this role for the past 24 years.</p> <p><b>EMS Medical Director Report:</b>  T. Ronay welcomes Dr. Mulkerin to the EMSA and looks forward to assisting him in transitioning into the role. He thanked the many members who have been an integral part in building our EMS and Specialty Care System into the capable and comprehensive level of care it is today. He anticipates continued successful growth and maturation into the future. Additionally, EMS partners and staff are well prepared for the upcoming Ironman half triathlon. He thanks all the contributors for the significant planning involved to ensure this large event is successful.</p> <p><b>PHEP Staff Report:</b>  The medical surge response exercise is taking place on June 7 with the hospitals.</p>	<p>V. Pierucci</p> <p>T. Ronay</p> <p>D. Yi</p>
<p><b>Announcements:</b>  None</p>	
<p><b>Future Agenda Items:</b>  None</p>	<p>M. Talmadge motions to adjourn. R. May 2nds.  Meeting adjourned 10:23 AM</p>
<p><b>Next Regular Meeting</b>  Next meeting will be held Thursday, September 21<sup>st</sup>, 2023 at 08:30 AM at EMS Agency.</p>	



**COUNTY OF SAN LUIS OBISPO HEALTH AGENCY**  
**PUBLIC HEALTH DEPARTMENT**

**Nicholas Drews** *Health Agency Director*

**Penny Borenstein, MD, MPH** *Health Officer/Public Health Director*

<b>MEETING DATE</b>	September 21st, 2023
<b>STAFF CONTACT</b>	Vince Pierucci, EMS Director 805.788.2512 vpierucci@co.slo.ca.us
<b>SUBJECT</b>	Change of November meeting date
<b>SUMMARY</b>	<p>The next regularly scheduled EMCC is scheduled for Thursday, November 16<sup>th</sup> at 8:30am. However, the Statewide Medical &amp; Health exercise, a grant requirement for the EMS Agency, has returned after a multi-year hiatus due to COVID. Both hospital systems and other healthcare related stakeholders are also likely to participate in the exercise.</p> <p>EMS Agency staff is proposing to move the regularly scheduled meeting to Wednesday, November 15<sup>th</sup> at 8:30am.</p> <p>The EMS Agency staff is asking for direction from the Committee on the desire to either move the date to November 15<sup>th</sup>, or alternate date or cancel the November meeting and reconvene in January after the Christmas break.</p>
<b>REVIEWED BY</b>	N/A
<b>RECOMMENDED ACTION(S)</b>	Discussion and provide direction to EMS Agency staff
<b>ATTACHMENT(S)</b>	N/A

**Emergency Medical Services**

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**PUBLIC HEALTH DEPARTMENT**

**Nicholas Drews** *Health Agency Director*

**Penny Borenstein, MD, MPH** *Health Officer/Public Health Director*

<b>MEETING DATE</b>	September 21st, 2023
<b>STAFF CONTACT</b>	Vince Pierucci, EMS Director 805.788.2512 vpierucci@co.slo.ca.us
<b>SUBJECT</b>	State of the EMS System Presentation
<b>SUMMARY</b>	<p>With the recent purchase of an ImageTrend repository, the EMS Agency has been able to comprehensively receive and review all types of pre-hospital data from all the providers in the local EMS system.</p> <p>This presentation will provide a verbal report and sharing of data of the EMS system with a focus on Behavioral Health emergencies affecting the EMS system from calendar years 2018 – 2022.</p>
<b>REVIEWED BY</b>	N/A
<b>RECOMMENDED ACTION(S)</b>	Receive & File
<b>ATTACHMENT(S)</b>	N/A

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Nicholas Drews *Health Agency Director*

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<b>MEETING DATE</b>	September 21st, 2023
<b>STAFF CONTACT</b>	Vince Pierucci, EMS Director 805.788.2512 vpierucci@co.slo.ca.us
<b>SUBJECT</b>	Update on 2023/2024 EMCC Goals
<b>SUMMARY</b>	<p>In January 2023, the EMS Agency presented a series of goals to EMCC. The purpose of these goals is to provide targeted direction of key items the EMS Agency and EMCC should be focused on during the next two calendar years.</p> <p>This is a standing report on the progress of those goals:</p> <ol style="list-style-type: none"> <li>1. Goal 1: Identify areas for collaboration with SLO County Behavioral Health in the development of an Alternative Destination policy for medically cleared patients by pre-hospital personnel <ul style="list-style-type: none"> <li>➤ At this point in time, no facilities currently exist in San Luis Obispo county which meets the requirements as outlined in Title 22, Division 9, CH 5. However, there is a plan to add a sobering center in Spring of 2024 and upgrading the CSU and/or PHF to meet the requirements for Triage to Alternate Destination regulations. Timeline for those upgrades have not been clearly identified yet.</li> <li>➤ EMS Agency staff has met with SLO City FD to discuss any future implementation of a Triage to Alternate Destination policy.</li> </ul> </li> <li>2. Goal 2: Identify how mobile community healthcare resources can integrate into the local EMS system to improve access to medical and non-medical, including behavioral health, resources for unhoused people who interact with pre-hospital and hospital emergency department personnel <ul style="list-style-type: none"> <li>➤ Staff is currently working with Behavioral Health on a new expanded Medi-Cal benefit which requires all Counties to have a mobile crisis team available to respond to behavioral health emergencies in their respective jurisdictions by the end of this calendar year. The EMS Agency, along with several other stakeholders in the system, attended 3 meetings over the summer to discuss the implementation of this benefit. Additionally, the EMS</li> </ul> </li> </ol>

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	<p>Agency will be part of a workgroup to discuss how to operationalize this new benefit. The EMS Agency has been providing data to Behavioral Health as they are working to develop this new program.</p> <ol style="list-style-type: none"> <li>3. Identify areas for collaboration with SLO County Behavioral Health Drug and Alcohol in the development of protocols for pre-hospital use of Buprenorphine <ul style="list-style-type: none"> <li>➤ EMS Agency staff previously met with Behavioral Health Drug and Alcohol to discuss future implementation. No new progress has been made since the May EMCC update.</li> </ul> </li> <li>4. In collaboration with SLO County Fire Chiefs Association implement PulsePoint verified first responder for agencies participating in PulsePoint <ul style="list-style-type: none"> <li>➤ No reportable action at this time</li> </ul> </li> <li>5. Develop a guiding set of principles that outlines the ethical principles to govern decisions and behavior that is honest and beneficial to all stakeholders involved- Code of Ethics <ul style="list-style-type: none"> <li>➤ Anticipate coming to November EMCC with a proposed Code of Ethics</li> </ul> </li> </ol>
<b>REVIEWED BY</b>	N/A
<b>RECOMMENDED ACTION(S)</b>	Receive & File
<b>ATTACHMENT(S)</b>	2023/2024 Goals



## 2023 EMCC & EMSA Strategic Goals

1. Goal 1: Identify areas for collaboration with SLO County Behavioral Health in the development of an Alternative Destination policy for medically cleared patients by pre-hospital personnel
2. Goal 2: Identify how mobile community healthcare resources can integrate into the local EMS system to improve access to medical and non-medical, including behavioral health, resources for unhoused people who interact with pre-hospital and hospital emergency department personnel
3. Identify areas for collaboration with SLO County Behavioral Health Drug and Alcohol in the development of protocols for pre-hospital use of Buprenorphine
4. In collaboration with SLO County Fire Chiefs Association implement PulsePoint verified first responder for agencies participating in PulsePoint
5. Develop a guiding set of principles that outlines the ethical principles to govern decisions and behavior that is honest and beneficial to all stakeholders involved- Code of Ethics