



COUNTY OF SAN LUIS OBISPO HEALTH AGENCY

PUBLIC HEALTH DEPARTMENT

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Emergency Medical Services Agency

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URGENT

PLEASE POST

Policy #200 Scene Management and Radio Communications

The San Luis Obispo County Emergency Medical Services Agency (SLOEMSA) is implementing an essential update to Policy #200 Scene Management. This update, which focuses specifically on radio communications, was agreed upon during the Emergency Medical Care Committee (EMCC) on September 19th. The decision to activate this portion was driven by the crucial safety benefits it offers our ambulance personnel while en route, staging, or on the scene of an incident. Please take a moment to review the details below.

Effective Monday, November 4th, 2024, at 0800hrs:

Ground ambulances will be dispatched by MEDCOM. The MEDCOM dispatch channel is for ambulance dispatch, ambulance status changes (responding, at scene, available, etc), routine non-emergency traffic, and reporting new incidents (when already assigned to an incident and there is a need to report a new emergency, it shall be done on the command channel assigned by the Authority Having Jurisdiction [AHJ]). MEDCOM is not used for incident-related communications. Ground ambulances shall always monitor their dispatch channel.

Upon dispatch, EMS transport personnel shall immediately monitor the fire command/tactical frequencies as assigned by the AHJ. The ordering point for EMS incidents is the ECC/PSAP of the AHJ. All communication related to the incident shall be on the fire command/tactical channels assigned by the AHJ. EMS transport personnel shall respond to all AHJ radio communications if hailed while enroute, on scene of, or staging for an incident. While on scene of an incident, EMS transport personnel shall bring their fire radio to the scene and on the appropriate command/tactical channel. Clear text (plain English) communication shall be utilized during radio communications with AHJ.

For any questions regarding this bulletin, please contact Ryan Rosander at

rrosander@co.slo.ca.us. You may also call at 805-788-2512.

Public Health Department

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