



COUNTY OF SAN LUIS OBISPO HEALTH AGENCY
PUBLIC HEALTH DEPARTMENT

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NOTICE TO PHARMACIES

Date: January 5, 2018

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Tamiflu Available by Calling Genentech Directly

Shortages reported for generic oseltamivir; branded formulation remains available

The California Department of Public Health (CDPH) has received reports of temporary local and regional spot shortages of oseltamivir resulting from the recent increases in influenza and a production problem with generic oseltamivir that the manufacturer believes will be rectified later this month.

The manufacturer, Genentech, reports that there is **no overall shortage of the branded formulation, Tamiflu.**

Genentech suggests that wholesalers who need additional Tamiflu **contact Genentech directly by phone at 1-800-821-8590 to place orders.** The automated computer system used by many pharmacies may show that no Tamiflu is available; however, it is available by calling Genentech directly by phone to place the order.

The product may be drop-shipped directly to their requesting providers (hospitals, pharmacies, etc.). Orders must be placed by wholesalers rather than providers. Any orders for drop shipments placed on Friday will be delivered next week.

Please let us know if you have additional concerns or questions regarding supplies of antiviral medications for influenza.

Public Health Department

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