Inventory of Community Assets

Description

Inventory of associations, organization and institutions that exist in San Luis Obispo County. The purpose of this list is to identify assets and resources that help address the <u>oral health needs</u> of the community with an emphasis on the underserved and vulnerable populations.

Please note that the Oral Health Program (OHP) works with different stakeholders and organizations dependent on the changing needs of our population and opportunities that each partner can offer. During the academic year, schools are a primary resource for accessing children. The OHP works primarily with organizations that focus on children and families for outreach opportunities. Below you will find the most common resources we refer to and utilize in the course of our work. The OHP updates information and has resources available to the public and our partner organizations. <u>San Luis Obispo Oral Health</u>

A county wide resource is also available here that includes some of the following partners: <u>Search San Luis Obispo County</u> <u>Resources by Category</u>

List

- **Community Health Center (CHC)** Nonprofit health center offering comprehensive health services to the central coast areas. Provides primary medical and dental care. 1-805-931-2564 (Dental) <u>http://www.communityhealthcenters.org/index.php</u>
- **Herencia Indigena** Offer interpreting of health care services from indigenous language to English and cultural awareness training to providers. 805-268-1019 <u>Home | Herencia Indígena Medical Interpreting California (herenciaindigena.com)</u>

- **Language services** limited proficiency in English, look for doctors and office staff who speak your language, or ask for an interpreter. Certified medical interpreters are trained to translate health information correctly. They must keep your information private. Qualified interpretation services are available to you for free, even if a family member or friend can provide interpretation services.1-888-466-2219 <u>Language Assistance (ca.gov)</u>
- Transportation Services Medi-Cal- <u>Transportation (ca.gov)</u> 1-800-541-5555
- **Family Care Network** Programs offered are Behavioral Health Services, Education and Career Services, Family Support Services, Housing and Support Services. 1-805-781-3535 <u>http://www.fcni.org/</u>
- **Family Resource Center**-Offer counseling services navigation, parent education referral and support, case management and computer access. 805-235-6610 <u>www.coastalfrc.org</u>
- Medically Indigent Services Program (MISP)- Assists qualified low-income residents who have immediate medical need but no source of health coverage available and no other way to pay for necessary medical treatment. <u>http://www.slocounty.ca.gov/Departments/Health-Agency/Public-Health/All-Public-Health-Services/Medically-Indigent-Services-Program-(MISP).aspx</u> 805-781-4838
- Medi-Cal Dental Providers in San Luis Obispo County- <u>Medi-Cal Dental Providers in San Luis Obispo</u>
 <u>County County of San Luis Obispo</u>
- **Medi-Cal Dental-** The Medi-Cal program offers dental services as one of the programs benefits. Beneficiary Customer Service Phone Line: (800) 322-6384 <u>Welcome to the Medi-Cal Dental Program</u>
- **Smile California-** Smile California is the new campaign to help Medi-Cal members make the most of their dental benefits. Visit the website to access member resources and learn more about the importance of oral health. <u>Smile California | Medi-Cal Dental Program</u>
- **CenCal Health** Administers the Medi-Cal program in San Luis Obispo (SLO) and Santa Barbara (SB) Counties. 1-877-814-1861 <u>www.cencalhealth.org/</u>
- **Noor Clinic** Free basic primary care, patient education, disease prevention, screening physical exams, lab testing, eye clinic, referrals, physical therapy, diabetes prevention and dental for non-insured patients. <u>dental@slonoorfoundation.org</u> 1-805-592-2240

- The Link and Center for Family Strengthening- Serve at risk children, youth, and families throughout SLO County through direct service referrals, direct services, information, work experience opportunities, individual support, and parent education. Family Advocates work directly with families and youth, linking them with services and providing guidance and support. 805-466-5404 <u>www.linkslo.org</u>
- Social Services Access Support-Provides benefits counseling for insurance and benefit programs. <u>www.asn.org/</u> 1-805-781-3660
- **First Five** Nonprofit organization whose vision is to see children in San Luis Obispo County thrive in nurturing and respectful environments and enter school healthy and ready to learn. Phone: (805) 781-4058 <u>first5@first5slo.org</u>
- **County Office of Education/State funded preschools** Mission is to promote student success by supporting the work of local school districts, delivering specialized student services, and providing countywide leadership and advocacy for the needs of all children. <u>www.slocoe.org</u> 805-543-7732
- **Child Development Resource Center (CDRC)** Provides child development and therapy programs including full- day childcare and therapy program and school readiness/transition program for children. 805-544-0801 X 14 <u>www.childrensresource.org</u>
- **Tri-Counties Regional Center** Provides support and services for children and adults with developmental disabilities living in San Luis Obispo. (805) 543-2833 or (800) 456-4153 <u>Tri Counties Regional Center (tri-counties.org</u>)
- San Luis Obispo (SLO) Food Bank- The mission of the SLO Food Bank is to work with <u>a network of</u> <u>community partners</u> to alleviate hunger in San Luis Obispo County and build a healthier community. 805-238-4664 <u>Food Locator - SLO Food Bank</u>
- Los Osos Cares- Joining together with others for a common purpose, creating a culture of care by identifying needs, finding resources, and through direct involvement addressing the needs of the underserved in the Estero Bay Community. 805-592-2701 wecareinlososos@gmail.com
- Low-income housing sites

- People's Self-Help Housing (PSHH)- PSHH is the longest-serving nonprofit affordable housing organization on California's Central Coast with a rental housing program and home ownership program serving working families, seniors, veterans, and farmworkers and providing welcoming environments for the formerly homeless and those living with disabilities. (805) 781-3088 <u>Home People's Self-Help Housing (pshhc.org)</u>
- Housing Authority San Luis Obispo (HASLO)- HASLO is committed to building and maintaining affordable housing for citizens in our community. We seek to create safe neighborhoods by partnering with individuals and organizations to provide housing, education and employment opportunities for families of modest means to become self-sufficient and improve their quality of life (805) 543-4478; <u>HASLO</u>
- Paso Robles Housing Authority (PRHA)- PRHA's mission is to provide quality, affordable housing, that promotes quality of life through a healthy community. (805) 238-4015 <u>Home - Paso Robles Housing</u> <u>Authority (pasoroblesha.org)</u>
- El Camino Homeless Organization (ECHO)- ECHO's mission is to empower people in SLO to make positive change by providing food shelter and supportive services. 1-805-462-FOOD (3663) <u>ECHO Atascadero | El</u> <u>Camino Homeless Organization | United States (echoshelter.org)</u>
- **Community Action Partnership of San Luis Obispo (CAPSLO)** CAPSLO offers comprehensive child development programs where children participate in a variety of educational activities and referrals for free medical and dental care. 805-466-0417 <u>http://www.capslo.org/</u>
- **Department of Social Services** The County of San Luis Obispo Department of Social Services provides public services that promote self-sufficiency, health and well-being. These programs help ensure the protection of children, the elderly and dependent adults, and provide a safety net for individuals and families who need assistance with necessities, such as food, housing, and health care.1(800) 834-4636 http://www.slocounty.ca.gov/Departments/Social-Services/Contact-Us.aspx

- **Help Me Grow** SLO County Help Me Grow is a county-wide system aimed at reducing barriers for early intervention services and ensuring that all children have the opportunity to access regular developmental screenings and linkage to services. (805) 440-1878 slohmg@capslo.org
- **United Way** -United Way of San Luis Obispo County strives to foster structural change by addressing root causes to safeguard the future of our community. Our focus is on education, income and health- the building blocks for a good life. (805) 541-1234 <u>info@unitedwayslo.org</u>
- Promotores Collaborative- Volunteers or paid workers, also known as patient liaison, peer educator, health advocate, family educator, outreach worker. Promotores build, foster, and support a network throughout SLO County by providing training, emotional support, and materials to empower a healthier community.
 <u>Promotores Collaborative | Center for Family Strengthening (cfsslo.org)</u>
- **SLO County Public Health Programs-**<u>Public Health County of San Luis Obispo (ca.gov)</u> The Public Health Department promotes, preserves and protects the health of all San Luis Obispo County residents through disease surveillance, health education, direct services, and health policy development. Below are programs that help address oral health needs in the community.
 - Oral Health Program (OHP)-Oral Health County of San Luis Obispo (ca.gov) 805-781-5564. The OHP works with numerous community partners on policy development, oral health education, increasing access to dental care, and ensuring every child has a primary or 'home base' dentist.
 - Women, Infants and Children (WIC) Women, Infants and Children (WIC) County of San Luis Obispo (ca.gov) Call (805) 781-5570 or text (888) 417-6180. WIC is a nutrition education program that helps families eat well and stay healthy. WIC provides healthy foods, nutrition education, breastfeeding support, referrals to health care and other helpful services.
 - Tobacco Control Program- Tobacco Control Program County of San Luis Obispo (ca.gov) (805) 781-5540. Email: tobaccofree@co.slo.ca.us The Tobacco Control Program provides community education, prevention services, and technical assistance to government agencies, community-based organizations, law enforcement, businesses, and residents of San Luis Obispo County.

- Community Wellness Program- Nutrition Education CalFresh Healthy Living County of San Luis
 Obispo CalFresh Healthy Living supports healthy, active and nourished lifestyles by teaching about good nutrition and how to stretch food dollars, while also building partnerships in the community to make the healthy choice the easy choice.
- Health Care Access Division- Health Care Access / Health Care Navigation County of San Luis Obispo 805-781-4838. Health Care Navigation is a service that helps SLO County residents get access to the health care they need. This is a personal service that is different for every individual. It may mean connecting you with insurance, helping find a doctor who accepts your insurance, answering questions about a medical bill, or helping you navigate the health care system in other ways.
- Maternal, Child and Adolescent Health (MCAH)- Maternal, Child & Adolescent Health County of San Luis Obispo (ca.gov) 805 788-2068 or 800 660-3313. MCAH promotes the health and well-being of women of childbearing age, infants, children and adolescents who are at increased risk of adverse health outcomes. By virtue of financial, language or cultural barriers, or mental or physical disabilities by assuring access to health promotion and health care services. These activities include community assessment, planning, evaluation, outreach, advocacy, education, training, and policy development.
- Child Medical Services (CMS)-www.dhcs.ca.gov/services/chdp/Pages/default.aspx Call 805-781-5527 or 800-660-3313. This program coordinates free health and dental check-ups, head-to-toe physical exams, growth and development checks, vision and hearing tests, immunizations, TB tests, lab tests, nutrition information and health education for eligible children. It also provides dental and medical referrals, transportation information, and assistance in making appointments.

Please refer to the logic model below to see how we utilize these resources and partner organizations to move oral health forward.

SAN LUIS OBISPO (SLO) COUNTY ORAL HEALTH (OH) PROGRAMS LOGIC MODEL

Using these resources <u>Existing Infrastructure</u>	We engage in these ACTIVITIES	To produce these results PRODUCTS/OUTPUT	Which will yield these benefits OUTCOMES	Will lead to achieving SLO ORAL HEALTH OBJECTIVES
Existing Infrastructure Partner Organizations/Agencies • Partner agencies: • Cal Poly State University • Central Coast Dental Society • Central Coast Dental Hygiene Society • CenCal Health • Community Health Centers of the Central Coast-(CHC) • Child Health and Disability Prevention Program-(CHDP) • Delta Dental/Smile California (Medi-Cal Dental) • First 5 San Luis Obispo County • Housing Authority of SLO • Maternal, Child & Adolescent Health- (MCAH) • Oral Health Coalition • Paso Robles Housing Authority • Peoples Self Help Housing (PSHH) • SLO County Public Health	ACTIVITIES ACTIVITIES Program Activities Fluoride varnish community and health provider programs School- based/linked sealant programs Public awareness and education campaigns on caries prevention Community water fluoridation education Educational campaign on oral health care for pregnant women Outreach to increase Medi-Cal Dental pediatric and general dentist participation Expand early and periodic assessments and referrals by health programs and providers Develop community-based screening and referral programs Collaborate with agencies serving persons with special needs Develop an oral health surveillance system Annual report of oral health	 PRODUCTS/OUTPUT <u>Outputs</u> Continuing credit programs on fluoride varnish for primary care providers School-based/linked sealant programs Consistent messaging on OH Collaborative partner oral health training/education Media outreach on oral health New populations educated on fluoridated water Provide standards to water utilities on fluoride Medical professional trainings on dental care during pregnancy Educating pregnant women on oral health during pregnancy Updated info on dental coverage Updated info on available Medi-Cal Dental providers 	,	 DBJECTIVES Dijectives (Abbreviated) Increase the # of children receiving fluoride varnish through community programs Increase the # of children receiving fluoride varnish from a non-dental health provider Establish school-based/linked dental sealant programs Increase the # of programs providing anticipatory guidance Increase the # of pregnant women referred to a dental provider Increase the # of general & pediatric dentists accepting new Medi-Cal Dental patients Reduce the % of preschool & 3rd grade children with untreated tooth decay Support improved capacity to provide comprehensive oral health care for vulnerable populations Develop/implement an oral health program & Coalition Home Visiting Program will provide oral health courseling and care coordination RYD & Tobacco Cessation training Dental sealant placement & retention - school-based/linked programs
 SLO County Office of Education The Community Foundation Medi-Cal Dental Providers Tri-Counties Regional Center Special Nutrition Program for Women, Infants and Children- (WIC) SLO NOOR Foundation/Dignity Health Community Action Partnership of San Luis Obispo –(CAPSLO) Centers for Family Strengthening/Link Children's Development Resource Center- (CDRC) 	 Annual report of oral health status and access to care Coordination of education with other public health programs Local, regional and state oral health meetings Staffed County oral health program Support school districts and County Office of Education (COE) with the Kindergarten Oral Health Assessment-(KOHA) Annual Board. Of Supervisors Presentation on dental month Assistance and education of Medi-Cal Dental billing Training partners on Oral Health, Tobacco Cessation & Rethink Your Drink (RYD) 	 Mainstream Medi-Cal billing/help more recipients be seen Dental screenings and referrals to dental homes/case management for 0-21yrs and pregnant/post-partum moms Collaboration of agencies who serve persons with special needs OH Coalition guidance/review of progress on grant objectives Oral health surveillance system – maintenance and dissemination Fully staffed County OHP Increased KOHA form submission/reporting Inform public of RYD/healthier drink options/tobacco cessation resources Home Visiting Program provides oral Health Counseling Tobacco cessation counseling in dental offices 	 in healthier habits Increased # of people receiving evidence-based interventions Long Term: Reduction inPrevalence of decay experience & untreated decay in children ages 0-21 years Tooth loss Oral & pharyngeal cancers Emergency room visits Health disparities General anesthesia cases Increase in Prevalence of dental sealants in school-aged children Oral health literacy Dental benefit utilization Oral health equity 	