

# County of San Luis Obispo Enterprise System Catalog

As required by Government Code 7222.710

**County of San Luis Obispo, California**

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Ref. #	System Identifier	System's Purpose	Categories, Types of Data	Custodian	Frequency Collected	Frequency Updated
1	Administrative Action Records System (CDSS)	Stores information on administrative actions against individuals, facilities and county licensed foster family homes	Demographics, foster family home information	Social Services	Daily	Daily
2	Agenda Management System (Provox) [AKA Agenda.net]	Agenda creation and workflow, minutes	Agendas, transmittals, staff reports, attachments, minutes	Administrative Office	Weekly	As Necessary
3	ApolloLIMS (Clinisys)	Laboratory information management system	PHI, PII, human, environmental, and animal test data	Health Agency - Administration	Daily	Daily
4	Appeals Case Management System (CDSS)	Used to manage CDSS state hearings appeals process	Client demographics, case record information	Social Services	Daily	Daily
5	ArchiveSocial (ArchiveSocial)	Maintain public records on the County's social media accounts.	Social media correspondence, digital assets	Administrative Office	Daily	Daily
6	Assessment Evaluation Services (Tyler Technologies) AES	Assessment valuation	Market approach real property valuations for assessment purposes	Assessor	Daily	Daily
7	Attribute Inventory Rewrite (AIR)	Property attribute collection	Real property attributes for assessment purposes	Assessor	Daily	Daily
8	Benefit Management System (BenXcel) - BCC	Employee and retiree benefits enrollment	Personnel benefit data	Human Resources	Daily	Daily
9	Board of Supervisor Index	Index to BOS documents prior to 2013	BOS agendas and minutes prior to 2013	Administrative Office	Static	As Necessary
10	Budget Formulation and Management (BFM) (Sherpa)	Generation of Countywide and departmental budgets	Financial, budgetary and position allocation; program descriptions	Administrative Office	Quarterly	Quarterly

11	CalAg Permits (CaliCo Solutions)	Tracks pesticide use reports	Pesticide use data	Department of Agriculture / Weights & Measures	Daily	Daily
12	CalHEERS (DHCS)	California Healthcare Enrollment, Eligibility and Retention System	Client demographics Client eligibility Client insurance data	Social Services	Daily	Daily
13	CalPEATs (CaliCo Solutions)	Pesticide use enforcement program tracking system	Pesticide use enforcement program data	Department of Agriculture / Weights & Measures	Daily	Daily
14	CalWin (DXC)	Welfare Case Management , includes Business Objects	Participant demographics Participant program eligibility Medi-Cal eligibility CalHEERs Eligibility	Social Services	Daily	Daily
15	Camava (Art Street)	Camping and Facilities Reservation system	Patron information and individual park location detail for reservations	Parks & Recreation	Daily	Daily
16	Child Welfare System (IBM)	Child Welfare Case Management/Business Objects	Demographics, placement demographics, records	Social Services	Daily	Daily
17	Client Services Network (Bell Data)	Capture and report on County homeless	Demographic, services provided	Social Services	Daily	Daily
18	CMIPS II (California DSS)	In Home Supportive Services Case Management System	Client demographics Vendor demographics	Social Services	Daily	Daily
19	CoCo Database (Internal)	County Counsel case management system	Case information relating to the purpose of the County Counsel	County Counsel	Daily	Daily
20	Content Management System (Kentico)	Website management	Digital assets, generation of web pages	Information Technology	Daily	Daily
21	CWS-CARES (CWDS OSI)	Child Welfare Case Management (CWS Replacement)	Demographics, placement demographics, records	Social Services	Daily	Daily
22	Device Registration (Internal)	Tracks all weighing and measuring devices used commercially	Records of all devices, inspections, invoices for commercial establishments	Department of Agriculture / Weights & Measures	Daily	Daily
23	Digital Reel (BMI Imaging Systems)	Search and display document images converted from microfilm prior to 2001	County Clerk and land records	Clerk-Recorder	Quarterly	Daily

24	Eagle Recorder (Tyler Technologies)	Record, cashier, store, and search various public documents as required by the Clerk-Recorder function	Official and vital records, marriage licenses, fictitious business names, certification and registration	Clerk-Recorder	Daily	Daily
25	eCourt (JournalTech)	Financial collection management system	General body information, court case information, information about fines, fees and restitution owed	Probation	Daily	Daily
26	EIMS (DFM Associates)	Manage voter registration and election information as required by the Registrar of Voters function	Voter registration and election information	Clerk-Recorder	Daily	Daily
27	Electronic Benefits Transfer (FIS)	Electronic Benefits Transfer for any cash and non-cash benefit as a result of applying for and being granted aid in CalWIN.	Participant demographics Participant program eligibility	Social Services	Daily	Daily
28	Electronic Document Management System (KOFAX)	Electronic document management system for all Social Services programs	Participant demographics Participant program eligibility	Social Services	Daily	Daily
29	EnerGov (Tyler Technologies)	Permit tracking	Locations, type of project, status of project, staff actions, conditions of completion, people on project (applicant, contractors, engineers, architects, etc.)	Department of Planning & Building	Daily	Daily
30	Enterprise Resource Planning (SAP/BW/BOBJ)	Creating and maintaining County financial, Human Resources, asset information	Financial, HR, assets and maintenance	Auditor-Controller-Treasurer-Tax Collector-Public Administrator	Daily	Daily
31	FASTER (Faster Asset Management)	Fleet Inventory Management	Vehicle data, asset management, garage & technician date, inventory, motor pool	Central Services	As Necessary	As Necessary
32	FileOnQ (EvidenceOnQ)	Evidence inventory and tracking, Officer Equipment	Information about confiscated items, and Officer Equipment	Probation	Daily	Daily

33	Geographic Information System Applications (Esri)	Provides environments that allow multiple data types, related to geography, to be shared in mapping applications that can be accessed by County Staff and the Public.	Land records, transportation, boundaries (voter, jurisdictional, district, etc.), assets, and aerial imagery	Information Technology	As Necessary	As Necessary
34	Golf Now Reservations (Golf Now)	Golf Reservation & Point Of Sale System	Name, address, phone, email & use data	Parks & Recreation	Daily	Daily
35	HdL (HdL)	License tracking	Location, type, owner, duration	Auditor-Controller-Treasurer-Tax Collector-Public Administrator	Daily	Daily
37	Human Resource Management (NeoGov)	Recruitment, Retention tool	Employee Data	Human Resources	Daily	Daily
38	Integrated Document Management System (OpenText)	Document management and retention scheduling. Includes both SAP and other documentation.	Countywide digitized files	Information Technology	Daily	Daily
39	LabBilSys (BAT Technologies)	Medical insurance claim and invoicing	Public health information, bills	Health Agency - Administration	Daily	Daily
40	LEAPS (Jump Technology)	Case component data for annual NAMRS report submission	Client demographics, records, services provided	Social Services	Daily	Daily
41	LiveScan Plus Fingerprint (Dataworks Plus)	Identification based on fingerprints	Storage of fingerprints	Social Services	Daily	Daily
42	LS/CMI and YLS/CMI (Multi-Health Systems)	Comprehensive risk assessment tool for Adults (LS/CMI) and Juveniles(YLS/CMI) to help with case management plans, education, enrollment of services	Basic body information, survey to determine the risk of recidivism and to help develop case plans	Probation	Daily	Daily
43	Medi-Cal Eligibility Data System MEDS (California Department of Social Services)	Medi-cal Eligibility Data System	Client demographics and eligibility	Social Services	Daily	Daily
44	MIAMI (Custom)	Manages patient and vendor notifications, processes payments for Medically Indigent Services Program (MISP) services	PHI, PII	Health Agency - Administration	Daily	Daily

45	Microsoft 365	Communication, Collaboration, and Productivity. [All related applications?]	Electronic correspondence plus automation, reporting applications	Information Technology	Daily	Daily
46	Monitor.net (Connectrex)	Case management system for people on formal probation and Juveniles in custody	General body information, court case information, journal information	Probation	Daily	Daily
47	NetFile (Netfile.com)	Manages statement filings required by California Fair Political Practices Commission	Campaign committee, statement of economic interests, and lobbyist filers' statements	Clerk-Recorder	Daily	Daily
48	Payment Processing Systems (TOW) (Internal)	Property tax support systems	Property valuation and assessments and tax records	Auditor-Controller-Treasurer-Tax Collector-Public Administrator	Daily	Daily
49	Permit Trax (Bitco Software)	Permit tracking	Tracking of permits, plan review, inspections, licensing, mapping, fees and reporting	Public Works	Daily	Daily
50	Koha ILS (Koha)	Materials circulation	Patron information	Library	Daily	Daily
51	Property Tax System (Internal) - Original 1982 - Modernized in 2016	Calculations, records payment, property valuation and assessments and tax records	Property valuation and assessments and tax records	Auditor-Controller-Treasurer-Tax Collector-Public Administrator	Daily	Daily
52	Prosecutor (Karpel)	District Attorney office case management system	Case information relating to the purpose of the District Attorney	District Attorney	Daily	Daily
53	Public Meeting Recording (Granicus)	Capture, archival, and online distribution of public meetings	Audio and video recordings of public meetings	Administrative Office	Weekly	Weekly
54	Public Purchase (Public Purchase)	Bid and Request For Purchase (RFP) software	Bid and Request For Purchase (RFP) submittals and awards	Central Services	As Necessary	As Necessary
55	Public Surplus (Public Surplus)	Auction website for County surplus	Auction results, stores names, addresses, emails, etc. for bidders who have created an account	Central Services	As Necessary	As Necessary
56	QuickBooks (Intuit)	Utility tracking	Utility usage and billing management	Public Works	Daily	Daily
57	Records Management System (EIS)	Storage of incident information	Date, time, location and summary of incident	Sheriff-Coroner	Daily	Daily
58	Springbrook (Accela)	Utility tracking	Utility usage and billing management	Public Works	Daily	Daily

60	Veterans Benefits Management System (VBMS)	Client Tracking and Document Management	Program Eligibility, Document Tracking	Veterans Services	Daily	Daily
61	Veoci (Gray Wall)	Noise complaint tracking, work orders, inspection	Date, time, location and summary of complaint, logging inspections	Airports	Daily	Daily
62	VetPro (Panosoft)	Client Tracking and Document Management	Program Eligibility, Document Tracking	Veterans Services	Daily	Daily
63	Sample Master LIMS (ATL)	Laboratory Information Management System	Water sample data tracking and analysis	Public Works	Daily	Daily
64	Fore Up Golf Reservation System	Golf Reservation & Point Of Sale System	Name, address, phone, email & use data	Parks & Recreation	Daily	Daily
65	CIVIX (ABRM)	Accounting, Budgeting, Revenue Management	Accounting, billing, lease management	Airports	Daily	Daily
66	AlleyTrak	Toptracer Reservation & Point Of Sale System	Name, phone, email & use data	Parks & Recreation	Daily	Daily
67	Toptracer	Range Management System	Use and access to toptracer games	Parks & Recreation	Daily	Daily
68	bmi Digital reel	BOS archival records	archival BOS documents	Administrative Office	Static	Static,As Necessary
69	Maddy Book	maintain Board and Commission appointments	Board, committee, commission appointments, expiration dates,contact information for committee members	Administrative Office	daily	Daily
70	Municode	post adopted or codified county ordinances	ordinances and county code	Administrative Office	Weekly	Monthly
71	Netfile	Record annual form 700 filings, send out notices, and update agency filers bi-ennially	Form 700 filings, candidate filings, Agency and county department conflict of interest codes	Administrative Office	Other	Daily
72	NOVO DS	put videos into playlists to play on lobby televisions	public videos from departments	Administrative Office	Weekly	Weekly
73	Camava	Collects permittee information and makes reservations for Vet's Hall. Once input, a permittee is kept in the database, unless deleted, which is not typically done.	Facility booking software, collects business information, names, addresses	Central Services	As Necessary	As Necessary

74	Camava (Art Street)	Art Street is the company that created the software called Camava. Camava software holds our Permittee's information and allows them to book the facility.	Patron Information/reservation system	Central Services	As Necessary	As Necessary
75	Human Resource Management (SAP)	Employee Records and Personnel Actions, Payroll, Benefits, Finance	Employee Records and Personnel Actions, Payroll, Benefits, Finance	Human Resources	Daily	Daily
76	Geographic Information System Applications (Geocortex/VertiGIS)	To allow County GIS staff to create geographic mapping applications for use by county staff and the public	Applications consume spatial and tabular data from as map services hosted by Esri ArcGIS Server	Information Technology	As Necessary	As Necessary
77	GIS Aerial Imagery (Eagleview)	Provide access to aerial imagery for county staff and the public in GIS applications in order to facilitate decision making	Aerial imagery (orthogonal and oblique)	Information Technology	Other	Other
78	Adobe Systems	Document creation and update	Document Control	Information Technology	As Necessary	As Necessary
79	Civil RMS (Teleosoft)	Civil Records Management System	Civil Court Case Records	Sheriff-Coroner	Daily	Daily
80	Laserfiche Document Management (Complete Paperless Solutions)	Document storage repository and workflows	Document management	Sheriff-Coroner	Daily	Daily
81	RIPA Reporting (Veritone)	Racial and Identity Profiling Act Data Collection	State Compliance	Sheriff-Coroner	As Necessary	As Necessary
82	Bounds	Facility Licensing and Enforcement Systems to Facility Incident Reporting Portals to Provider Enrollment and Registry Systems	Program Administration; people, licenses, surveys, incident reports	Social Services	Daily	Daily
83	Constant Contact	Email Mailing List	Emails	Veterans Services	As Necessary	As Necessary
84	DocuSign	Electronic Signatures	Contracts, Release Forms, Approvals	Information Technology	Daily	Daily
85	Call Guru	Call and response tracking	Caller, question(s), answer(s)	Department of Planning & Building	Daily	Daily
86	Land Use View & Geo View	GIS-based applications (public & internal)	GIS	Department of Planning & Building	Other	Other

87	The Mortgage Office	Morgage tracking for housing section	Loan holder information (name, address, phone) (no ssn, no DOB)	Department of Planning & Building	Weekly	Weekly
88	athenaPractice (athenahealth)	Public Health electronic health record (EHR) system	PHI, PII	Health Agency - Administration	Daily	Daily
89	Chameleon (HLP)	Animal services information system	PII	Health Agency - Administration	Daily	Daily
90	ClientTrack (Eccovia)	Case management software for tracking DUI clients	PHI, PII, DUI related information	Health Agency - Administration	Daily	Daily
91	Anasazi (Oracle)	Behavioral health electronic health record (EHR) system	PHI, PII	Health Agency - Administration	Daily	Daily
92	EnvisionConnect (Accela)	Environmental health and safety (EHS) management system	PII, PCI, permitting and inspection data	Health Agency - Administration	Daily	Daily
93	Sentry (Cordant)	Drug testing management system	PHI, PII	Health Agency - Administration	Daily	Daily
94	Jail Management System (ATIMS)	Inmate data	Date, time, location of arrest and charges, housing information	Sheriff-Coroner	Daily	Daily
95	Property Mobile	Field appraisal	Property data	Assessor	Daily	As Necessary
96	Squarespace Scheduling	Client Scheduling	Email, phone numbers, name	Veterans Services	As Necessary	As Necessary
97	Adobe Creative Cloud	Used for generating graphics, brochures, etc.	Marketing and publicity materials	Department of Planning & Building	As Necessary	As Necessary
98	Bluebeam	PDF software used for agenda.net and eplan review. Also required for EnerGov	Building and Planning permit documents	Department of Planning & Building	Daily	Daily
99	SmartCare (Streamline)	Behavioral health electronic health record (EHR) system	PHI, PII	Health Agency - Administration	Daily	Daily
100	LaserFiche	Recorded document workflow	Workflow processing of recorded documents for assessment purposes	Assessor	Daily	Daily
101	CaSAWS	Welfare Case Management System	Welfare eligibility information	Social Services	Daily	Daily
102	Clarity by Bitfocus	Homeless Management Information System	Homeless project and client information	Social Services	Daily	Daily
103	Neighborly Software	Housing and Community Development Management	Housing project and grant information	Social Services	Daily	As Necessary
104	HelpScout	HMIS Customer Support System	HMIS support desk requests	Social Services	Daily	Daily
105	TalentLMS	HMIS Training Management System	Training materials and user registration	Social Services	As Necessary	As Necessary



106	GovDeals	Auction website for County surplus	Auction results, stores names, addresses, emails, etc. for bidders who have created an account	Central Services	As Necessary	As Necessary
107	Elite EMS ePCR (ImageTrend)	Electronic Patient Care Reporting system for EMS	EMS, PII, PHI	Health Agency - Administration	Daily	Daily
108	Persimmony (Persimmony International)	Case management system for Public Health nursing	PHI, PII	Health Agency - Administration	Daily	Daily
109	EKOs	Fuel Management Software	Fuel Management Software	Central Services	As Necessary	As Necessary
110	Energy Manager	Tracking Utility bills (cost & usage) throughout the County	Financial and Utility Usage statistics	Public Works	Daily	Weekly
111	Public Works Projects (PWP)	Tracking Project status and reporting information	Financial and Status information about Projects	Public Works	As Necessary	As Necessary
112	OneRain Contrail	Rain and Stream monitoring	Precipitation and stream levels throughout the County	Public Works	Daily	Daily
113	DevMecca StreetSaver	Tracking the PCI of all County maintained roadways.	Pavement Condition Index	Public Works	As Necessary	As Necessary
114	PWD Map & Plan Index	County recorded maps maintained by the County Surveyor	Records of Survey, Tract Maps, Parcel Maps, Corner Records, bridges, curbs, Parcel and Tract Map Improvement Plans, Road Plans, Right of Way Plans, and State Highway Plans.	Public Works	As Necessary	As Necessary
115	PWD Mileage Log	Tracking of Mileage and Hour usage of Public Works vehicles and equipment.	Miles driven and hours equipment used	Public Works	Daily	Daily
116	FinQuery	Management of leases	Lease management system	Auditor-Controller-Treasurer-Tax Collector-Public Administrator	As Necessary	As Necessary
117	Allocate/eCivis	Calculation and compiling of the cost plan	Cost plan calculations system	Auditor-Controller-Treasurer-Tax Collector-Public Administrator	As Necessary	As Necessary