

# **Citizens Homelessness Accountability Commission**

Wednesday, November 29, 2023

6:15 p.m.

Location: Veterans Memorial Hall  
801 Grand Ave., San Luis Obispo

## **MEETING AGENDA**

### A. Welcome & Roll Call

Gregory Gillett – 2 min

### B. Approval of the Annual Report

a. Gregory Gillett – 10 min

b. Public Comment on Agenda Item B.

### C. Review and Approval of Update to CHAC Bylaws on New Commissioner Nominations

**(ATTACHMENT 1)**

a. Sam Blakeslee – 5 min

b. Public Comment on Agenda Item C.

### D. Public Comment

### E. Confirmation of next meeting and adjourn.

## Questions for the County of San Luis Obispo [DRAFT]

1. How does the COUNTY establish the level of support when funding homelessness proposals submitted by CITIES?

For example: is there a formal mechanism for setting the level of funding based on specific parameters (see below) or is it more subjective?

2. How does the COUNTY establish the level of support when funding homelessness proposals submitted by NGOs?

For example: is there a formal mechanism for setting the level of funding based on specific parameters or is it more subjective?

- impact of specific proposals - metrics based,
- size of the area served by the NGO (e.g., South County, SLO, North County),
- population of homeless living in a region,
- public comment/demand by public,
- historic levels of awards.
- recommendations by HSOC

3. The Five-Year Plan that was adopted in August 2022 is a very broad in scope and ambitious. It is not specific enough. On this first year we suggest that very clear objectives and timelines are shared publicly. For example, LOE2 part A has four items that all overlap around the concept of having sufficient staff, by recruitment and retention, to meet the needs of case management and services, but there aren't specific details clarifying how this is going to be done. Presumably, this process is be tied to wage increases, which is important because much of this work is difficult and wages may not be competitive, but how can wage increases be offered if measurable outcomes aren't defined or demonstrated? The County's Annual Budget includes department goals and targets, but again, they are very broad. Many organizations evaluate objectives on a 0-5 scale, then proceed with a qualitative evaluation; this procedure could be a useful addendum to the Five-Year Plan. This information could be added to the anticipated "public dashboard" (identified in LOE 1 on page 16 of the Five-Year Plan).

4. Contracts. The County provides funding to many agencies and service providers through contracts.

a. How is compliance of these contracts monitored?

For example, is the Crisis Stabilization Unit, operated by out-of-town Sierra Wellness Group with a one year \$3.81 million contract for the CSU and mental health evaluations in emergency departments) fully utilized? <https://esterobaynews.com/news/supervisors-award-20-million-in-mental-health-service-contracts/>

b. How does the county monitor the contract with the newly opened SunStreet substance use detoxification facility?

c. Oklahoma Avenue Safe Parking Site: the site is now drawing down, but there are some lessons to be learned from that experience. There have been many community members, including

participants, that have voiced concern regarding the ESG-V2 funded services contract. How does the county evaluate these contracts?

**d.** There are over 20 County employees working to some degree in the Homeless Division, including two analysts. Are there any positions that focus on contracts and compliance?

**5.** LOE 2, and really the whole plan, is so heavily dependent on LOE 3 and the implementation of a new Homeless Management Information System to garner useful, accessible data. It was evident that adoption of a new system was an early priority because we cannot make data informed decisions if we don't have clear and accessible data. As we near the end of year one, where does our County and partnering agencies stand in regard to adopting of a new program?

**6.** Is there a public facing website providing information on the County's efforts to reduce homelessness? If so, please provide the web address.

**7.**