

County of San Luis Obispo Homeless Services Division

San Luis Obispo Countywide Plan to Address Homelessness

2023 Year-End Progress Report

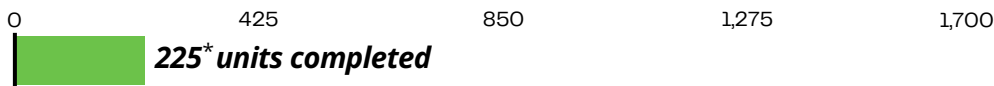


The **San Luis Obispo Countywide Plan to Address Homelessness** (also known as the *Five Year Plan to Address Homelessness*) was developed by a cross-community steering committee and adopted on August 9, 2022. The plan is effective from 2022 to 2027 and emphasizes a coordinated partnership across public, private, and non-profit sectors.

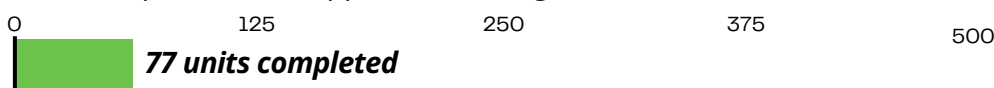
Specific Goals

Create more housing

Build 1,667 affordable housing units



Build 500 permanent supportive housing units



Build 300 interim shelter units



Reduce homelessness

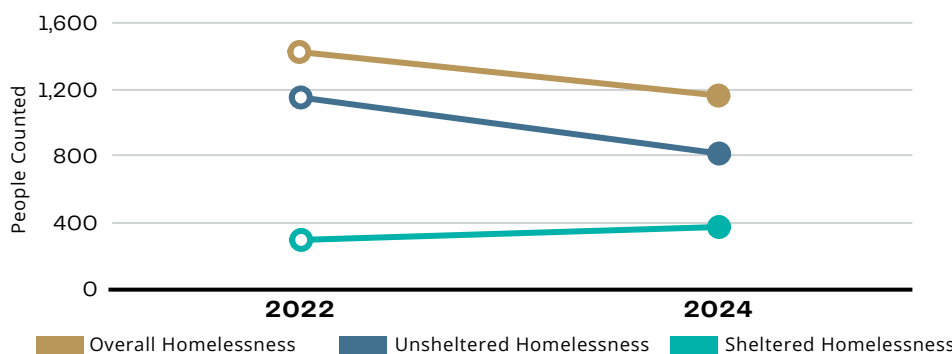
Reduce overall homelessness by 50%

19% reduction in overall homelessness between 2022 and 2024 Point-in-Time Counts

Reduce unsheltered homelessness by 50%

31% reduction in unsheltered homelessness between 2022 and 2024 Point-in-Time Counts

Point-in-Time Count Results from 2022 and 2024



Six Lines of Effort



1

Create affordable and appropriately designed housing opportunities and shelter options



2

Focus efforts on reducing or eliminating the barriers to housing stability for those experiencing homelessness or at risk of homelessness



3

Improve and expand data management efforts through HMIS and coordinated entry



4

Create, identify, and streamline funding and resources



5

Strengthen regional collaboration



6

Build public engagement through information sharing and partnership

*Source: California Department of Housing and Community Development

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Six Lines of Effort



1

Create affordable and appropriately designed housing opportunities and shelter options

- Housed 70 older adults or adults with disabilities through Home Safe Program.
- Launched a medically fragile non-congregate emergency shelter program.
- Increased interim shelter bed capacity by 50 beds.
- Increased permanent supportive housing bed capacity by 77 units.
- Increased affordable housing unit capacity by 225 units.
- Expanded winter sheltering options with the South County Emergency Warming Center.



2

Focus efforts on reducing or eliminating the barriers to housing stability for those experiencing homelessness or at risk of homelessness

- Prioritized HHAP-2 and County general fund distribution for region wide prevention, outreach, and diversion efforts.
- Cross system collaboration to plan for Bridge Housing Program which focuses on serving those with mental health needs.
- System collaboration to explore implementation of housing supports available through CalAim.



3

Improve and expand data management efforts through HMIS and coordinated entry

- Development, design and training to create the region's new HMIS system "Clarity."
- Implementation of a training management tool for onboarding HMIS users.
- New business system analyst role for the Homeless Services Division to analyze performance and accurate reporting.
- Upgraded housing prioritization tool by unifying coordinated entry and increasing access points.
- Improved Point-in-Time Count data collection.
- Increase technical support to HMIS users.
- Newsletter, knowledge base, and training modules.



4

Create, identify, and streamline funding and resources

- First full year of operation of newly created Homeless Services Division with ongoing recruitment for added positions authorized.
- HSD spearheaded or provided support to agencies to successfully receive an increase of \$37,445,000 in homeless services funding.



5

Strengthen regional collaboration

- Formed the Affordable Housing Task Force.
- Increased agency coordination through Coordinated entry policies.
- Formed the Youth Advisory Board.
- Collaborated to submit encampment resolution funding applications.
- Improved coordinated entry by creating more uniform policies for organizations.
- Coordinated 2024 Point-in-Time Count to double surveys and historic volunteer recruitment.
- Increased participation by those with lived experience in assessments and committees.



6

Build public engagement through information sharing and partnership

- Increased community engagement in providing input to a variety of workgroups, forums, and outreach campaigns.
- Increased community member responses to the Community Development Needs Assessment by over 2100%.
- Coordinated and hosted multiple community information sessions.
- Increased social media presence to share system-wide homeless services information.
- Developed and implemented communications plan, which included press releases, media engagement, social media presence, and distribution of memos and talking points to stakeholders.
- Improved access to countywide warming center services by developing and coordinating a consistent notification system for service providers, emergency services, and general public.